

# Accidents and Illness can happen.

Help protect yourself and your family.

Core Health Insurance plans include both Hospital Fixed Indemnity and Group Accident Insurance policies which provide straightforward benefits and access to your doctor.





## What we do?



OVER **20%** OF AMERICAN ADULTS ARE STRUGGLING TO PAY THEIR MEDICAL BILLS, AND **THREE IN FIVE** BANKRUPTCIES WILL BE DUE TO MEDICAL BILLS.

Core Health Insurance plans include limited Hospital Fixed Indemnity & Group Accident Insurance policies. Hospital Fixed Indemnity Insurance pays a fixed dollar amount for named medical expenses. Group Accident Insurance provides additional insurance benefits in case of an Accident.

## **OUR BENEFITS:**

- Single or Family Coverage
- Doctor Office Visits (Adult and Child)
- Wellness Doctor Office Visits
- Hospitalization
   Benefits
- Emergency Room Benefits
- Surgery Benefits

# You will receive a durable ID Card

- Simple to use
- Just take your ID card to your doctor

## Ready for you...

Core Health Insurance plans are Hospital Fixed Indemnity Insurance which pays a fixed dollar amount for named medical expenses.

## Our Plans Can Fit Any Budget

Core Health Insurance offers an economical limited benefit solution for everyone.

## Anyone Can Qualify For Our Plans\*

Core Health Insurance is *guaranteed issue*\* for eligible members. There are no medical questions or physical exams to qualify.

## Choose Any Doctor

Choose the doctor, clinic, or hospital of your preference. You are free to go to any provider.





## How does it work?



ACCORDING TO THE CENTER FOR DISEASE CONTROL, **31 MILLION PEOPLE** ARE UNINTENTIONALLY INJURED EVERY YEAR IN THE UNITED STATES.

## Here are some examples of how Core Health Insurance can help you:

Example 1 - Overnight stay for a hernia surgery			
HOSPITAL FEE:	\$5,784		
SURGEON FEE:	\$1,586		
ANESTHETIC FEE:	\$908		
TOTAL HOSPITAL CHARGES	\$8,278		
Core Health Benefit (ePremier Plan)			
HOSPITAL BENEFIT	-\$2,000		
SURGICAL BENEFIT	-\$2,000		
ANESTHESIA BENEFIT	-\$500		
TOTAL BENEFIT	\$4,500		
TOTAL COST TO YOU	\$3,779		

Example 2 - Emergency Room -	Broken Leg
EMERGENCY ROOM CHARGE:	\$3,750
X-RAY CHARGE (x2):	\$1,100
RADIOLOGIST CHARGE:	\$405
TOTAL HOSPITAL CHARGES	\$5,255
Core Health Benefit (ePremier Plan	1)
ER BENEFIT:	-\$300
ACCIDENTAL INJURY BENEFIT: (After \$500 deductible)	-\$10,000
TOTAL BENEFIT	\$ <b>5,255</b>
TOTAL COST TO YOU	\$500



In this example, your plan, along with your network discount, would cover **72% of your herniorrhaphy cost** 



In this example, your plan, along with your network discount, would cover **100% of your charges** due to Emergency Room and Accidental Benefits



# Plan Highlights

## HOSPITAL FIXED INDEMNITY INSURANCE

Pays a limited fixed dollar amount for the following medical expenses resulting from Medically Necessary treatment of a covered Injury of Sickness:



### Physician Office Visits

Benefit is payable for visits to a licensed physician's office.



### Physician Office Wellness Visits

Benefit is payable for routine health examinations and immunizations for Covered Persons.



## Diagnostic, X-Ray, Laboratory

Benefit is payable for x-rays, laboratory and other diagnostic tests ordered or performed by a physician.<sup>1</sup> <sup>2</sup>



### Hospital Confinement Benefit

Benefit is payable for a maximum of 10 days per Policy Period, for Hospital Confinement. 13



### Hospital Admission Benefit

This benefit is payable per Policy Period for Hospital Admission as the result of a covered Injury or Sickness.



#### ICU/CCU Benefit

Benefit is payable for a maximum of 15 days per Policy Period, for Hospital Confinement in an ICU or CCU. 1 3



### **Emergency Room Benefit**

Benefit is payable for Hospital Emergency Room treatment for a Medical Emergency. 1



### Surgery (Inpatient/Outpatient)

When surgery is performed, benefits are paid for operating and recovery room, surgical charges, medical services, and supplies. <sup>1 3</sup>



### Anesthesia Benefit

Administration in connection with a covered surgical procedure. 13





### Accidental Death & Dismemberment (AD&D)

AD&D provides a lump benefit due to various types of bodily injuries or loss of life. Accidental Death Benefit pays up to \$7,500, Dismemberment is specific to the type of loss and is paid as a percentage of the Accidental Death Benefit.



