# Take charge of your health. We're here to help.

AETNA ADVANTAGE PLANS FOR INDIVIDUALS, FAMILIES AND THE SELF-EMPLOYED IN MISSOURI



# Aetna Advantage plan choices

Our health insurance plans are designed to offer you quality coverage at an excellent value. Coverage can include prescription drugs, doctor visits, hospitalization and preventive care services.

Generally speaking, the lower your "premiums," or monthly payments, the higher your "deductible," which is the amount you pay out of pocket before the plan begins paying for expenses.

You'll pay less by using "in-network" doctors, hospitals, pharmacies and other health care providers who participate in Aetna's nationwide network than by using "out-of-network" doctors.

Visit **www.planforyourhealth.com** for an in-depth list of terms in this brochure and what they mean.

#### About HSAs

Many of our high-deductible plans are Health Savings Account (HSA) Compatible, offering you lower premiums and tax advantaged savings. An HSA is a personal account that lets you pay for qualified medical expenses with tax advantaged funds. You or an eligible family member make contributions to your HSA tax-free, and those dollars earn interest tax-free. Then, when you make withdrawals from your account to pay for qualified health care expenses, they're tax-free, too.

Aetna Advantage Plans for Individuals, Families and the Self-Employed are underwritten by Aetna Life Insurance Company (Aetna) directly and/or through an out-of-state blanket trust. In some states, individuals may qualify as business group of one and may be eligible for guaranteed issue, small group health plans. These plans are medically underwritten and you may be declined coverage in accordance with your health condition.

#### It's easy to establish a Health Savings Account...

Simply enroll in an Aetna HSA Compatible High Deductible Health Plan and you will automatically have an HSA opened through Bank of America. You will also receive a debit card and a welcome package with additional information to get you started.

If you do not wish to set up an HSA, you can opt out by calling Bank of America – or the account will be automatically canceled after 90 days if the debit card is not activated or if you do not enroll online.

#### Why choose an Aetna HealthFund HSA?

- No set-up fees
- No monthly administration fee
- No withdrawal forms required
- Convenient access to HSA funds via debit card or online
- Track HSA activity online

#### Is your doctor in the Aetna network?

Which local physicians, hospitals, pharmacies and eyewear providers participate in the nationwide Aetna Advantage Plan network? Visit www.aetna.com/docfind/custom/advplans. Or call 1-800-694-3258 and ask for a directory of providers.

#### Get more from your Aetna plan

#### Cover just your children

Aetna Advantage Plans are also available for children only, which means you can enroll your child even if no other family member enrolls. Coverage includes immunizations, well-child visits, emergency room and dental preventive services (if a dental plan is selected).

Note: when an HSA Compatible plan is selected for child only enrollment, an HSA account is not available for the child.

#### Add Dental PPO Max

With the Aetna Advantage Dental PPO Max insurance plan, you can obtain services from either a participating or non-participating dentist. Participating dentists have agreed to provide services at a negotiated rate for both covered services, as well as non-covered services such as cosmetic tooth whitening and orthodontic care, so you generally pay less out-of-pocket. You also have the flexibility to visit a dentist who does not participate in Aetna's network, though you will not have access to negotiated fees. Dental coverage is offered only if medical coverage is obtained.

# Plan Details

# First Dollar PPO plan options

Robust coverage and lower out-of-pocket expenses with no deductibles when you choose a network provider

#### Featuring:

- Lower copay for in-network provider visits
- No deductible for generic prescription drugs

## **PPO** plan options

Robust coverage and lower monthly payments balanced with a deductible...where you don't want to pay a lot for frequent doctor visits

#### Featuring:

■ Health insurance coverage with lower monthly premiums and varying deductible levels

## PPO High Deductible plan options

Lower premium costs...and an HSA-compatible plan that offers tax advantaged savings

#### Featuring:

- 0% coinsurance in network after your deductible is met
- Lower monthly premiums, higher annual deductibles (at least \$3,000 for individuals and \$6,000 for families)
- Can be paired with a tax-advantaged Health Savings Account (HSA)

# 4) PPO Value plan options

Affordability — a balance of lower monthly premiums and quality coverage...where you want to cap the amount you'll spend on total medical expenses each year

#### Featuring:

- Lower monthly premiums (that's the "Value" part)
- No deductible for generic prescription drugs

# **Preventive and Hospital Care** plan options

Affordability is one of your top priorities and you use only basic health care services...and want to keep your monthly premiums lower

#### Featuring:

■ Health insurance coverage with lower monthly premiums and varying deductible levels

# PLUS ... THESE BENEFITS ARE INCLUDED WITH MOST OF OUR PLANS.

- Coverage for office visits to your primary care physician and specialists
- No claim forms to fill out when you visit a network provider
- No referrals required to see a specialist\*
- No waiting period for routine physical exams
- 100% annual routine GYN exam coverage no waiting period, no dollar maximum and no copay or deductible when you visit a network provider
- Coverage for prescription drugs\*
- Coverage for routine physicals including lab work and X-rays
- 100% coverage for in-network childhood immunizations



#### AETNA'S MISSOURI RATINGS AREAS\*

# Your rates will depend on the area in which your county is located.

For more information or a quote on what your rate would be, call your broker.

#### **Area 1 Counties**

Adair	Dekalb	Lewis	Ray
Andrew	Dent	Linn	Saint Clair
Atchison	Gentry	Macon	Schuyler
Benton	Harrison	Marion	Scotland
Buchanan	Holt	Mercer	Shannon
Cass	Howell	Nodaway	Shelby
Clark	Jackson	Pike	Sullivan
Clay	Knox	Platte	Texas
Clinton	Laclede	Putnam	Vernon
Daviess	Lafayette	Ralls	Worth

#### **Area 2 Counties**

Audrain	Miller	Bollinger	Mississippi
Barton	Moniteau	Butler	New Madrid
Boone	Monroe	Caldwell	Oregon
Callaway	Montgomery	Cape Girardeau	Pemiscot
Camden	Morgan	Carroll	Perry
Chariton	Newton	Carter	Reynolds
Cole	Osage	Dunklin	Ripley
Cooper	Pettis	Grundy	Scott
Gasconade	Phelps	Henry	Stoddard
Howard	Pulaski	Iron	Wayne
Jasper	Randolph	Johnson	
Maries	Saline	Livingston	
McDonald	Bates	Madison	

#### **Area 3 Counties**

Barry	Dallas	Lawrence	Taney	
Cedar	Douglas	Ozark	Webster	
Christian	Greene	Polk	Wright	
Dade	Hickory	Stone		

#### **Area 4 Counties**

Crawford	Lincoln	Saint Louis	Warren
Franklin	Saint Charles	Saint Louis City	Washington
Jefferson	Saint Francois	Sainte Genevieve	

<sup>\*</sup> These benefits are not applicable to Preventive and Hospital Care plans

All products not available in all counties. Please refer to the county in which you reside for the available product.

