

### **AETNA ADVANTAGE PLANS FOR INDIVIDUALS, FAMILIES AND THE SELF-EMPLOYED**

NEW PROVISIONS EFFECTIVE SEPTEMBER 23, 2010 This information is an addendum to the printed materials you received.

The federal health care reform legislation, known as the Patient Protection and Affordable Care Act. was signed into law on March 23, 2010 by President Obama.

The following health care reform changes are effective on September 23, 2010:

- Allow dependent coverage up to age 26
- Remove lifetime benefit limits based on dollar amounts
- Take away cost-sharing obligations for preventive services (In network)
- Eliminate pre-existing condition exclusions for dependent children (under 19 years of age)

no longer be available in your state. Also, all plans described in the printed material you received may not currently be available in your state. Aetna Advantage Plans for Individuals, Families and the Self-Employed are underwritten by Aetna

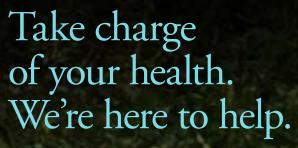
Please note that in addition to health care reform changes, coverage for children only may

Life Insurance Company (Aetna) directly and/or through an out-of-state blanket trust or Aetna Health Inc. In some states, individuals may qualify as a business group of one and may be eligible for guaranteed issue, small group health plans. These plans are medically underwritten and you may be declined coverage in accordance with your health condition.

©2010 Aetna Inc. 13.03.536.1 (7/10) Please note that some previously printed materials do not reflect these changes. However, the new provisions are in effect for plans with an effective date on or after September 23, 2010, and your Aetna Advantage Plan does **comply** with the new federal health care reform legislation.

If you have any questions, please talk to your broker or call 1-800-MY-HEALTH.





AETNA ADVANTAGE PLANS FOR INDIVIDUALS, FAMILIES AND THE SELF-EMPLOYED IN ILLINOIS



# Aetna Advantage plan choices

Our health insurance plans are designed to offer you quality coverage at an excellent value. Coverage can include prescription drugs, doctor visits, hospitalization and preventive care services.

Generally speaking, the lower your "premiums," or monthly payments, the higher your "deductible," which is the amount you pay out of pocket before the plan begins paying for expenses.

You'll pay less by using "in-network" doctors, hospitals, pharmacies and other health care providers who participate in Aetna's nationwide network than by using "out-of-network" doctors.

Visit **www.planforyourhealth.com** for an in-depth list of terms in this brochure and what they mean.

#### About HSAs

Many of our high-deductible plans are Health Savings Account (HSA) Compatible, offering you lower premiums and tax advantaged savings. An HSA is a personal account that lets you pay for qualified medical expenses with tax advantaged funds. You or an eligible family member make contributions to your HSA tax-free, and those dollars earn interest tax-free. Then, when you make withdrawals from your account to pay for qualified health care expenses, they're tax-free, too.

Aetna Advantage Plans for Individuals, Families and the Self-Employed are underwritten by Aetna Life Insurance Company (Aetna) directly and/or through an out-of-state blanket trust. In some states, individuals may qualify as a business group of one and may be eligible for guaranteed issue, small group health plans. These plans are medically underwritten and you may be declined coverage in accordance with your health condition.

#### It's easy to establish a Health Savings Account...

Simply enroll in an Aetna HSA Compatible High Deductible Health Plan and you will automatically have an HSA opened through Bank of America. You will also receive a debit card and a welcome package with additional information to get you started.

If you do not wish to set up an HSA, you can opt out by calling Bank of America – or the account will be automatically canceled after 90 days if the debit card is not activated or if you do not enroll online.

#### Why choose an Aetna HealthFund HSA?

- No set-up fees
- No monthly administration fee
- No withdrawal forms required
- Convenient access to HSA funds via debit card or online
- Track HSA activity online

#### Is your doctor in the Aetna network?

Which local physicians, hospitals, pharmacies and eyewear providers participate in the nationwide Aetna Advantage Plan network? Visit www.aetna.com/docfind/custom/advplans. Or call 1-800-694-3258 and ask for a directory of providers.

#### Get more from your Aetna plan

#### Cover just your children

Aetna Advantage Plans are also available for children only, which means you can enroll your child even if no other family member enrolls. Coverage includes immunizations, well-child visits, emergency room and dental preventive services (if a dental plan is selected).