## Excess Accident Medical Expense Benefit

Benefit is payable for Covered Expenses that results directly from a Covered Accident and independent of disease of bodily infirmity.

- 1 There is a 30 day Eligibility Waiting Period for Sickness
- 2 Benefit Payable for one service per day.
- 3 A 12-month Pre-Existing Condition clause applies



## Plan Benefits



## NUMBER OF VISITS PER YEAR (TO PHYSICIAN OFFICES, HOSPITAL OUTPATIENT AND EMERGENCY DEPARTMENTS) FOR INJURIES: **80.1 MILLION**.

HOSPITAL FIXED INDEMNITY INSU	JRANCE*.
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eBasic

eAdvantage

Physician Office Visits - This benefit is payable for visits to a Physician's office or Urgent Care facility, which are Medically Necessary due to a covered Injury or Sickness. Benefits are limited to a single Physician visit per day per Covered Person. There is a 30 day Waiting Period for Sickness.

Physician Office Visit - Indemnity Benefit:	\$65	\$70
Maximum number of days per Covered Person, per Plan Year:	10	10
Physician Office Wellness Visits - This benefit is payable for routine hea	lth examinations and immunizations	for Covered Persons.
Physician Office Visit - Indemnity Benefit per day:	\$65	\$70
Maximum number of days per Covered Person, per Plan Year:	2	2
<b>Outpatient Diagnostic, X-Ray, Radiology, Laboratory</b> - This benefit is p laboratory tests are ordered or performed by a Physician. Benefit payable on		
Diagnostic Lab - Indemnity Benefit per day:	\$30	
	950	\$50
Maximum Number of days per Covered Person, per Plan Year:	3	\$50 3
Maximum Number of days per Covered Person, per Plan Year:  Diagnostic X-ray - Indemnity Benefit per day		, , ,

Hospital Confinement Benefit - This benefit is payable for a maximum of 31 days per Policy Period, for Hospital Confinement (semi-private room) as the result of a covered Injury or Sickness. There is a 30 day Waiting Period for Sickness. A 12-month Pre-Existing Condition clause applies.

Maximum per day per Covered Person, per Policy Period:	\$250	\$500
Maximum number of covered days per Covered Person, per Policy Period:	31	31

ICU/CCU Benefit - This benefit is payable for a maximum of 15 days per Policy Period, for Hospital Confinement in an ICU or CCU as the result of a covered Injury or Sickness. There is a 30 day Waiting Period for Sickness. A 12-month Pre-Existing Condition clause applies. This benefit will be paid in lieu of the Hospital Confinement benefit.

Maximum per day per Covered Person, per Policy Period:	\$250	\$500
Maximum number of covered days per Covered Person, per Policy Period:	15	15

<sup>\*</sup> NOTE: SEE TERMS AND CONDITIONS FOR DEFINITIONS AND EXCLUSIONS. SOME PRODUCTS OR FEATURES MAY NOT BE AVAILABLE IN ALL STATES, TERMS AND CONDITIONS MAY VARY BY STATE. THIS IS NOT MAJOR MEDICAL COVERAGE AND IS NOT DESIGNED AS A SUBSTITUTE FOR MAJOR MEDICAL COVERAGE.

### **HOSPTIAL FIXED INDEMNITY INSURANCE\***

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**Emergency Room Benefit** - This benefit is payable when, as the result of a covered Injury or Sickness, a Covered Person requires Hospital Emergency Room treatment for a Medical Emergency. There is a 30 day Waiting Period for Sickness.

Benefit amount per day:	\$100	\$150
Maximum Emergency Room days per Policy Period:	1	1

Surgery (Inpatient/Outpatient) - When surgery for a Covered Person is performed in an Outpatient Surgery Facility or while confined to a Hospital, coverage is provided for the use of the operating and recovery room, including the Physician's charges for performing surgery. Benefits are also provided for medical services and supplies used in the performance of the surgery. We will pay the charges for covered expenses, not to exceed the Maximum Benefit amount and the Maximum Surgeries shown in the Schedule for this benefit. There is a 30 day Waiting Period for Sickness. A 12-month Pre-Existing Condition clause applies.

Inpatient Surgery benefit amount per day:	\$500	\$1,000
Maximum Inpatient Surgery days per Policy Period:	1	1
Outpatient Surgery benefit amount per day:	\$200	\$500
Maximum Outpatient Surgery days per Policy Period:	1	1

**Anesthesia Benefit (Inpatient/Outpatient)** - This benefit is payable for Covered Expenses when administered by a Doctor in connection with a covered surgical procedure resulting from a Covered Accident or Sickness. There is a 30 day Waiting Period for Sickness. A 12-month Pre-Existing Condition clause applies.