1/	First Dollar PPO 30		
MEMBER BENEFITS	In-Network	Out-of-Network+	
<b>Deductible</b> Individual Family	\$0 \$0	\$5,000 \$10,000	
<b>Coinsurance</b> (Member's responsibility)	30% up to out-of-pocket max.	50% after deductible up to out-of-pocket max.	
Coinsurance Maximum	\$0 once out-or-poo	cket max. is satisfied	
Individual Family	\$7,500 \$15,000	\$7,500 \$15,000	
<b>Out-of-Pocket Maximum</b> Individual Family	\$7,500 \$15,000	\$12,500 \$25,000	
	Includes	deductible	
Lifetime Maximum* per insured	\$5,00	00,000	
Non-Specialist Office Visit Unlimited visits General Physician, Family Practitioner, Pediatrician or Internist	\$30 copay	50% after deductible	
Specialist Visit Unlimited visits	\$40 copay	50% after deductible	
Hospital Admission	30%	50% after deductible	
Outpatient Surgery	30%	50% after deductible	
Urgent Care Facility	\$50 copay	50% after deductible	
Emergency Room	\$100 copay** (waived if admitted 30% coinsurance		
Annual Routine Gyn Exam No waiting period, no calendar year max. Annual Pap/Mammogram	\$0 copay	50% after deductible	
Maternity	Not covered Except for pregnancy complications		
Preventive Health — Routine Physical Aetna will pay up to \$200 per exam*	\$30 copay	50% after deductible	
No waiting period	Includes lab w	ork and X-rays	
Lab/X-Ray	30%	50% after deductible	
Skilled Nursing — in lieu of hospital 30 days per calendar year*	30%	50% after deductible	
Physical/Occupational Therapy and Chiropractic Care	30%	50% after deductible	
24 visits per calendar year*		ax. of \$25 per visit*	
Home Health Care — in lieu of hospital 30 visits per calendar year*	30%	50% after deductible	
<b>Durable Medical Equipment</b> Aetna will pay up to \$2,000 per calendar year*	30%	50% after deductible	
PHARMACY			
Pharmacy Deductible per individual	\$500	\$500	
<b>Generic</b> Oral Contraceptives Included	\$15 copay deductible waived	\$15 copay plus 50% deductible waived	
Preferred Brand Oral Contraceptives Included	\$40 copay after deductible	\$40 copay plus 50% after deductible	
Non-Preferred Brand Oral Contraceptives Included	\$60 copay after deductible	\$60 copay plus 50% after deductible	
Calendar Year Maximum per individual*	Unlimited	Unlimited	

*	Maximum	applies to	combined in	and	out-of-network	benefits.

<sup>\*\*</sup> Copay is billed separately and not due at time of service. Copay does not count towards coinsurance or out-of-pocket maximum.

Coinsurance Maximum   \$12,500	\$7,000 \$14,000 50% after deductible up to out-of-pocket max. ut-of-pocket max. is satisfied \$5,500 \$11,000
Individual \$0 Family \$0  Coinsurance (Member's responsibility) up to out-of-pocket \$0 once ou  Coinsurance Maximum Individual \$12,500	\$14,000  50% after deductible up to out-of-pocket max. is satisfied  \$5,500
(Member's responsibility) up to out-of-pocket \$0 once ou  Coinsurance Maximum Individual \$12,500	deductible up to out-of-pocket max. ut-of-pocket max. is satisfied \$5,500
Coinsurance Maximum   \$12,500	\$5,500
Individual \$12,500	
Family \$25,000	
Out-of-Pocket Maximum Individual \$12,500 Family \$25,000	\$12,500 \$25,000
In	ncludes deductible
Lifetime Maximum* per insured	\$5,000,000
Non-Specialist Office Visit Unlimited visits General Physician, Family Practitioner, Pediatrician or Internist	50% after deductible
Specialist Visit \$50 copay Unlimited visits	50% after deductible
Hospital Admission 40%	50% after deductible
Outpatient Surgery 40%	50% after deductible
Urgent Care Facility \$50 copay	50% after deductible
	pay** (waived if admitted) 40% coinsurance
Annual Routine Gyn Exam \$0 copay No waiting period, no calendar year max. Annual Pap/Mammogram	50% after deductible
Maternity Except for	Not covered r pregnancy complications
Preventive Health — \$40 copay  Routine Physical  Aetna will pay up to \$200 per exam*	after deductible
No waiting period	es lab work and X-rays
Lab/X-Ray 40%	50% after deductible
Skilled Nursing — 40% in lieu of hospital 30 days per calendar year*	50% after deductible
Physical/Occupational Therapy and Chiropractic Care 40%	50% after deductible
	pay a max. of \$25 per visit*
Home Health Care — 40% in lieu of hospital 30 visits per calendar year*	50% after deductible
<b>Durable Medical Equipment</b> Aetna will pay up to \$2,000 per calendar year*	50% after deductible
PHARMACY	
Pharmacy Deductible Not Applicable per individual	
Generic \$20 copay  Oral Contraceptives Included	\$20 copay plus 50%
Preferred Brand Not covered Oral Contraceptives Included Aetna Discoun Applies	Not covered
Non-Preferred Brand Oral Contraceptives Included Aetna Discour. Applies	Not covered
Calendar Year Maximum per individual*  Unlimited	Unlimited

Payment for out-of-network facility care is determined based upon Aetna's Allowable Fee Schedule. Payment for other out-of-network facility care is determined based upon the negotiated charge that would apply if such services or supplies were received from a Preferred Provider.

<u> </u>	PPO 1000			
MEMBER BENEFITS	In-Network	Out-of-Network*		
<b>Deductible</b> Individual Family	\$1,000 \$2,000	\$2,000 \$4,000		
Coinsurance (Member's responsibility)	20% after deductible up to out-of-pocket max.	50% after deductible up to out-of-pocket max.		
	\$0 once out-of-poo	cket max. is satisfied		
<b>Coinsurance Maximum</b> Individual Family	\$2,000 \$4,000	\$8,000 \$16,000		
<b>Out-of-Pocket Maximum</b> Individual Family	\$3,000 \$6,000	\$10,000 \$20,000		
	Includes	deductible		
Lifetime Maximum* per insured		00,000		
Non-Specialist Office Visit Unlimited visits General Physician, Family Practitioner, Pediatrician or Internist	\$20 copay deductible waived	50% after deductible		
Specialist Visit Unlimited visits	\$30 copay deductible waived	50% after deductible		
Hospital Admission	20% after deductible	50% after deductible		
Outpatient Surgery	20% after deductible	50% after deductible		
Urgent Care Facility	\$50 copay deductible waived	50% after deductible		
Emergency Room	\$100 copay** (waived if admitted) 20% coinsurance after deductible			
Annual Routine Gyn Exam No waiting period, no calendar year max. Annual Pap/Mammogram	\$0 copay deductible waived	50% after deductible		
Maternity	Not covered  Except for pregnancy complications			
Preventive Health — Routine Physical Aetna will pay up to \$200 per exam*	\$20 copay deductible waived	50% after deductible		
No waiting period	Includes lab work and X-rays			
Lab/X-Ray	20% after deductible	50% after deductible		
<b>Skilled Nursing</b> — in lieu of hospital <i>30 days per calendar year</i> *	20% after deductible	50% after deductible		
Physical/Occupational Therapy and Chiropractic Care 24 visits per calendar year*	20% after deductible	50% after deductible ax. of \$25 per visit*		
Home Health Care — in lieu of hospital 30 visits per calendar year*	20% after deductible	50% after deductible		
Durable Medical Equipment Aetna will pay up to \$2,000 per calendar year*	20% after deductible	50% after deductible		
PHARMACY				
Pharmacy Deductible per individual	\$250 Does not an	\$250 ply to generic		
Generic Oral Contraceptives Included	\$15 copay deductible waived	\$15 copay plus 50% deductible waived		
Preferred Brand Oral Contraceptives Included	\$35 copay after deductible	\$35 copay plus 50% after deductible		
Non-Preferred Brand Oral Contraceptives Included	\$50 copay after deductible	\$50 copay plus 50% after deductible		
Calendar Year Maximum	Unlimited	Unlimited		