Note: when an HSA Compatible plan is selected for child only enrollment, an HSA account is not available for the child.

#### Add Dental PPO Max

With the Aetna Advantage Dental PPO Max insurance plan, you can obtain services from either a participating or non-participating dentist. Participating dentists have agreed to provide services at a negotiated rate for both covered services, as well as non-covered services such as cosmetic tooth whitening and orthodontic care, so you generally pay less out-of-pocket. You also have the flexibility to visit a dentist who does not participate in Aetna's network, though you will not have access to negotiated fees. Dental coverage is offered only if medical coverage is obtained.

### Plan Details

### First Dollar Managed Choice Open Access and PPO plan options

Robust coverage and lower out-of-pocket expenses with no deductibles when you choose a network provider

#### Featuring:

- Lower copay for in-network provider visits
- No deductible for generic prescription drugs

### Managed Choice Open Access and PPO plan options

Robust coverage and lower monthly payments balanced with a deductible...where you don't want to pay a lot for frequent doctor visits

#### Featuring:

 Health insurance coverage with lower monthly premiums and varying deductible levels

### Managed Choice Open Access and PPO High Deductible plan options

Lower premium costs...and an HSA-compatible plan that offers tax advantaged savings

#### Featuring:

- 0% coinsurance in network after your deductible is met
- Lower monthly premiums, higher annual deductibles (at least \$3,000 for individuals and \$6,000 for families)
- Can be paired with a tax-advantaged Health Savings Account (HSA)

### 4) Managed Choice Open Access and PPO Value plan options

Affordability — a balance of lower monthly premiums and quality coverage...where you want to cap the amount you'll spend on total medical expenses each year

#### Featuring:

- Lower monthly premiums (that's the "Value" part)
- No deductible for generic prescription drugs

### Preventive and Hospital Care plan options

Affordability is one of your top priorities and you use only basic health care services...and want to keep your monthly premiums lower

#### Featuring:

 Health insurance coverage with lower monthly premiums and varying deductible levels

## Managed Choice Open Access and PPO 7500 with Unlimited Primary Care Visits plus Dental plan option

Medical and dental coverage; and vision discounts bundled together...at a reasonable cost

#### Featuring:

- One monthly premium for medical and dental coverage; and vision discounts
- Lower monthly premiums, higher annual deductibles (at least \$7,500 for individuals and \$15,000 for families)
- 100% coverage for diagnostic and preventive dental services from a preferred provider

## PLUS ... THESE BENEFITS ARE INCLUDED WITH MOST OF OUR PLANS.

- Coverage for office visits to your primary care physician and specialists
- No claim forms to fill out when you visit a network provider
- No referrals required to see a specialist\*
- No waiting period for routine physical exams
- 100% annual routine GYN exam coverage no waiting period, no dollar maximum and no copay or deductible when you visit a network provider
- Coverage for prescription drugs\*
- Coverage for routine physicals including lab work and X-rays
- 100% coverage for in-network childhood immunizations



### AETNA'S ILLINOIS RATINGS AREAS\*

### Your rates will depend on the area in which your county is located.

For more information or a quote on what your rate would be, call your broker.

#### Area 1\*\* Counties

Du Page	Iroquois	Kendall	McHenry
De Kalb	Kane	Lake	Will
Ford	Kankakee		

#### Area 2, Area 3, Area 4, Area 6\*\* Counties

Alexander Bond Boone Calhoun	Fulton Henry Jersey Knox	Marshall Massac Mercer Monroe	Rock Island Saint Clair Shelby Tazewell
Clark	La Salle	Morgan	Winnebago
Clinton	Lee	Ogle	Woodford
Edgar	Macoupin	Peoria	
Fayette	Madison	Randolph	

#### Area 5\*\* Counties

Adams	Gallatin	Marion	Schuyler
Brown	Greene	Mason	Scott
Bureau	Grundy	Mcdonough	Stark
Carroll	Hamilton	Mclean	Stephenson
Cass	Hancock	Menard	Union
Champaign	Hardin	Montgomery	Vermillion
Christian	Henderson	Moultrie	Wabash
Clay	Jackson	Perry	Warren
Coles	Jasper	Piatt	Washington
Crawford	Jefferson	Pike	Wayne
Cumberland	Jo Daviess	Pope	White
Dewitt	Johnson	Pulaski	Whiteside
Douglas	Lawrence	Putnam	Williamson
Edwards	Livingston	Richland	
Effingham	Logan	Saline	
Franklin	Macon	Sangamon	