Inpatient Anesthesia benefit amount per day:	\$125	\$250
Maximum Inpatient Anesthesia days per Policy Period:	1	1
Outpatient Anesthesia benefit amount per day:	\$50	\$125
Maximum Outpatient Anesthesia per Policy Period:	1	1

#### GROUP ACCIDENT INSURANCE

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eAdvantage

Accidental Death and Dismemberment Benefit - Benefits will be payable for all losses up to the Principal Sum for each Covered Person. If more than one loss is sustained in the same covered Accidental Injury, only one benefit amount will be paid, the largest of which the Covered Person is entitled. Dismemberment is specific to the type of loss and is payable as a percentage of the Principal Sum. \*\*

#### Accidental Death Principal Sum:

Insured Person:	\$2,500	\$5,000
Covered Spouse:	\$1,250	\$2,500
Covered Child(ren):	\$625	\$1,250

Excess Accident Medical Expense Benefit (per covered Accident) - This benefit is payable for a Covered Expense that result directly from a Covered Accident and independent of disease or bodily infirmity. Benefits are only payable for Usual and Customary Charges incurred after the Deductible is met; for those Medically Necessary Eligible Expenses incurred by or on behalf of the Covered Person; and for Eligible Expenses incurred within 30 days after the date of the Covered Accident.

Benefit Amount, after \$100 Deductible:	\$1,000	\$2,500
Maximum number of occurrences per Policy Year:	1	1

\*Underwritten by the United States Fire Insurance Company. Rated "A" (Excellent) by AM Best (2016 Edition). May not be available in all states. Terms and conditions may vary by state, see your fulfillment material to review. A thirty - (30) day Waiting period for Sickness applies to all insurance benefits. The 12-month Pre-existing Condition Limitation applies only to Hospital Room and Board, ICU/CCU, Surgery and Anesthesia Benefits. Maternity is not covered. See terms and conditions for definitions and exclusions. Must be 18 to enroll. Coverage is not provided for members age 65 and over, coverage will terminate at the end of the month insured turns age 65. Members can be enrolled only once. Duplicate or multiple memberships, that include duplicate enrollment in the Hospital Fixed Indemnity or Group Accident Insurance policies that are underwritten by United States Fire Insurance Company, is not allowed. Plan upgrades can only be made if the change is the result of a qualifying life event. A qualifying life event means marriage, divorce, the death of your spouse, or the birth or adoption of a child. If coverage is canceled, persons may not re-enroll in coverage with United States Fire Insurance Company until six-months after their termination date. You may down grade your plan at any time.

MONTHLY RETAIL RATES	eBasic	eAdvantage
Individual	\$76.32	\$110.58
Individual & Dependent(s)	\$146.06	\$211.33
Married, No Dependent(s)	\$127.62	\$184.61
Family	\$210.32	\$304.65

The Retail Rates above include your insurance premium and a 3% credit card processing fee. Insurance Premium is the premium rate charged for the insurance policies underwritten by United States Fire Insurance Company and offered through your membership in this association. The Retail Rates per policy for the following memberships are; Hospital Fixed Indemnity Insurance (FIP): eBASIC: Single=\$64.67, Single/Spouse=\$121.72, Single/Dependent(s)=\$105.79, Family=\$176.70, eADVANTAGE: Single=\$91.36, Single/Spouse=\$171.13, Single/Dependent(s)=\$148.51, Family=\$249.08; Group Accident Insurance (GA): eBASIC: Single=\$11.65, Single/Spouse=\$24.35, Single/Dependent(s)=\$21.83, Family=\$33.62, eADVANTAGE: Single=\$19.22, Single/Spouse=\$40.19, Single/Dependent(s)=\$21.83, Family=\$35.610, Family=\$55.57

<sup>\*\*</sup>If you live in the state of Oregon: Benefits will be paid only one time regardless if loss is the result of the same or separate accidental injury



## Plan Benefits



## NUMBER OF VISITS PER YEAR (TO PHYSICIAN OFFICES, HOSPITAL OUTPATIENT AND EMERGENCY DEPARTMENTS) FOR INJURIES: **80.1 MILLION**.