*	Maximum	applies to	combined	in and	out-of-network benefits.	

<sup>\*\*</sup> Copay is billed separately and not due at time of service. Copay does not count towards coinsurance or out-of-pocket maximum.

PPO 1500				
MEMBER BENEFITS	In-Network	Out-of-Network*		
<b>Deductible</b> Individual Family	\$1,500 \$3,000	\$3,000 \$6,000		
Coinsurance (Member's responsibility)	20% after deductible up to out-of-pocket max.	50% after deductible up to out-of-pocket max.		
	\$0 once out-of-poo	ket max. is satisfied		
<b>Coinsurance Maximum</b> Individual Family	\$1,500 \$3,000	\$7,000 \$14,000		
<b>Out-of-Pocket Maximum</b> Individual Family	\$3,000 \$6,000	\$10,000 \$20,000		
	Includes	deductible		
Lifetime Maximum* per insured	\$5,00	00,000		
Non-Specialist Office Visit Unlimited visits General Physician, Family Practitioner, Pediatrician or Internist	\$25 copay deductible waived	50% after deductible		
Specialist Visit Unlimited visits	\$35 copay deductible waived	50% after deductible		
Hospital Admission	20% after deductible	50% after deductible		
Outpatient Surgery	20% after deductible	50% after deductible		
Urgent Care Facility	\$50 copay deductible waived	50% after deductible		
Emergency Room	\$100 copay** (waived if admitted) 20% coinsurance after deductible			
Annual Routine Gyn Exam No waiting period, no calendar year max. Annual Pap/Mammogram	\$0 copay deductible waived	50% after deductible		
Maternity		overed ancy complications		
Preventive Health — Routine Physical	\$25 copay deductible waived	50% after deductible		
Aetna will pay up to \$200 per exam* No waiting period	Includes lab work and X-rays			
Lab/X-Ray	20% after deductible	50% after deductible		
Skilled Nursing — in lieu of hospital 30 days per calendar year*	20% after deductible	50% after deductible		
Physical/Occupational Therapy and Chiropractic Care	20% after deductible	50% after deductible		
24 visits per calendar year*		ax. of \$25 per visit*		
Home Health Care — in lieu of hospital 30 visits per calendar year*	20% after deductible	50% after deductible		
<b>Durable Medical Equipment</b> Aetna will pay up to \$2,000 per calendar year*	20% after deductible	50% after deductible		
PHARMACY				
Pharmacy Deductible per individual	\$250	\$250		
per mulvidual	Does not apply to generic			

Does not apply to generic

Generic \$15 copay \$15 copay plus 50% deductible waived \$35 copay plus 50% deductible waived \$35 copay plus 50% after deductible \$50 copay plus 50% \$50 copay \$50 copay plus 50% \$50 copay \$50 copa

Preferred Brand \$35 copay after deductible after deductible after deductible after deductible oral Contraceptives Included after deductible after deductible after deductible after deductible after deductible Unlimited Unlimited Unlimited

per individual\*

Payment for out-of-network facility care is determined based upon Aetna's Allowable Fee Schedule. Payment for other out-of-network facility care is determined based upon the negotiated charge that would apply if such services or supplies were received from a Preferred Provider.

#### PPO 2500

MEMBER BENEFITS	In-Network	Out-of-Network+
<b>Deductible</b> Individual Family	\$2,500 \$5,000	\$5,000 \$10,000
Coinsurance (Member's responsibility)	20% after deductible up to out-of-pocket max.	50% after deductible up to out-of-pocket max.
Coinsurance Maximum Individual Family	\$2,500 \$5,000	\$5,000 \$10,000
<b>Out-of-Pocket Maximum</b> Individual Family	\$5,000 \$10,000	\$10,000 \$20,000
Lifetime Maximum* per insured		deductible 10,000
Non-Specialist Office Visit Unlimited visits General Physician, Family Practitioner, Pediatrician or Internist	\$30 copay deductible waived	50% after deductible
Specialist Visit Unlimited visits	\$40 copay deductible waived	50% after deductible
Hospital Admission	20% after deductible	50% after deductible
Outpatient Surgery	20% after deductible	50% after deductible
Urgent Care Facility	\$50 copay deductible waived	50% after deductible
Emergency Room	\$100 copay** (waived if admitted) 20% coinsurance after deductible	
Annual Routine Gyn Exam No waiting period, no calendar year max. Annual Pap/Mammogram	\$0 copay deductible waived	50% after deductible
Maternity		overed ancy complications
Preventive Health — Routine Physical Aetna will pay up to \$200 per exam* No waiting period	\$30 copay deductible waived Includes lab w	50% after deductible ork and X-rays
Lab/X-Ray	20% after deductible	50% after deductible
Skilled Nursing — in lieu of hospital 30 days per calendar year*	20% after deductible	50% after deductible
Physical/Occupational Therapy and Chiropractic Care 24 visits per calendar year*	20% after deductible Aetna will pay a m	50% after deductible ax. of \$25 per visit*
Home Health Care — in lieu of hospital 30 visits per calendar year*	20% after deductible	50% after deductible
<b>Durable Medical Equipment</b> Aetna will pay up to \$2,000 per calendar year*	20% after deductible	50% after deductible
PHARMACY	Lanca	
Pharmacy Deductible per individual	\$500 Does not ap	\$500 ply to generic
Generic Oral Contraceptives Included	\$15 copay deductible waived	\$15 copay plus 50% deductible waived
Preferred Brand Oral Contraceptives Included	\$35 copay after deductible	\$35 copay plus 50% after deductible
Non-Preferred Brand Oral Contraceptives Included	\$50 copay after deductible	\$50 copay plus 50% after deductible
Calendar Year Maximum per individual*	Unlimited	Unlimited

<sup>\*</sup> Maximum applies to combined in and out-of-network benefits.

