



AULTCARE

INDIVIDUAL & FAMILY
Health Benefit Plans for Northeast Ohio

Let us show you.

WHAT DOES AULTCARE OFFER?

As a leader in the healthcare industry for over 30 years, AultCare continues to keep members satisfied through innovative plan designs, superior customer service, and a cost-effective high quality network.



New plans offer:

- Guaranteed coverage / no pre-existing conditions
- Prescription drug benefits
- \$0 cost preventive care visits (In-Network)
- \$0 cost flu shots (In-Network)
- No forms to complete for claims (In-Network)
- No lifetime dollar maximum limits on covered services



Coverage levels to meet your needs:

- Individual
- Individual and Spouse
- Individual and Child(ren)
- Entire Family



The following services are available 24/7 at www.aultcare.com:

- Access to your healthcare coverage, member ID cards, Explanation of Benefits, Coverage details, Claims & more
- Prescription Plans & Formulary
- Physician's directory with search by name, location or specialty

You can find information about non-covered benefits, practitioner and provider availability, utilization management procedures, pharmaceutical management procedures, and privacy rights at www.aultcare.com or call 330-363-6360.

Meeting your healthcare needs, locally.



AULTCARE CUSTOMER SERVICE

Our Strengths are at your Service:

- REAL people answering the phone when you call
- Calls transferred, on average, in less than 30 seconds
- Local service: 330-363-6360
- 24/7 Nurse hotline: 1-866-422-9603
- Email access: aultcare@aultcare.com
- In-Person access at: 2600 Sixth Street S.W. Canton, Ohio 44710



AULTCARE continues to develop innovative products & plan designs to meet the needs of area companies & individuals.



AultCare's Marketplace plans are available in the highlighted counties.

Answering your call in person.



AULTCARE

Helping you navigate the Marketplace



The 2020 Open Enrollment period begins November 1, 2019 and continues through December 15, 2019. A life-changing event may allow you to shop for health plans outside of the Open Enrollment period.

Life-changing events include:

- Marriage
- Birth of a child
- Moving into a new network
- Divorce
- Loss of insurance/job that provided insurance
- Aging out of parent's insurance (26 years of age)

AultCare offers many options in the following metal categories. Review our plans to see which fits your needs. Below is a quick look at the coverage:

Metal Plan	Average Health Plans Payment
Bronze	60%
Silver	70%
Gold	80%

What factors affect your health plan costs when shopping on the Marketplace?

- Age
- Family size
- Tobacco use
- Location
- Plan metal level

Dental & Vision options are available with some plans. Be sure to add those to your selections, if needed.



Helping you understand your plan options.



You've selected your plan, what does it include?

New AultCare health plans include:

- Prescription coverage
- Inpatient services
- Outpatient services
- Maternity coverage
- Newborn care services
- Pediatric services
- Emergency services
- In-Network preventive care services such as screenings and physicals
- Ongoing Disease Management
- Urgent Care services
- Laboratory services (blood work, screenings)
- Rehabilitation services
- Substance abuse services
- Mental Health coverage
- Durable medical equipment services



The National Committee for Quality Assurance (NCQA) has awarded AultCare with NCQA Health Plan Accreditation for our Commercial PPO, Commercial HMO and Marketplace PPO products. NCQA is an independent, not-for-profit organization dedicated to assessing and reporting on the quality of managed care plans, managed behavioral healthcare organizations, preferred provider organizations, new health plans, physician organizations, credentials verification organizations, disease management programs and other health-related programs.



COMMERCIAL HMO



COMMERCIAL PPO



MARKETPLACE PPO

These NCQA seals represent NCQA Health Plan report card year 2019-2020.

[AultCare Insurance Company Individual Marketing Brochure](#)

Please find enclosed, the Schedule of Benefits for this policy. This policy contains exclusions, limitations, reduction of benefits and certain terms under which the policy may be continued in force or discontinued. For costs and complete details of coverage, call or write your insurance agent or AultCare Insurance Company.

Listening to your questions.