AND EMERGENCY DEPARTMENTS) FOR INJUI	RIES: 80.1	MILLION.		
HOSPITAL FIXED INDEMNITY INSURANCE*	eValue	eComplete	ePremier	eMaximum
<b>Physician Office Visits</b> - This benefit is payable for visits to a Physician's office covered Injury or Sickness. Benefits are limited to a single Physician visit per de Sickness.	e or Urgent Care ay per Covered F	e facility, which a Person. There is a	re Medically Ne 30 day Waiting	cessary due to Period for
Physician Office Visit - Indemnity Benefit:	\$50	\$80	\$80	\$80
Maximum number of days per Covered Person, per Plan Year:	1	2	2	2
Physician Office Wellness Visits - This benefit is payable for routine health ex	aminations and	immunizations i	for Covered Per	sons.
Physician Office Visit - Indemnity Benefit per day:	\$50	\$80	\$80	\$80
Maximum number of days per Covered Person, per Plan Year:	1	1	1	1
Outpatient Diagnostic, X-Ray, Radiology, Laboratory - This benefit is payable laboratory tests are ordered or performed by a Physician. Benefit payable on a per				
Outpatient Diagnostic Lab - Indemnity Benefit per day:	\$100	\$100	\$100	\$100
Maximum Number of days per Covered Person, per Plan Year:	1	1	1	1
Diagnostic X-ray - Indemnity Benefit per day	\$100	\$100	\$100	\$100
Maximum Number of days per Covered Person, per Plan Year	1	1	1	1
<b>Hospital Admission Benefit</b> - This benefit is payable per Policy Period for Hospita 30 day Waiting Period for Sickness. A 12-month Pre-Existing Condition clause applied		ne result of a cover	ed Injury or Sick	mess. There is a
Maximum per day per Covered Person, per Policy Period:	\$500	\$1,000	\$2,000	n/a
Maximum number of covered days per Covered Person, per Policy Period:	1	1	1	n/a
Hospital Confinement Benefit - This benefit is payable for a maximum of 10 day as the result of a covered Injury or Sickness. There is a 30 day Waiting Period for Sickness.				
Maximum per day per Covered Person, per Policy Period:	\$2,000	\$2,000	\$2,000	\$3,000
Maximum number of covered days per Covered Person, per Policy Period:	5	10	10	10
ICU/CCU Benefit - This benefit is payable for a maximum of 5 days per Policy of a covered Injury or Sickness. There is a 30 day Waiting Period for Sickness. A will be paid in lieu of the Hospital Confinement benefit.				
Maximum per day per Covered Person, per Policy Period:	\$3,000	\$3,000	\$3,000	\$3,000
	1	1		<del> </del>

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Maximum number of covered days per Covered Person, per Policy Period:

## HOSPTIAL FIXED INDEMNITY INSURANCE\* eValue eComplete ePremier eMaximum

**Emergency Room Benefit** - This benefit is payable when, as the result of a covered Sickness, a Covered Person requires Hospital Emergency Room treatment for a Medical Emergency. There is a 30 day Waiting Period for Sickness.

Benefit amount per day:	\$300	\$300	\$300	\$300
Maximum Emergency Room days per Policy Period:	1	1	1	1

Surgery (Inpatient/Outpatient) - When surgery for a Covered Person is performed in an Outpatient Surgery Facility or while confined to a Hospital, coverage is provided for the use of the operating and recovery room, including the Physician's charges for performing surgery. Benefits are also provided for medical services and supplies used in the performance of the surgery. We will pay the charges for covered expenses, not to exceed the Maximum Benefit amount and the Maximum Surgeries shown in the Schedule for this benefit. There is a 30 day Waiting Period for Sickness. A 12-month Pre-Existing Condition clause applies.

Inpatient Surgery benefit amount per day:	\$2,000	\$2,000	\$2,000	\$2,000
Maximum Inpatient Surgery days per Policy Period:	1	1	1	1
Outpatient Surgery benefit amount per day:	\$1,500	\$1,500	\$1,500	\$1,500
Maximum Outpatient Surgery days per Policy Period:	1	1	1	1

**Anesthesia Benefit (Inpatient/Outpatient)** - This benefit is payable for Covered Expenses when administered by a Doctor in connection with a covered surgical procedure resulting from a Covered Accident or Sickness. There is a 30 day Waiting Period for Sickness. A 12-month Pre-Existing Condition clause applies.

GROUP ACCIDENT INSURANCE	eValue	eComplete	ePremier	eMaximum
Maximum Outpatient Anesthesia per Policy Period:	1	1	1	1
Outpatient Anesthesia benefit amount per day:	\$375	\$375	\$375	\$375
Maximum Inpatient Anesthesia days per Policy Period:	1	1	1	1
Inpatient Anesthesia benefit amount per day:	\$500	\$500	\$500	\$500

## Accidental Death and Dismemberment Benefit - If more than one loss is sustained in the same covered Accidental Injury, only one benefit amount will be paid, the largest of which the Covered Person is entitled Dismemberment is specific to the type of loss and is payable as a percentage of the Principal Sum. \*\*

#### Accidental Death Principal Sum:

Insured Person:	\$15,000	\$15,000	\$15,000	\$15,000
Spouse	\$7,500	\$7,500	\$7,500	\$7,500
Child(ren)	\$3,750	\$3,750	\$3,750	\$3,750

Excess Accident Medical Expense Benefit (per covered Accident) - This benefit is payable for a Covered Expense that result directly from a Covered Accident and independent of disease or bodily infirmity. Benefits are only payable for Usual and Customary Charges incurred after the Deductible is met; for those Medically Necessary Eligible Expenses incurred by or on behalf of the Covered Person; and for Eligible Expenses incurred within 30 days after the date of the Covered Accident.