PPO 5000			
MEMBER BENEFITS	In-Network	Out-of-Network+	
<b>Deductible</b> Individual Family	\$5,000 \$10,000	\$10,000 \$20,000	
Coinsurance (Member's responsibility)	20% after deductible up to out-of-pocket max.	50% after deductible up to out-of-pocket max.	
	\$0 once out-of-poo	ket max. is satisfied	
Coinsurance Maximum Individual Family	\$5,000 \$10,000	\$2,500 \$5,000	
Out-of-Pocket Maximum Individual Family	\$10,000 \$20,000	\$12,500 \$25,000	
Lifetime Manimum + was incomed		deductible	
Lifetime Maximum* per insured		0,000	
Non-Specialist Office Visit Unlimited visits General Physician, Family Practitioner, Pediatrician or Internist	\$40 copay deductible waived	50% after deductible	
Specialist Visit Unlimited visits	\$50 copay deductible waived	50% after deductible	
Hospital Admission	20% after deductible	50% after deductible	
Outpatient Surgery	20% after deductible	50% after deductible	
Urgent Care Facility	\$50 copay deductible waived	50% after deductible	
Emergency Room	\$100 copay** (waived if admitted) 20% coinsurance after deductible		
Annual Routine Gyn Exam No waiting period, no calendar year max. Annual Pap/Mammogram	\$0 copay deductible waived	50% after deductible	
Maternity	Not covered  Except for pregnancy complications		
Preventive Health — Routine Physical Aetna will pay up to \$200 per exam*	\$40 copay deductible waived	50% after deductible ork and X-rays	
No waiting period			
Lab/X-Ray	20% after deductible	50% after deductible	
Skilled Nursing — in lieu of hospital 30 days per calendar year*	20% after deductible	50% after deductible	
Physical/Occupational Therapy and Chiropractic Care 24 visits per calendar year*	20% after deductible	50% after deductible ex. of \$25 per visit*	
Home Health Care — in lieu of hospital 30 visits per calendar year*	20% after deductible	50% after deductible	
Durable Medical Equipment Aetna will pay up to \$2,000 per calendar year*	20% after deductible	50% after deductible	
PHARMACY			
Pharmacy Deductible per individual	\$500 Does not app	\$500 oly to generic	
<b>Generic</b> Oral Contraceptives Included	\$15 copay deductible waived	\$15 copay plus 50% deductible waived	
Preferred Brand	\$35 copay	\$35 copay plus 50%	
Oral Contraceptives Included	after deductible	after deductible	
Non-Preferred Brand Oral Contraceptives Included	\$50 copay after deductible	\$50 copay plus 50% after deductible	
Calendar Year Maximum per individual*	Unlimited	Unlimited	
+ Payment for out-of-network fac	ility care is determined	hased upon Aetna's	

Payment for out-of-network facility care is determined based upon Aetna's Allowable Fee Schedule. Payment for other out-of-network facility care is determined based upon the negotiated charge that would apply if such services or supplies were received from a Preferred Provider.

<sup>\*\*</sup> Copay is billed separately and not due at time of service. Copay does not count towards coinsurance or out-of-pocket maximum.



## PPO High Deductible 3000 (HSA Compatible)

5)	3000 (HSA Compatible)	
MEMBER BENEFITS	In-Network	Out-of-Network+
<b>Deductible</b> Individual Family	\$3,000 \$6,000	\$6,000 \$12,000
<b>Coinsurance</b> (Member's responsibility)	0% after deductible up to out-of-pocket max.	50% after deductible up to out-of-pocket max.
Colorana Mandana	\$0 once out-of-poo	ket max. is satisfied
<b>Coinsurance Maximum</b> Individual Family	\$0 \$0	\$6,500 \$13,000
<b>Out-of-Pocket Maximum</b> Individual Family	\$3,000 \$6,000	\$12,500 \$25,000
Itteday Manday and American		deductible
Lifetime Maximum* per insured		0,000
Non-Specialist Office Visit Unlimited visits General Physician, Family Practitioner, Pediatrician or Internist	0% after deductible	50% after deductible
Specialist Visit Unlimited visits	0% after deductible	50% after deductible
Hospital Admission	0% after deductible	50% after deductible
Outpatient Surgery	0% after deductible	50% after deductible
Urgent Care Facility	0% after deductible	50% after deductible
Emergency Room	\$0 copay aft	er deductible
Annual Routine Gyn Exam No waiting period, no calendar year max. Annual Pap/Mammogram	\$0 copay deductible waived	50% after deductible
Maternity	Not covered  Except for pregnancy complications	
Preventive Health — Routine Physical Aetna will pay up to \$200 per exam*	\$20 copay deductible waived	50% after deductible
No waiting period	Includes lab w	ork and X-rays
Lab/X-Ray	0% after deductible	50% after deductible
Skilled Nursing — in lieu of hospital 30 days per calendar year*	0% after deductible	50% after deductible
Physical/Occupational Therapy and Chiropractic Care	0% after deductible	50% after deductible
24 visits per calendar year*	Aetna will pay a max. of \$25 per visit*	
Home Health Care — in lieu of hospital 30 visits per calendar year*	0% after deductible	50% after deductible
<b>Durable Medical Equipment</b> Aetna will pay up to \$2,000 per calendar year*	0% after deductible	50% after deductible
PHARMACY		
Pharmacy Deductible per individual	Integrated Medical/ Rx Deductible	Integrated Medical/ Rx Deductible
<b>Generic</b> Oral Contraceptives Included	0% after Medical/ Rx deductible	50% after Medical/ Rx deductible

Pharmacy Deductible per individual	Integrated Medical/ Rx Deductible	Integrated Medical/ Rx Deductible
<b>Generic</b> Oral Contraceptives Included	0% after Medical/ Rx deductible	50% after Medical/ Rx deductible
Preferred Brand Oral Contraceptives Included	0% after Medical/ Rx deductible	50% after Medical/ Rx deductible
Non-Preferred Brand Oral Contraceptives Included	0% after Medical/ Rx deductible	50% after Medical/ Rx deductible
Calendar Year Maximum per individual*	Unlimited	Unlimited

- \* Maximum applies to combined in and out-of-network benefits.
- \*\* Copay is billed separately and not due at time of service. Copay does not count towards coinsurance or out-of-pocket maximum.