#### Area 7\*\*\* Aexcel Specialist Network\* Counties

Cook 600-605, 607-608 zip codes

#### Area 8\*\*\* Aexcel Specialist Network\* Counties

Cook (606 zip codes)

- \* All products not available in all counties. Please refer to the county in which you reside for available products.
- \*\* PPO Areas include Area 1, Area 2, Area 3, Area 4, Area 5, Area 6
- \*\*\* Managed Choice Open Access Areas include Area 7, Area 8.
- The Aetna Performance Network® features Aexcel-designated specialists who have demonstrated cost-effectiveness in the delivery of care and met certain clinical performance measures. The Aexcel designation applies to select specialists in 12 specialty areas: Cardiology, Cardiothoracic Surgery, Gastroenterology, General Surgery, Obstetrics and Gynecology, Orthopedics, Otolaryngology/ENT, Neurology, Neurosurgery, Plastic Surgery, Urology, and Vascular Surgery. Aetna members in the designated counties must choose Aexceldesignated specialists or they will incur out-of-network charges. There is no additional cost when members use Aexcel specialists. You'll find them by looking for the star next to the doctors' names at www.aetna.com/docfind/custom/advplans or in your printed directory.

<sup>\*</sup> These benefits are not applicable to Preventive and Hospital Care plans

I )	Open Access a	and PPO 30
MEMBER BENEFITS	In-Network	Out-of-Network*
<b>Deductible</b> Individual Family	\$0 \$0	\$5,000 \$10,000
Coinsurance (Member's responsibility)	30% up to out-of-pocket max.	50% after deductible up to out-of-pocket max
	\$0 once out-of-poo	ket max. is satisfied
<b>Coinsurance Maximum</b> Individual Family	\$7,500 \$15,000	\$7,500 \$15,000
<b>Out-of-Pocket Maximum</b> Individual Family	\$7,500 \$15,000	\$12,500 \$25,000
	Includes o	deductible
Lifetime Maximum* per insured	\$5,000,000	\$5,000,000
Non-Specialist Office Visit Unlimited visits General Physician, Family Practitioner, Pediatrician or Internist	\$30 copay	50% after deductible
Specialist Visit Unlimited visits	\$40 copay	50% after deductible
Hospital Admission	30%	50% after deductible
Outpatient Surgery	30%	50% after deductible
Urgent Care Facility	\$50 copay	50% after deductible
Emergency Room		vaived if admitted) insurance
Annual Routine Gyn Exam No waiting period, no calendar year max. Annual Pap/Mammogram	\$0 copay	50% after deductible
Maternity	Not covered Except for pregnancy complication	
Preventive Health — Routine Physical Aetna will pay up to \$200 per exam*	\$30 copay	50% after deductible
No waiting period		ork and X-rays
Lab/X-Ray	30%	50% after deductible
<b>Skilled Nursing</b> — in lieu of hospital 30 days per calendar year*	30%	50% after deductible
Physical/Occupational Therapy and Chiropractic Care	30%	50% after deductible
24 visits per calendar year*		ax. of \$25 per visit*
Home Health Care — in lieu of hospital 30 visits per calendar year*	30%	50% after deductible
<b>Durable Medical Equipment</b> Aetna will pay up to \$2,000 per calendar year	30%	50% after deductible
PHARMACY		
Pharmacy Deductible per individual	\$500	\$500 bly to generic
Generic Oral Contraceptives Included	\$15 copay deductible waived	\$15 copay plus 50% deductible waived
Preferred Brand Oral Contraceptives Included	\$40 copay after deductible	\$40 copay plus 50% after deductible
Non-Preferred Brand Oral Contraceptives Included	\$60 copay after deductible	\$60 copay plus 50% after deductible
Self Injectables	25% after deductible	Not covered
Calendar Year Maximum per individual*	Unlimited	Unlimited
per manada	l .	

*	Maximum	applies to	combined	in and	out-of-network	benefits.