Benefit Amount, after \$500 Deductible:	\$5,000	\$10,000	\$10,000	\$10,000
Maximum number of occurrences per Policy Year:	1	1	1	1

\*Underwritten by the United States Fire Insurance Company. Rated "A" (Excellent) by AM Best (2016 Edition). May not be available in all states. Terms and conditions may vary by state, see your fulfillment material to review. A thirty - (30) day Waiting period for Sickness applies to all insurance benefits. The 12-month Pre-existing Condition Limitation applies only to Hospital Room and Board, ICU/CCU, Surgery and Anesthesia Benefits. Maternity is not covered. See terms and conditions for definitions and exclusions. Must be 18 to enroll. Coverage is not provided for members age 65 and over, coverage will terminate at the end of the month insured turns age 65. Members can be enrolled only once. Duplicate or multiple memberships, including Hospital Fixed Indemnity Insurance underwritten by United States Fire Insurance Company, is not allowed. Plan upgrades can only be made if the change is the result of a qualifying life event. A qualifying life event means marriage, divorce, the death of your spouse, or the birth or adoption of a child. If coverage is canceled, persons may not re-enroll in coverage with United States Fire Insurance Company until six-months after their termination date. You may down grade your plan at any time.

MONTHLY RETAIL RATES	eValue	eComplete	ePremier	eMaximum
Single	\$190.62	\$232.09	\$244.45	\$256.33
Single and Spouse	\$393.36	\$479.10	\$504.84	\$529.58
Single and Child(ren)	\$361.71	\$440.37	\$463.54	\$485.81
Family	\$551.92	\$672.04	\$707.58	\$741.71

The Retail Rates above include your insurance premium and a 3% credit card processing fee. Insurance Premium is the premium rate charged for the insurance policies underwritten by United States Fire Insurance Company and offered through your membership in this association. The Retail Rates per policy for the following memberships are; Hospital Fixed Indemnity Insurance (FIP): eVALUE: Single=\$150.30, Single/Spouse=\$313.13, Single/Dependent(s)=\$281.82, Family=\$432.12, eCOMPLETE: Single=\$183.97, Single/Spouse=\$383.27, Single/Dependents(s)=\$383.27, Single/Dependents(s)=\$383.27, Single/Spouse=\$383.27, Single/Spouse=\$43.75, Single/Spouse=\$40.90, Single/Spous

<sup>\*\*</sup>If you live in the state of Oregon: Benefits will be paid only one time regardless if loss is the result of the same or separate accidental injury



## What are the Facts?

# Here are some of the most frequently asked questions about the Core Health Hospital Fixed Indemnity Insurance

## Q. Do I need to complete a health questionnaire to qualify for coverage?

No, you do not. Core Health Hospital Fixed Indemnity and Group Accident Insurance are not health insurance. Coverage is Guaranteed Issue for members of the AUIC.

## Q. How is this plan different from an Affordable Care Act (ACA) plan?

Core Health Hospital Fixed Indemnity and Group Accident Insurance is designed to be a supplement to health insurance. Hospital Fixed Indemnity Insurance pays a fixed dollar amount to the patient or the provider, if benefits are assigned, for named medical expenses. Group Accident Insurance provides additional insurance benefits in case of an Accident. Policies are not major medical insurance and do not meet the standards set for minimum essential coverage by the ACA. Without minimum essential coverage, you may be subject to a tax penalty.

## Q. What is Guaranteed Issue (a/k/a Guaranteed Acceptance)?

Guaranteed issue is a term used in insurance to describe a situation where a policy is offered to any eligible applicant without regard to health status.

## What is the difference between Major Medical and Hospital Fixed Indemnity Insurance?

Major Medical provides comprehensive and catastrophic coverage with unlimited lifetime limits of coverage. Because the cost of medical services continues to rise, many major medical insurance companies have increased the out-of pocket costs for consumers, making the everyday cost of healthcare to be at times unaffordable.

Hospital Fixed Indemnity and Group Accident Insurance provides coverage for everyday illness/sickness and accidents at affordable rates by offering specific benefits with capped limits of coverage. These plans are useful in many situations:

Save money by supplementing current Major Medical - If you already have a Major Medical plan you can save money by increasing your current plan's deductible (out-of-pocket). Then take advantage of the Core Health Insurance's value for your everyday healthcare needs. The "Physician" plan covers office, wellness visits, x-ray/lab and accident benefits at an affordable price.

## Q. What does "Pre-Existing Condition"

This means a medical condition, Injury or Sickness, not excluded by name or specific description, for which medical advice, consultation, care, diagnosis, or treatment as recommended by, or received from, a doctor with 12 months (Look Back Period) immediately prior to the Effective Date of coverage for a Covered Person. A consultation means evaluation, diagnosis, or medical advice given without the necessity of a personal examination or visit. Hospital, ICU/CCU, Surgery and Anesthesia benefits are not provided for Pre-Existing Conditions in the first 12 months of coverage. (This limitation only applies to the Hospital Fixed Indemnity Policy Benefits.)