#### PPO High Deductible 5000 (HSA Compatible)

	5 5 5 5 (1.15)	ompatible,
MEMBER BENEFITS	In-Network	Out-of-Network+
<b>Deductible</b> Individual Family	\$5,000 \$10,000	\$10,000 \$20,000
Coinsurance (Member's responsibility)	0% after deductible up to out-of-pocket max.	50% after deductible up to out-of-pocket max.
	\$0 once out-of-po	cket max. is satisfied
Coinsurance Maximum Individual Family	\$0 \$0	\$2,500 \$5,000
<b>Out-of-Pocket Maximum</b> Individual Family	\$5,000 \$10,000	\$12,500 \$25,000
		deductible
Lifetime Maximum* per insured		00,000
Non-Specialist Office Visit Unlimited visits General Physician, Family Practitioner, Pediatrician or Internist	0% after deductible	50% after deductible
Specialist Visit Unlimited visits	0% after deductible	50% after deductible
Hospital Admission	0% after deductible	50% after deductible
Outpatient Surgery	0% after deductible	50% after deductible
Urgent Care Facility	0% after deductible	50% after deductible
Emergency Room	\$0 copay after deductible	
Annual Routine Gyn Exam No waiting period, no calendar year max. Annual Pap/Mammogram	\$0 copay deductible waived	50% after deductible
Maternity		covered ancy complications
Preventive Health — Routine Physical	\$25 copay deductible waived	50% after deductible
Aetna will pay up to \$200 per exam* No waiting period	Includes lab v	vork and X-rays
Lab/X-Ray	0% after deductible	50% after deductible
<b>Skilled Nursing</b> — in lieu of hospital <i>30 days per calendar year*</i>	0% after deductible	50% after deductible
Physical/Occupational Therapy and Chiropractic Care	0% after deductible	50% after deductible
24 visits per calendar year*		nax. of \$25 per visit*
<b>Home Health Care</b> — in lieu of hospital <i>30 visits per calendar year*</i>	0% after deductible	50% after deductible
<b>Durable Medical Equipment</b> Aetna will pay up to \$2,000 per calendar year*	0% after deductible	50% after deductible
PHARMACY		
	1	

Pharmacy Deductible	Integrated Medical/	Integrated Medical/
per individual	Rx Deductible	Rx Deductible
<b>Generic</b>	0% after Medical/	50% after Medical/
Oral Contraceptives Included	Rx deductible	Rx deductible
<b>Preferred Brand</b> Oral Contraceptives Included	0% after Medical/ Rx deductible	50% after Medical/ Rx deductible
Non-Preferred Brand	0% after Medical/	50% after Medical/
Oral Contraceptives Included	Rx deductible	Rx deductible
Calendar Year Maximum per individual*	Unlimited	Unlimited

Payment for out-of-network facility care is determined based upon Aetna's Allowable Fee Schedule. Payment for other out-of-network facility care is determined based upon the negotiated charge that would apply if such services or supplies were received from a Preferred Provider.

_ 1 /	PPO Value 2500	
MEMBER BENEFITS	In-Network	Out-of-Network <sup>+</sup>
<b>Deductible</b> Individual Family	\$2,500 \$5,000	\$5,000 \$10,000
Coinsurance (Member's responsibility)	30% after deductible up to out-of-pocket max.	50% after deductible up to out-of-pocket max.
Coinsurance Maximum	30 Once out-or-poc	ket max. is satisfied
Individual Family	\$2,500 \$5,000	\$5,000 \$10,000
Out-of-Pocket Maximum	4-7	4.1,111
Individual Family	\$5,000 \$10,000	\$10,000 \$20,000
	Includes o	deductible
Lifetime Maximum* per insured	\$1,00	0,000
Non-Specialist Office Visit Unlimited Visits General Physician, Family Practitioner, Pediatrician or Internist	Visits 1-2 \$30 copay, deductible waived; Visit 3+ 30% after deductible. Spec. and non-spec share visit max	50% after deductible
<b>Specialist Visit</b> Unlimited Visits	Visits 1-2 \$30 copay, deductible waived; Visit 3+ 30% after deductible. Spec. and non-spec share visit max	50% after deductible
Hospital Admission	30% after deductible	50% after deductible
Outpatient Surgery	30% after deductible	50% after deductible
Urgent Care Facility	\$50 copay deductible waived	50% after deductible
Emergency Room	\$100 copay** (waived if admitted) 30% coinsurance after deductible	
Annual Routine Gyn Exam No waiting period, no calendar year max. Annual Pap/Mammogram	\$0 copay deductible waived	50% after deductible
Maternity	Not covered  Except for pregnancy complications	
Preventive Health — Routine Physical Aetna will pay up to \$200 per exam*	\$50 copay deductible waived	50% after deductible
No waiting period	Includes lab w	ork and X-rays
Lab/X-Ray	30% after deductible	50% after deductible
Skilled Nursing — in lieu of hospital	30% after deductible	50% after deductible
Physical/Occupational Therapy and Chiropractic Care	30% after deductible	50% after deductible
		\$25 per visit max.*
Home Health Care — in lieu of hospital	30% after deductible	50% after deductible
30 visits per calendar year*	200/	50%
Durable Medical Equipment	30% after deductible	after deductible
PHARMACY  Pharmacy Doductible	\$E00	\$E00
Pharmacy Deductible per individual	\$500	\$500
Generic	Does not apply to generic \$20 copay \$20 copay plus 50%	
Oral Contraceptives Included Preferred Brand	deductible waived	deductible waived \$40 copay plus 50%
Oral Contraceptives Included	after deductible	after deductible
Non-Preferred Brand Oral Contraceptives Included	Not covered Aetna Discount Applies	Not covered
Calendar Year Maximum per individual*	\$5,000	\$5,000

*	Maximum	applies to	combined in	n and	out-of-network	benefits.

<sup>\*\*</sup> Copay is billed separately and not due at time of service. Copay does not count towards coinsurance or out-of-pocket maximum.

	PPO Value 5000	
MEMBER BENEFITS	In-Network Out-of-Network	
<b>Deductible</b> Individual Family	\$5,000 \$10,000	\$10,000 \$20,000
<b>Coinsurance</b> (Member's responsibility)	30% after deductible up to out-of-pocket max.	50% after deductible up to out-of-pocket max.
Coinsurance Maximum	\$0 once out-of-poo	ket max. is satisfied
Individual	\$5,000	\$2,500
Family Out-of-Pocket Maximum	\$10,000	\$5,000
Individual Family	\$10,000 \$20,000	\$12,500 \$25,000
		deductible
Lifetime Maximum* per insured		0,000
Non-Specialist Office Visit Unlimited Visits General Physician, Family Practitioner, Pediatrician or Internist	Visits 1-2 \$30 copay, deductible waived; Visit 3+ 30% after deductible. Spec. and non-spec share visit max	50% after deductible
Specialist Visit Unlimited Visits	Visits 1-2 \$30 copay, deductible waived; Visit 3+ 30% after deductible. Spec. and non-spec share visit max	50% after deductible
Hospital Admission	30% after deductible	50% after deductible
Outpatient Surgery	30% after deductible	50% after deductible
Urgent Care Facility	\$50 copay 50% after deductible	
Emergency Room	\$100 copay** (waived if admitted) 30% coinsurance after deductible	
Annual Routine Gyn Exam No waiting period, no calendar year max. Annual Pap/Mammogram	\$0 copay deductible waived	50% after deductible
Maternity	Not covered  Except for pregnancy complications	
Preventive Health — Routine Physical	\$50 copay deductible waived	50% after deductible
Aetna will pay up to \$200 per exam* No waiting period	Includes lab w	ork and X-rays
Lab/X-Ray	30% after deductible	50% after deductible
Skilled Nursing —	30%	50%
in lieu of hospital	after deductible	after deductible 50%
Physical/Occupational Therapy and Chiropractic Care	30% after deductible	after deductible
Home Health Care — in lieu of hospital 30 visits per calendar year*	Aetna will pay up to 30% after deductible	50% after deductible
Durable Medical Equipment	30% after deductible	50% after deductible
PHARMACY		
Pharmacy Deductible	\$500	\$500
per individual	Does not apply to generic	
<b>Generic</b> Oral Contraceptives Included	\$20 copay deductible waived	\$20 copay plus 50% deductible waived
Preferred Brand Oral Contraceptives Included	\$40 copay after deductible	\$40 copay plus 50% after deductible
Non-Preferred Brand Oral Contraceptives Included	Not covered Aetna Discount Applies	Not covered
Calendar Year Maximum per individual*	\$5,000	\$5,000