<sup>\*\*</sup> Copay is billed separately and not due at time of service. Copay does not count towards coinsurance or out-of-pocket maximum.

<u> </u>	Access and PP	
MEMBER BENEFITS	In-Network	Out-of-Network <sup>+</sup>
<b>Deductible</b> Individual Family	\$2,500 \$5,000	\$5,000 \$10,000
Coinsurance (Member's responsibility)	20% after deductible up to out-of-pocket max.	50% after deductible up to out-of-pocket max.
Coinsurance Maximum	\$0 once out-of-poc	ket max. is satisfied
Individual Family	\$2,500 \$5,000	\$5,000 \$10,000
<b>Out-of-Pocket Maximum</b> Individual Family	\$5,000 \$10,000	\$10,000 \$20,000
	Includes o	leductible
Lifetime Maximum* per insured	\$5,000,000	\$5,000,000
Non-Specialist Office Visit Unlimited visits General Physician, Family Practitioner, Pediatrician or Internist	\$30 copay deductible waived	50% after deductible
Specialist Visit Unlimited visits	\$40 copay deductible waived	50% deductible waived
Hospital Admission	20% after deductible	50% after deductible
Outpatient Surgery	20% after deductible	50% after deductible
Urgent Care Facility	\$50 copay deductible waived	50% after deductible
Emergency Room		aived if admitted) after deductible
<b>Annual Routine Gyn Exam</b> <i>No waiting period,</i> <i>no calendar year max.</i> Annual Pap/Mammogram	\$0 copay deductible waived	50% after deductible
Maternity	Not covered Except for pregnancy complications	
Preventive Health — Routine Physical Aetna will pay up to \$200 per exam* No waiting period	\$30 copay deductible waived Includes lab w	50% after deductible ork and X-rays
Lab/X-Ray	20% after deductible	50% after deductible
Skilled Nursing — in lieu of hospital 30 days per calendar year*	20% after deductible	50% after deductible
Physical/Occupational Therapy and Chiropractic Care 24 visits per calendar year*	20% after deductible	50% after deductible
Home Health Care —		ax. of \$25 per visit*
in lieu of hospital  30 visits per calendar year*	20% after deductible	after deductible
Durable Medical Equipment Aetna will pay up to \$2,000 per calendar year*	20% after deductible	50% after deductible
PHARMACY		
Pharmacy Deductible per individual	\$500 Does not app	\$500 oly to generic
<b>Generic</b> Oral Contraceptives Included	\$15 copay deductible waived	\$15 copay plus 50% deductible waived
Preferred Brand Oral Contraceptives Included	\$35 copay after deductible	\$35 copay plus 50% after deductible
Non-Preferred Brand Oral Contraceptives Included	\$50 copay after deductible	\$50 copay plus 50% after deductible
Self Injectables	25% after deductible	Not covered
Calendar Year Maximum per individual*	Unlimited	Unlimited
per maividual	l	

Payment for out-of-network facility care is determined based upon Aetna's Allowable Fee Schedule. Payment for other out-of-network facility care is determined based upon the negotiated charge that would apply if such services or supplies were received from a Preferred Provider.