## Q. What is a "Look Back Period"?

This is the amount of time that is designated by where treatment, care or consultations have been mandated by your state, of which you reside in, and is the minimum number of months prior to effective date that medical records will be requested from a doctor and or facility.

## Q. How do I file a claim if I have paid the claim myself?

If you have paid your medical bill in full, you can file a claim yourself to receive reimbursement. Simply log onto www.InsuranceTPA.com to obtain a claim form and instructions on how to file a claim independently.

## Q. Can I use any doctor, clinic, or hospital?

Yes. Covered members and dependents can use any licensed medical provider. However, you may receive significant savings by seeking care from a provider that is a member of the MultiPlan Network.

## Q. Is there a waiting period?

Yes. This plan has a 30 day Waiting Period for any Illness or Sickness claims.



## Plan Limitations

UNITED STATES FIRE INSURANCE COMPANY LIMITATIONS AND EXCLUSIONS APPLICABLE TO BOTH THE HOPITAL FIXED INDEMNITY AND GROUP ACCIDENT POLICIES UNLESS OTHERWISE NOTED

## The Policy does not cover any loss resulting from any of the following:

- (1) Suicide, attempted suicide or intentional self-inflicted Injury while sane or insane;
- (2) War or any act of war, declared or undeclared;
- (3) While the Covered Person is on Active Duty Service in any Armed Forces, National Guard, military, naval or air service or organized reserve corps;
- (4) Active participation in a riot or insurrection;
- (5) Treatment from fighting, brawling, assault or battery;
- (6) Treatment for Mental Illness or Nervous Disorders, except as specifically provided in the Policy;
- (7) Treatment for Substance Abuse, except as specifically provided in the Policy (Applies to the Hospital Fixed Indemnity Policy benefits only)
- (8) Injury or Sickness caused by the Covered Person's use of alcohol, illegal drugs or medicines that are not taken in the dosage or for the purpose as prescribed by the Covered Person's Physician;
- (9) Violation or attempt to violate any duly-enacted law or regulation, or commission or attempt to commit an assault or felony, or that occurs while engaged in an illegal occupation;
- (10) Services or treatment rendered by a Physician, Nurse or any other person who is employed or retained by the Policy holder; or an Immediate Family Member of the Covered Person;
- (11) Treatment in any Veterans Administration or Federal Hospital, except if there is a legal obligation to pay;
- (12) Travel or activity outside the United States, except for a Medical Emergency (Medical Emergency Coverage is only applicable to the Hospital Fixed Indemnity Policy benefits.);
- (13) Participation in any motorized race or speed contest:
- (14) Aggravation or re-injury of a prior Injury that the Covered Person suffered prior to his or her coverage Effective Date, unless We receive a written medical release from the Covered Person's Physician;
- (15) Pre-Existing Conditions for a period of the first 12 months after the Covered Person's Effective Date of coverage (applies to Hospital, Surgery and related Anesthesia benefits offered under the Hospital Fixed Indemnity Policy only);
- (16) Pregnancy, except Complications of Pregnancy or childbirth unless conception occurred while coverage was in force under the Policy (Complications of Pregnancy and childbirth coverage only applicable to the Hospital Fixed Indemnity Policy benefits);
- (17) Elective Abortion, including complications. "Elective Abortion" means an abortion for any reason other than to preserve the life of the female upon whom the abortion is performed;
- (18) Experimental or Investigational drugs, services, supplies or procedure that is Experimental or Investigational at the time the procedure is done. For the purposes of this exclusion, "Experimental or Investigational" means medical services, supplies or treatments provided or performed in a special setting for research purposes, under a treatment protocol or as part of a clinical trial (Phase I, II or III). The procedure will also be considered Experimental or Investigational if the Covered Person is required to sign a consent form that indicates the proposed treatment or procedure is part of a scientific study or medical research to determine its effectiveness or safety. Medical treatment, that is not considered standard treatment by the majority of the medical community or by Medicare, Medicaid or any other government financed programs or the National Cancer Institute regarding malignancies, will be considered Experimental or Investigational. A drug, device or biological product is considered Experimental or Investigational if it does not have FDA approval or approval under an interim step in the FDA process, i.e., an investigational device exemption or an investigational new drug exemption (applicable to the Hospital Fixed Indemnity Policy benefits only);



