Preventive Plus

Individual Dental

Maryland

Family

About your plan

Good health starts with a healthy mouth. Regular dental exams and cleanings can lower the risk of gum disease, which is linked to heart disease, diabetes, stroke, and other serious conditions.¹

The Humana dental Preventive Plus plan is designed for people who believe in the importance of regular dental exams and cleanings. With no office visit copayments, the plan offers affordable coverage for preventive and basic services like routine cleanings and exams, fillings, and extractions. The plan also provides discounts on major services like root canals, crowns, and other services when you choose one of the more than 200,000 dentist locations in the Humana dental Preventive Plus network. You can find dentists in the network by visiting **Humana.com**.

Individual

Who can enroll for this plan – Anyone can enroll for this plan.

Date the plan starts – Your start date will be the first of the month following the day you enroll.

How your plan works

Calendar year deductible

This is the amount you will pay out-of-pocket for basic services in a calendar year (excludes discount services)	\$50	\$150
Annual maximum This is the maximum amount that the plan will pay in a calendar year (excludes discount services)	\$1,000 per individual on the plan	
Coinsurance options	In-network coverage	Out-of-network coverage
 Preventive services (no waiting period) Routine oral examinations (limit two per calendar year) Periodontal examinations (limit two per calendar year) Bitewing X-rays (limit one set per calendar year, excludes full mouth and panoramic) Cleanings (limit two per calendar year) Topical fluoride treatment (limit one per calendar year, age 14 and under) Sealants (limit of one per tooth per lifetime, age 14 and under) 	100% no deductible	80% after deductible
 Basic services (six-month waiting period applies) Emergency care for pain relief Extractions and root removal Fillings (limit two per calendar year, composite covered on front teeth only²) Space maintainers (age 14 and under, initial placement only) Oral surgery 	50% after deductible	40% after deductible



MDHKRZUEN 2020 Page 1 of 4

Preventive Plus

Out-of-network dentists can bill you for charges above the amount covered by your Humana dental plan. To ensure you do not receive additional charges, visit a dentist in the Humana dental Preventive Plus Network. Waiting periods and other limitations may apply. Please see your policy for coverage details.

Footnotes

¹ American Dental Association, Health Policy Institute, Oral Health and Well-being in the United States.

www.ada.org/en/science-research/health-policy-institute/oral-health-and-well-being?source=PromoSpots&Medium=ADAHPIRotator&conent=HPIWell-Being

² Composite (white) fillings are only covered on anterior (front) teeth. An alternate benefit is allowed for composite fillings on posterior (back) teeth where the plan will cover the cost of an amalgam (silver) filling and the member is responsible for any cost over the covered amount.

Important to know:

This plan requires a one-time, non-refundable application fee and a one-year contract.

Applications are subject to approval. Waiting periods, limitations and exclusions apply.

This document contains a general summary of benefits, exclusions and limitations. Please refer to the policy for the actual terms and conditions that apply. In the event there are discrepancies with the information given in this document, the terms and conditions of the policy will govern.

Insured by Humana Insurance Company

Policy number: HUMD-IP.002 MD 1/2014



MDHKRZUEN 2020 Page 2 of 4

Dental limitations and exclusions

This is an outline of the limitations and exclusions for the plan listed above. It is designed for convenient reference. Consult the policy for a complete list of limitations and exclusions:

- 1. Any expenses incurred while you qualify for any worker's compensation or occupational disease act or law, whether or not you applied for coverage.
- 2. Services:
 - A. That are free or that you would not be required to pay for if you did not have this insurance, unless charges are received from and reimbursable to the U.S. government or any of its agencies as required by law;
 - Furnished by, or payable under, any plan or law through any government or any political subdivision (this does not include Medicare or Medicaid); or
 - C. Furnished by any U.S. government-owned or operated hospital/institution/agency for any service connected with sickness or bodily injury.
- 3. Any loss caused or contributed by:
 - A. War or any act of war, whether declared or not;
 - B. Any act of international armed conflict; or
 - C. Any conflict involving armed forces of any international authority.
- 4. Any expense arising from the completion of forms.
- 5. Your failure to keep an appointment with the dentist.
- 6. Any service we consider cosmetic dentistry unless it is necessary as a result of an accidental injury sustained while you are covered under the policy. We consider the following cosmetic dentistry procedures:
 - A. Facings on crowns or pontics (the portion of a fixed bridge between the abutments) posterior to the second bicuspid.
 - B. Any service to correct congenital malformation;
 - C. Any service performed primarily to improve appearance; or
 - D. Characterizations and personalization of prosthetic devices.
- 7. Charges for:
 - Any type of implant and all related services, including crowns or the prosthetic device attached to it.
 - B. Precision or semi-precisionattachments.
 - C. Overdentures and any endodontic treatment associated with overdentures.
 - D. Other customized attachments.
- 8. Any service related to:
 - A. Altering vertical dimension of teeth;
 - B. Restoration or maintenance of occlusion;
 - C. Splinting teeth, including multiple abutments, or any service to stabilize periodontally weakened teeth:
 - D. Replacing tooth structures lost as a result of abrasion, attrition, erosion or abfraction; or
 - E. Bite registration or bite analysis.