Payment for out-of-network facility care is determined based upon Aetna's Allowable Fee Schedule. Payment for other out-of-network facility care is determined based upon the negotiated charge that would apply if such services or supplies were received from a Preferred Provider.

	1103pital Care	
MEMBER BENEFITS	In-Network	Out-of-Network+
<b>Deductible</b> Individual Family	\$1,250 \$2,500	\$2,500 \$5,000
Coinsurance (Member's responsibility)	20% after deductible up to out-of-pocket max.	50% after deductible up to out-of-pocket max.
	\$0 once out-of-poo	ket max. is satisfied
Coinsurance Maximum Individual Family	\$3,000 \$6,000	\$7,500 \$15,000
<b>Out-of-Pocket Maximum</b> Individual Family	\$4,250 \$8,500	\$10,000 \$20,000
	Includes o	deductible
Lifetime Maximum* per insured		00,000
Non-Specialist Office Visit General Physician, Family Practitioner, Pediatrician or Internist	Not covered	Not covered
Specialist Visit	Not covered	Not covered
Hospital Admission	20% after deductible	50% after deductible
Outpatient Surgery	20% after deductible	50% after deductible
Urgent Care Facility	Not covered	Not covered
Emergency Room		vaived if admitted) e after deductible
Annual Routine Gyn Exam No waiting period, no calendar year max. Annual Pap/Mammogram	\$0 copay deductible waived	50% after deductible
Maternity		overed ancy complications
Preventive Health — Routine Physical Aetna will pay up to \$200 per exam*	\$25 copay deductible waived	50% after deductible
No waiting period	Includes lab w	ork and X-rays
Lab/X-Ray	Not covered	Not covered
Skilled Nursing — in lieu of hospital	20% after deductible	50% after deductible
Physical/Occupational Therapy and Chiropractic Care	Not covered	Not covered
Home Health Care — in lieu of hospital 30 visits per calendar year*	20% after deductible	50% after deductible
Durable Medical Equipment	Not covered	Not covered
PHARMACY		
Pharmacy Deductible per individual	Not Applicable	Not Applicable
<b>Generic</b> Oral Contraceptives Included	\$15 copay	\$15 copay plus 50%
Preferred Brand Oral Contraceptives Included	Not covered Aetna Discount Applies	Not covered
Non-Preferred Brand	Not covered Aetna Discount	Not covered
Oral Contraceptives Included	Applies	

*	Maximum applies to combined in and out-of-network benefits.
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	(HSA Compatible)***		
MEMBER BENEFITS	In-Network	Out-of-Network+	
<b>Deductible</b> Individual Family	\$3,000 \$6,000	\$6,000 \$12,000	
<b>Coinsurance</b> (Member's responsibility)	20% after deductible up to out-of-pocket max.	50% after deductible up to out-of-pocket max.	
	\$0 once out-of-poo	ket max. is satisfied	
Coinsurance Maximum Individual Family	\$2,000 \$4,000	\$4,000 \$8,000	
<b>Out-of-Pocket Maximum</b> Individual Family	\$5,000 \$10,000	\$10,000 \$20,000	
		deductible	
Lifetime Maximum* per insured		0,000	
Non-Specialist Office Visit General Physician, Family Practitioner, Pediatrician or Internist	Not covered	Not covered	
Specialist Visit	Not covered	Not covered	
Hospital Admission	20% after deductible	50% after deductible	
Outpatient Surgery	20% after deductible	50% after deductible	
Urgent Care Facility	Not covered	Not covered	
Emergency Room		vaived if admitted) e after deductible	
Annual Routine Gyn Exam No waiting period, no calendar year max. Annual Pap/Mammogram	\$0 copay deductible waived	50% after deductible	
Maternity		overed ancy complications	
Preventive Health — Routine Physical Aetna will pay up to \$200 per exam*	\$35 copay deductible waived	50% after deductible	
No waiting period	Includes lab w	ork and X-rays	
Lab/X-Ray	Not covered	Not covered	
Skilled Nursing — in lieu of hospital	20% after deductible	50% after deductible	
Physical/Occupational Therapy and Chiropractic Care	Not covered	Not covered	
Home Health Care — in lieu of hospital 30 visits per calendar year*	20% after deductible	50% after deductible	
Durable Medical Equipment	Not covered	Not covered	
PHARMACY	lanca men		
Pharmacy Deductible per individual	Not Applicable	Not Applicable	
<b>Generic</b> Oral Contraceptives Included	Not covered Aetna Discount Applies	Not covered	
Preferred Brand Oral Contraceptives Included	Not covered Aetna Discount Applies	Not covered	
Non-Preferred Brand Oral Contraceptives Included	Not covered Aetna Discount Applies	Not covered	
Calendar Year Maximum per individual*	Not Applicable	Not Applicable	

Payment for out-of-network facility care is determined based upon Aetna's Allowable Fee Schedule. Payment for other out-of-network facility care is determined based upon the negotiated charge that would apply if such services or supplies were received from a Preferred Provider.

<sup>\*\*</sup> Copay is billed separately and not due at time of service. Copay does not count towards coinsurance or out-of-pocket maximum.

<sup>\*\*\*</sup> Brokers: please see broker information about commissions for these plans.