## Plan Limitations (cont.)

## UNITED STATES FIRE INSURANCE COMPANY LIMITATIONS AND EXCLUSIONS APPLICABLE TO ALL INSURANCE BENEFITS - CONTINUED

- (19) Treatment for being overweight, gastric bypass or stapling, intestinal bypass, and any related procedures, including complications (Applies to the Hospital Fixed Indemnity Policy benefits only);
- (20) Treatment or services provided by a private duty nurse, unless provided for in the Policy (Applies to the Hospital Fixed Indemnity Policy benefits only);
- (21) Treatment of a detached retina unless caused by an Injury suffered from a Covered Accident;
- (22) Damage to or loss of dentures or bridges or damage to existing orthodontic equipment, except as specifically provided in the Policy;
- (23) Treatment of temporomandibular joint (TMJ) disorders including the installation of crowns, pontics, bridges or abutments, or the installation, maintenance or removal of orthodontic or occlusal appliances or equilibration therapy; or craniomandibular joint dysfunction and associated myofacial pain, except as specifically provided in the Policy;
- (24) Treatment for blood or blood plasma;
- (25) Routine vision care:
- (26) Any Accident where the Covered Person is the operator of a motor vehicle and does not possess a current and valid motor vehicle operator's license;
- (27) Travel in or upon, alighting to or from, or working on or around any motorcycle or recreational vehicle including but not limiting to: two- or three-wheeled motor vehicle; four-wheeled all terrain vehicle (ATV); jet ski; ski cycle; snow mobile; or riding in a rodeo according to the Policy provisions; or any off-road motorized vehicle not requiring licensing as a motor vehicle;
- (28) Travel or flight in or on any vehicle for aerial navigation, including boarding or alighting from:
  - i. While riding as a passenger in any aircraft not intended or licensed for the transportation of passengers; or
  - ii. While being used for any test or experimental purpose; or
  - iii. While piloting, operating, learning to operate or serving as a member of the crew thereof; or
  - iv. While traveling in any such aircraft or device which is owned or leased by or on behalf of the Policyholder of any subsidiary or affiliate of the Policyholder, or by the Covered Person or any member of His household.
  - v. A space craft or any craft designed for navigation above or beyond the earth's atmosphere; or
  - vi. An ultra light, hang-gliding, parachuting or bungee-cord jumping;

Except as a fare paying passenger on a regularly scheduled commercial airline or as a passenger in a non-scheduled, private aircraft used for business or pleasure purposes;

- (29) Rest cures or custodial care;
- (30) Prescription Drugs unless specifically provided for under the Policy;
- (31) Elective or cosmetic surgery, except for reconstructive surgery on a diseased or injured part of the body.

# Important Information

This brochure provides a very brief description of the important features of Hospital Fixed Indemity Insurance. This brochure is not a certificate of coverage and only the actual certificate provisions will control. The certificate itself sets forth in detail the rights and obligations of both the certificate holder and the insurance company. It is, therefore, important that you READ THE CERTIFICATE CAREFULLY.

THIS IS A SUPPLEMENT TO HEALTH INSURANCE AND IS NOT A SUBSTITUTE FOR THE MINIMUM ESSENTIAL COVERAGE REQUIRED BY THE AFFORDABLE CARE ACT (ACA) LACK OF MAJOR MEDICAL COVERAGE (OR OTHER MINIMUM ESSENTIAL COVERAGE) MAY RESULT IN AN ADDITIONAL PAYMENT WITH YOUR TAXES.



THE BEST THING ABOUT US? OUR PEOPLE. FOCUSED ON EDUCATION, RETENTION, AND EFFICIENCY, INSURANCETPA PROVIDES GREAT SERVICE.

## **ABOUT US**

We are proud to say Core Health Insurance is underwritten by United States Fire Insurance Company. Crum & Forster companies are rated **A** (Excellent) for financial strength and operating performance by A.M. Best.

Core Health Insurance is administered by InsuranceTPA, a licensed third party administrator serving all 50 states. Focused on education, retention, and efficiency. InsuranceTPA provides unparalleled billing and claims service, and will always be ready to help yourself and your family. 100% of our insurance administration, technology, and customer service is provided here, in the USA.









# Protect your family and increase your peace-of-mind by enrolling in coverage, in just **5 minutes**!











Within minutes you can sign up online or over the phone.

Choose
It's simple: select from one of our four set plan options.

Enroll in Minutes
Guaranteed Acceptance.
Online with next
day coverage.

Marketed by:		
Broker:		
Website:		
Phone:		
Email:		



## Member Benefits

## Being an AUIC Member has its benefits

Benefits are provided through a membership in the Association of United Internet Consultants (AUIC) and include Consumer Savings, Medical Savings, and Insurance benefits. The following Non-Insurance Benefits are available through your membership.



#### **EXCLUSIVE ACCESS TO GROUP INSURANCE PRODUCTS\***

- AUIC Core Health Insurance
- AUIC Smart Short Term Medical Insurance



#### **AUIC PRESCRIPTION SAVINGS CARD DISCOUNTS\***

This discount prescription card may be used at over 61,000 pharmacies nationwide, including most major medical chains. These nationwide pharmacies have agreed to provide discounts on their medications to people who use this discount prescription card.



#### **AUIC TELEHEALTH\***

AUIC TeleHealth provides access to a doctor via phone or video conference when your family doctor is unavailable. This national network is available 24/7, including holidays, to provide quality, affordable care.