- Infection control, including but not limited to sterilization techniques.
- 10. Fees for treatment performed by someone other than a dentist except for scaling and teeth cleaning, and the topical application of fluoride that can be performed by a licensed dental hygienist. The treatment must be rendered under the supervision and guidance of the dentist in accordance with generally accepted dental standards.
- 11. Any hospital, surgical or treatment facility, or for services of an anesthesiologist or anesthetist.
- 12. Prescription drugs or pre-medications, whether dispensed or prescribed.
- 13. Any service not specifically listed in your plan benefits.
- 14. Any service shown as "Not Covered" in the Schedule.
- 15. Any service that we determine:
 - A. Is not a dental necessity;
 - B. Does not offer a favorable prognosis;
 - Does not have uniform professional endorsement; or
 - D. Is deemed to be experimental or investigational in nature.
- 16. Orthodontic services.
- 17. Any expense incurred before your effective date or after the date your coverage under this policy terminates, except as provided in the Extension of Benefits provision.
- 18. Services provided by someone who ordinarily lives in your home or who is a family member.
- 19. Charges exceeding the reimbursement limit for the service.
- 20. Treatment resulting from any intentional selfdestruction and/or self-inflicted injury, by an insane person.
- 21. Local anesthetics, irrigation, nitrous oxide, bases, pulp caps, temporary dental services, study models, treatment plans, occlusal adjustments, or tissue preparation associated with the impression or placement of a restoration when charged as a separate service. These services are considered an integral part of the entire dental service.
- 22. Repair and replacement of orthodontic appliances.
- 23. Any surgical or nonsurgical treatment for any jaw joint problems, including any temporomandibular joint disorder, craniomaxillary, craniomandibular disorder or other conditions of the joint linking the jaw bone and skull; or treatment of the facial muscles used in expression and chewing functions, for symptoms including, but not limited to, headaches.
- 24. Elective removal of non-pathologic impacted teeth.
- 25. Services that the appropriate regulatory board determines were provided as a result of a referral prohibited by 1-302 of the Health Occupations Article.

Humana®
MDHKRZUEN 2020

Important! _____

At Humana, it is important you are treated fairly.

Humana Inc. and its subsidiaries do not discriminate or exclude people because of their race, color, national origin, age, disability, sex, sexual orientation, gender, gender identity, ancestry, marital status, or religion. Discrimination is against the law. Humana and its subsidiaries comply with applicable Federal Civil Rights laws. If you believe that you have been discriminated against by Humana or its subsidiaries, there are ways to get help.

- You may file a complaint, also known as a grievance:
 Discrimination Grievances, P.O. Box 14618, Lexington, KY 40512-4618
 If you need help filing a grievance, call 1-877-320-1235 or if you use a TTY, call 711.
- You can also file a civil rights complaint with the U.S. Department of Health and Human Services,
 Office for Civil Rights electronically through their Complaint Portal, available at https://ocrportal.hhs.gov/ocr/
 portal/lobby.jsf, or at U.S. Department of Health and Human Services, 200 Independence Avenue, SW,
 Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 800-537-7697 (TDD). Complaint forms
 are available at https://www.hhs.gov/ocr/office/file/index.html.
- **California residents**: You may also call California Department of Insurance toll-free hotline number: **1-800-927-HELP (4357)**, to file a grievance.

Auxiliary aids and services, free of charge, are available to you. 1-877-320-1235 (TTY: 711)

Humana provides free auxiliary aids and services, such as qualified sign language interpreters, video remote interpretation, and written information in other formats to people with disabilities when such auxiliary aids and services are necessary to ensure an equal opportunity to participate.

Language assistance services, free of charge, are available to you. 1-877-320-1235 (TTY: 711)

Español (Spanish): Llame al número arriba indicado para recibir servicios gratuitos de asistencia lingüística. **繁體中文 (Chinese):** 撥打上面的電話號碼即可獲得免費語言援助服務。

Tiếng Việt (Vietnamese): Xin gọi số điện thoại trên đây để nhận được các dịch vụ hỗ trợ ngôn ngữ miễn phí. **한국어 (Korean):** 무료 언어 지원 서비스를 받으려면 위의 번호로 전화하십시오 .

Tagalog (Tagalog – Filipino): Tawagan ang numero sa itaas upang makatanggap ng mga serbisyo ng tulong sa wika nang walang bayad.

Русский (Russian): Позвоните по номеру, указанному выше, чтобы получить бесплатные услуги перевода.

Kreyòl Ayisyen (French Creole): Rele nimewo ki pi wo la a, pou resevwa sèvis èd pou lang ki gratis.

Français (French): Appelez le numéro ci-dessus pour recevoir gratuitement des services d'aide linguistique.

Polski (Polish): Aby skorzystać z bezpłatnej pomocy językowej, proszę zadzwonić pod wyżej podany numer.

Português (Portuguese): Ligue para o número acima indicado para receber serviços linguísticos, grátis.

Italiano (Italian): Chiamare il numero sopra per ricevere servizi di assistenza linguistica gratuiti. **Deutsch (German):** Wählen Sie die oben angegebene Nummer, um kostenlose sprachliche

Hilfsdienstleistungen zu erhalten.

日本語 (Japanese): 無料の言語支援サービスをご要望の場合は、上記の番号までお電話ください。

(Farsi) فارسی

برای دریافت تسهیلات زبانی بصورت رایگان با شماره فوق تماس بگیرید.

Diné Bizaad (Navajo): Wódahí béésh bee hani'í bee wolta'ígíí bich'í' hódíílnih éí bee t'áá jiik'eh saad bee áká'ánída'áwo'déé niká'adoowoł.

(Arabic) العربية

GCHJV5REN 0220

الرجاء الاتصال بالرقم المبين أعلاه للحصول على خدمات مجانية للمساعدة بلغتك