#### Aetna Advantage Plan options Individual Dental PPO max plan

MEMBER BENEFITS	Preferred	NonPreferred
Annual Deductible per Member (Does not apply to Diagnostic and Preventive Services)	\$25; \$75 family max.	\$25; \$75 family max.
Annual Maximum Benefit	Unlimited	Unlimited
DIAGNOSTIC SERVICES		
Oral exams		
Periodic oral exam	100% ded. waived	100% ded. waived
Comprehensive oral exam	100% ded. waived	100% ded. waived
Problem-focused oral exam	100% ded. waived	100% ded. waived
X-rays		
Bitewing — single film	100% ded. waived	100% ded. waived
Complete series	100% ded. waived	100% ded. waived
PREVENTIVE SERVICES		
Adult cleaning	100% ded. waived	100% ded. waived
Child cleaning	100% ded. waived	100% ded. waived
Sealants — per tooth	Discount	Not covered
Fluoride application — with cleaning	100% ded. waived	100% ded. waived
Space maintainers	Discount	Not covered
BASIC SERVICES		
Amalgam fillings — 2 surfaces	100% after ded.	100% after ded.
Resin fillings — 2 surfaces	Discount	Not covered
Oral Surgery		
Extraction — exposed root or erupted tooth	Discount	Not covered
Extraction of impacted tooth — soft tissue	Discount	Not covered
MAJOR SERVICES		
Complete upper denture	Discount	Not covered
Partial upper denture (resin based)	Discount	Not covered
Crown — Porcelain with noble metal	Discount	Not covered
Pontic — Porcelain with noble metal	Discount	Not covered
Inlay — Metallic (3 or more surfaces)	Discount	Not covered
Oral Surgery		
Removal of impacted tooth — partially bony	Discount	Not covered
Endodontic Services		
Bicuspid root canal therapy	Discount	Not covered
Molar root canal therapy	Discount	Not covered
Periodontic Services		
Scaling & root planing — per quadrant	Discount	Not covered
Osseous surgery — per quadrant	Discount	Not covered
ORTHODONTIC SERVICES	Discount	Not covered

Access to negotiated discounts: members are eligible to receive non-covered services, including cosmetic services such as tooth whitening, at the PPO negotiated rate when visiting a participating PPO dentist.

Nonpreferred (Out-of-Network) Coverage is limited to a maximum of the Plan's payment, which is based on the contracted maximum fee for participating providers in the particular geographic area. Above list of covered services is representative. A summary of exclusions is listed later in the Aetna Advantage brochure. For a full list of benefit coverage and exclusions refer to the plan documents.

All products not available in all counties.

This material is for informational purposes only and is neither an offer of coverage nor dental advice. It contains only a partial, general description of plan benefits or programs and does not constitute a contract. This material is for information only and is not an offer or invitation to contract.

# Aetna special programs

Aetna Advantage plans include special programs¹ to complement our standard health insurance coverage. These programs include health information programs and tools, and offer you access to substantial savings on products to help you stay healthy. These programs are offered in addition to your Aetna Advantage Plan and are NOT insurance.

#### Aetna Vision<sup>SM</sup> Discount Program

Aetna Vision<sup>SM</sup> discount program offers special savings on eye exams, contact lenses, frames, lenses, LASIK eye surgery, and eye care accessories.

# Aetna Natural Products and Services<sup>SM</sup> Discount Program

Eligible Aetna members and their families can access complementary health care products and services at reduced rates through the Aetna Natural Products and Services discount program. Members can save on acupuncture, chiropractic care, massage therapy and dietetic counseling as well as on over-the-counter vitamins, herbal and nutritional supplements and other health-related products.

#### Aetna Fitness<sup>SM</sup> Discount Program

Eligible Aetna members and their families can access the GlobalFit™ national network of nearly 10,000 fitness clubs, in the United States and Canada, at preferred rates\*. In addition, members can access other programs such as at-home weight loss programs, home fitness options and even one-on-one health coaching\*\* services.

- Availability varies by plan. Talk with your Aetna representative for details.
- \* At some clubs, participation in this program may be restricted to new club members.
- \*\* Provided by WellCall, Inc. through GlobalFit.

# Aetna Weight Management<sup>SM</sup> Discount Program

The Weight Management<sup>SM</sup> discount program can help you achieve your weight loss goals by providing you with a sensible weight loss plan and balanced nutrition guide to fit your lifestyle. This program provides Aetna members and their eligible family members access to discounts on Jenny Craig® weight loss programs and products.

#### Aetna Hearing<sup>SM</sup> Discount Program

Aetna's Hearing<sup>SM</sup> discount program helps Aetna members and their families save on hearing exams, hearing services and hearing aids.

#### Aetna Rx Home Delivery®

With this mail order prescription drug program, order prescription medications through our convenient and easy-to-use mail order pharmacy. To learn more or obtain order forms, visit **www.AetnaRxHomeDelivery.com**.

#### Informed Health® Line

Our 24-hour toll-free number that puts you in touch with experienced registered nurses and an audio library for information on thousands of health topics.

#### Aetna Navigator®

Register and log on to Aetna Navigator, Aetna's secure member website, to check claims status, contact Aetna Member Services, estimate the costs of health care services, and more. Our new Aetna Navigator Health Information Guide provides a starting point to find answers about health care, types of treatment, cost of services and more to help members make more informed decisions. Plus, members have access to their own Personal Health Record\*\*\*, a single, secure place where they can view their medical history and add other health information.



\*\*\* The Aetna Personal Health Record should not be used as the sole source of information about your health conditions or medical treatment.



# WANT TO SAVE ON DENTAL EXPENSES?

Vital Savings by Aetna® is a discount program that provides you with dental savings. This is not insurance. Enrolling in the program will give you access to a network of providers who have agreed to accept discounted rates for services. To sign up today, visit www.vitalsavings.com or call 1-877-698-4825.

The Vital Savings by Aetna® program (the "Program") is not insurance. The Program provides Members with access to discounted fees pursuant to schedules negotiated by Aetna Life Insurance Company for the Vital Savings by Aetna® discount program. The Program does not make payments directly to the providers participating in the Program. Each Member is obligated to pay for all services or products but will receive a discount from the providers who have contracted with the Discount Medical Plan Organization to participate in the Program. Aetna Life Insurance Company, 151 Farmington Avenue, Hartford, CT 06156, 1-877-698-4825, is the Discount Medical Plan Organization.

Discount programs provide access to discounted prices and are NOT insured benefits.

# Things you need to know

#### To qualify for an Aetna Advantage Plan, you must be:

- Under age 64 3/4 (If applying as a couple, both you and your spouse must be under 64 3/4.)
- Dependents are covered up to age 24
- Legal residents in a state with products offered by the Aetna Advantage Plans
- Legal U.S. residents for at least six continuous months

#### Your premium payments

Your rates are guaranteed not to increase for 12 months from your effective date once you've been accepted for coverage. After that, your premiums may change. Final rates are subject to underwriting review.

#### Your coverage

Your coverage remains in effect as long as you pay the required premium charges on time, and as long as you maintain eligibility in the plan. Coverage will be terminated if you become ineligible due to any of the following circumstances:

- Non-payment of premiums
- Becoming a resident of a state or location in which Aetna Advantage Plans are not available
- Obtaining duplicate coverage
- For other reasons permissible by law

#### **EASY-PAY**

Simple Automatic Payments via Electronic Funds Transfer (EFT)

**Registration:** Complete the payment section of the Aetna Advantage Plans enrollment form. Select the EFT option to approve the automatic withdrawal of your initial premium and all subsequent premium payments.