#### **HEALTHCARE NAVIGATOR\***

Advisors assist you with physician, prescription cost and healthcare facility searches, as well as health cost estimates, alternative medicine options and Affordable Care Act (ACA) answers.



#### **SURGERY SAVER\***

An expert Advisor shops up to five surgical facilities to verify the best available price, quality and availability for nonemergency procedures, as well as physician privilege verification.



#### **BILL NEGOTIATOR\***

A dedicated Patient Advocate works directly with a member's healthcare providers to help reduce their out-ofpocket portion of their medical bills.



#### **CHAPLAINCY SERVICES\***

On-call Chaplains are available to spend time with members on the phone, listening and providing support. Sustaining, guiding and healing, Chaplains help you find answers and direction.



#### **CAR RENTAL DISCOUNTS\***

HERTZ: AUIC members can save up to 10% off a car rental. NATIONAL: AUIC members can save with National. ALAMO: Your membership means great deals for all your travel plans to the United States, Canada, Europe, Latin America.



#### **BUSINESS RESOURCES\***

AUIC Members get access to web and business resources including website marketing and consulting, business structuring, legal resources, and more.

\*Membership cost consists of association information and awareness benefits, consumer savings and service programs, access to insurance coverage's, marketing and administration costs. Some Membership benefits, dues, and enrollment fees may vary based on certain membership levels. A full listing of AUIC member benefits and levels can be viewed by visiting www.AUIC.org.











## **eTELEHEALTH MEMBERSHIP**

## **Membership Benefits**

## Why Join AUIC?

The internet is evolving; membership in the AUIC helps you evolve with it. You may want to join AUIC if you are looking for internet information, strategies, education and/or simply want to be a part of a group which negotiates bulk internet savings based on large membership numbers.

## Why Join AUIC eTeleHealth Membership Level?

Based on our membership needs and wants; we have negotiated national\* group health care programs (insurance and non-insurance) which can help our members save and navigate their health care options. This membership level provides great value and access to cutting edge healthcare programs.



### **Exclusive Access to Group Insurance Products:**

- AUIC Core Health Insurance
- AUIC Smart Short Term Medical Insurance



## AUIC TeleHealth by MDLive®

Provides access to a doctor when your family doctor is unavailable. This national network is available 24/7 and lets you speak with a medical doctor by phone or video conference. Read more about MDLive on the following page.



#### Drug Card America\*\*

Drug Card America is a free prescription savings program designed to help lower the cost of brandname and generic prescription drugs. Able to be used at over 62,000 participating pharmacies nationwide, this program provides an average savings of 38% (program savings data).



#### DirectLabs Lab Discount

AUIC Members have access to discounts on lab work, which includes an Online account to see results, and print documentation as needed.



#### **EPIC Hearing Healthcare Service**

This is a program for managing hearing care and obtaining hearing aids through a national network of preferred providers.



#### Discounts on Car Rentals

AUIC Members get great discounts on car rentals with the option to use Dollar Rental Car or Thrifty Car Rentals



## Discounts on eMindful Wellness Classes

 $<sup>\</sup>hbox{``State availability may vary by product. Contact AUIC.org to learn more on available products.}$ 

<sup>\*\*</sup>DISCOUNT ONLY – NOT INSURANCE. Discounts are available exclusively through participating pharmacies. The range of the discounts will vary depending on the type of provider and services rendered. This program does not make payments directly to providers. Members are required to pay for all health care services. You may cancel your registration at any time or file a complaint by contacting us at 1-800-287-1615. This program is administered by Medical Security Card Company, LLC of Tucson, AZ.



## **How It Works**

### By Phone:

- Member calls the toll-free hotline that is available 24/7/365
- A care coordinator evaluates the health issue to determine if telehealth is appropriate and redirects the patient to a doctor if appropriate
- Once an available provider is located, the system automatically calls and connects the member with a doctor

### By Video Conference:

- Member signs into the website and signs in using their username and password
- The system helps the member to determine if telemedicine is appropriate
- The system searches for a provider using criteria such as specialty, language, gender, and location
- Once an available provider is located, the system automatically connects the member and doctor via the online portal



### **Doctor Access**

MDLIVE doctors are always on call, including nights and weekends. No more waiting days or even weeks to see vour doctor.



### **Freedom of Choice**

All doctors are Board Certified, with an average of 15 years experience. 2,300+ doctors from which to choose. Average wait for an appointment is approximately 22 minutes.



### **Common Symptoms Treated**

Allergies, asthma, cold, flu, fever, headache, rashes, diarrhea, joint or muscle aches, urinary tract infections, vomiting, infections, nausea, pink eye, sore throat, and more



## Save Time and Money

ER visits can be costly. Your monthly MDLIVE service fee allows for unlimited consultations. MDLIVE has a mobile app to help members schedule appointments and maintain records.