**Invoices:** You will not receive a paper invoice when you are enrolled in EFT. Payments will appear on your bank statement as "Aetna Autodebit Coverage."

**Terminating:** To terminate EFT, you will need to provide Aetna with 10 days written notice prior to the date your next EFT payment will be deducted. Without this written notice, your bank account may be debited for the next month's premium. You will then need to contact Aetna to have funds placed back in the checking account.

**Refunds:** To process an EFT refund (placing money back in member's checking account), Aetna will require at least five days after the withdrawal was made to ensure valid payment.

**Rejected transactions:** If the EFT payment rejects for any reason, Aetna will automatically terminate the EFT and send you a letter saying you will receive paper invoices. Processing time to reinstate EFT will be 30–60 days. If an EFT payment is rejected, you will need to pay that payment by paper check or credit card.

**Timing:** Payments for Cycle 1 accounts (1st of the month effective date) will be taken from your bank account between the 3rd and the 10th of the month the premium is due. Payments for Cycle 2 accounts (15th of the month effective date) will be taken from your bank account between the 18th and 23rd of the month the premium is due.

#### Levels of coverage & enrollment

- You may be enrolled in your selected plan at the premium charge.
- You may be enrolled in your selected plan at a higher premium, based on medical underwriting.
- You may be declined coverage based on medical underwriting.

#### Medical underwriting requirements

The Aetna Advantage Plans are not guaranteed issue plans and require medical underwriting. Some individuals may qualify as federally eligible under the Health Insurance Portability Accountability Act (HIPAA) through the Missouri Health Insurance Pool (MHIP) program.

All applicants, enrolling spouses and dependents are subject to medical underwriting to determine eligibility and appropriate premium rate level.

We offer various premium rate levels based on the medical underwriting of each applicant.

#### 10-day right to review

Do not cancel your current insurance until you are notified that you have been accepted for coverage. We'll review your enrollment form to determine if you meet underwriting requirements. If you're denied, you'll be notified by mail. If you're approved, you'll be sent an Aetna Advantage Plan contract and ID card.

If, after reviewing the contract, you find that you're not satisfied for any reason, simply return the contract to us within 10 days. We will refund any premium you've paid (including any contract fees or other charges) less the cost of any services paid on behalf of you or any covered dependent.

#### **Duplicate coverage**

If you are currently covered by another carrier, you must agree to discontinue the other coverage before or on the effective date of the Aetna Advantage Plan. Do not cancel your current insurance until you are notified that you have been accepted for coverage and are certain that you are keeping your Aetna Advantage Plan coverage.

#### Limitations & exclusions

#### Medical

These medical plans do not cover all health care expenses and include exclusions and limitations. You should refer to your plan documents to determine which health care services are covered and to what extent.

The following is a partial list of services and supplies that are generally not covered. However, your plan documents may contain exceptions to this list based on state mandates or the plan design or rider(s). Services and supplies that are generally not covered include, but are not limited to:

- All medical and hospital services not specifically covered in, or which are limited or excluded by your plan documents, including costs of services before coverage begins and after coverage terminates
- Ambulance coverage is limited to \$1,000 per trip.
- Cosmetic surgery
- Custodial care
- Donor egg retrieval
- Weight control services including surgical procedures for the treatment of obesity, medical treatment, and weight control/loss programs
- Experimental and investigational procedures, (except for coverage for medically necessary routine patient care costs for Members participating in a cancer clinical trial)
- Charges in connection with pregnancy care other than for pregnancy complications
- Immunizations for travel or work
- Implantable drugs and certain injectable drugs including injectable infertility drugs
- Infertility services including artificial insemination and advanced reproductive technologies such as IVF, ZIFT, GIFT, ICSI and other related services unless specifically listed as covered in your plan documents
- Non-medically necessary services or supplies
- Orthotics
- Over-the-counter medications and supplies
- Radial keratotomy or related procedures
- Reversal of sterilization
- Services for the treatment of sexual dysfunction or inadequacies including therapy, supplies or counseling
- Special or private duty nursing
- Therapy or rehabilitation other than those listed as covered in the plan documents

#### PRE-EXISTING CONDITIONS

During the first 12 months following your effective date of coverage, no coverage will be provided for the treatment of a pre-existing condition unless you have prior creditable coverage.

A pre-existing condition is an illness, disease, physical condition, or injury for which medical advice, or treatment was recommended or received and/or the use of prescription drugs of any kind within six months preceding the effective date of coverage. Services or supplies for the treatment of a pre-existing condition are not covered for the first 12 months after the member's effective date. If the member had continuous prior creditable coverage within the 63 days immediately preceding the signature on the application and meets certain other requirements, then the pre-existing condition exclusion of 12 months may not apply.

- Mental health not covered, except for severe biologically based mental or nervous disorders
- Chemical dependency and substance abuse not covered except for Drug and Alcohol dependencies associated with severe biologically based mental or nervous disorders

#### Dental

Listed below are some of the charges and services for which these dental plans do not provide coverage. For a complete list of exclusions and limitations, refer to plan documents.

- Dental Services or supplies that are primarily used to alter, improve or enhance appearance. Negotiated rates for cosmetic procedures available when a participating dentist is accessed.
- Experimental services, supplies or procedures
- Treatment of any jaw joint disorder, such as temporomandibular joint disorder
- Replacement of lost or stolen appliances and certain damaged appliances
- Services that Aetna defines as not necessary for the diagnosis, care or treatment of a condition involved
- All other limitations and exclusions in your plan documents

### notes

## notes

### Call your broker.



### If you need this material translated into another language, please call Member Services at 1-866-565-1236.

Si usted necesita este material en otro lenguaje, por favor llame a Servicios al Miembro al 1-866-565-1236.

This material is for information only and is not an offer or invitation to contract. Plan features and availability may vary by location. Plans may be subject to medical underwriting or other restrictions. Rates and benefits may vary by location. Health/Dental insurance plans contain exclusions and limitations. Investment services are independently offered by the HSA Administrator. Providers are independent contractors and are not agents of Aetna. Provider participation may change without notice. Aetna does not provide care or guarantee access to health services. Not all health services are covered. See health insurance plan documents for a complete description of benefits, exclusions, limitations and conditions of coverage. Plan features are subject to change. Aetna receives rebates from drug makers that may be taken into account in determining Aetna's Preferred Drug List. Rebates do not reduce the amount a member pays the pharmacy for covered prescriptions. Home Delivery refers to Aetna Rx Home Delivery, LLC, a licensed pharmacy subsidiary of Aetna Inc., that operates through mail order. Health information programs provide general health information and are not a substitute for diagnosis or treatment by a physician or other health care professional. Plan for Your Health is a public education program from Aetna and The Financial Planning Association. Information is believed to be accurate as of production date, however, it is subject to change.

For more information about Aetna plans, refer to **www.aetna.com**.