#### Managed Choice Open Access and PPO High Deductible 3000 (HSA Compatible)

MEMBER BENEFITS	In-Network	Out-of-Network+
<b>Deductible</b> Individual Family	\$5,000 \$10,000	\$10,000 \$20,000
<b>Coinsurance</b> (Member's responsibility)	20% after deductible up to out-of-pocket max.	50% after deductible up to out-of-pocket max.
Coinsurance Maximum Individual Family	\$5,000 \$10,000	\$2,500 \$5,000
<b>Out-of-Pocket Maximum</b> Individual Family	\$10,000 \$20,000	\$12,500 \$25,000
		deductible
Lifetime Maximum* per insured	\$5,000,000	\$5,000,000
Non-Specialist Office Visit Unlimited visits General Physician, Family Practitioner, Pediatrician or Internist	\$40 copay deductible waived	50% after deductible
<b>Specialist Visit</b> Unlimited visits	\$50 copay deductible waived	50% after deductible
Hospital Admission	20% after deductible	50% after deductible
Outpatient Surgery	20% after deductible	50% after deductible
Urgent Care Facility	\$50 copay deductible waived	50% after deductible
Emergency Room	\$100 copay** (waived if admitted) 20% coinsurance after deductible	
Annual Routine Gyn Exam No waiting period, no calendar year max. Annual Pap/Mammogram	\$0 copay deductible waived	50% after deductible
Maternity		overed ancy complications
Preventive Health — Routine Physical	\$40 copay deductible waived	50% after deductible
Aetna will pay up to \$200 per exam* No waiting period	Includes lab w	ork and X-rays
Lab/X-Ray	20% after deductible	50% after deductible
<b>Skilled Nursing</b> — in lieu of hospital 30 days per calendar year*	20% after deductible	50% after deductible
Physical/Occupational Therapy and Chiropractic Care	20% after deductible	50% after deductible
24 visits per calendar year*		nax. of \$25 per visit*
Home Health Care — in lieu of hospital 30 visits per calendar year*	20% after deductible	50% after deductible
	20%	50%
<b>Durable Medical Equipment</b> Aetna will pay up to \$2,000 per calendar year*	after deductible	after deductible
Aetna will pay up to \$2,000 per	after deductible	after deductible
Aetna will pay up to \$2,000 per calendar year*	after deductible	\$500 style to generic
Aetna will pay up to \$2,000 per calendar year*  PHARMACY  Pharmacy Deductible	after deductible	\$500
Aetna will pay up to \$2,000 per calendar year*  PHARMACY  Pharmacy Deductible per individual  Generic	\$500  Does not app \$15 copay	\$500 Soly to generic \$15 copay plus 50%
Aetna will pay up to \$2,000 per calendar year* PHARMACY Pharmacy Deductible per individual Generic Oral Contraceptives Included Preferred Brand	\$500  Does not app \$15 copay deductible waived \$35 copay	\$500 Soly to generic \$15 copay plus 50% deductible waived \$35 copay plus 50%
Aetna will pay up to \$2,000 per calendar year*  PHARMACY  Pharmacy Deductible per individual  Generic Oral Contraceptives Included  Preferred Brand Oral Contraceptives Included  Non-Preferred Brand	\$500  Does not app \$15 copay deductible waived \$35 copay after deductible \$50 copay	\$500 bly to generic \$15 copay plus 50% deductible waived \$35 copay plus 50% after deductible \$50 copay plus 50%

*	Maximum	applies to	combined	in and	out-of-network	benefits.

Copay is billed separately and not due at time of service. Copay does not count towards coinsurance or out-of-pocket maximum. 8

MEMBER BENEFITS	In-Network	Out-of-Network+
<b>Deductible</b> Individual Family	\$3,000 \$6,000	\$6,000 \$12,000
<b>Coinsurance</b> (Member's responsibility)	0% after deductible up to out-of-pocket max.	50% after deductible up to out-of-pocket max.
	\$0 once out-of-po	cket max. is satisfied
<b>Coinsurance Maximum</b> Individual Family	\$0 \$0	\$6,500 \$13,000
<b>Out-of-Pocket Maximum</b> Individual Family	\$3,000 \$6,000	\$12,500 \$25,000 deductible
Lifetime Maximum* per insured	\$5,000,000	\$5,000,000
Non-Specialist Office Visit Unlimited visits General Physician, Family Practitioner, Pediatrician or Internist	0% after deductible	50% after deductible
Specialist Visit Unlimited visits	0% after deductible	50% after deductible
Hospital Admission	0% after deductible	50% after deductible
Outpatient Surgery	0% after deductible	50% after deductible
Urgent Care Facility	0% after deductible	50% after deductible
Emergency Room	\$0 copay af	ter deductible
Annual Routine Gyn Exam No waiting period, no calendar year max. Annual Pap/Mammogram	\$0 copay deductible waived	50% after deductible
Maternity		overed ancy complications
Preventive Health — Routine Physical	\$20 copay deductible waived	50% after deductible
Aetna will pay up to \$200 per exam* No waiting period	Includes lab v	vork and X-rays
Lab/X-Ray	0% after deductible	50% after deductible
<b>Skilled Nursing</b> — in lieu of hospital 30 days per calendar year*	0% after deductible	50% after deductible
Physical/Occupational Therapy and Chiropractic Care	0% after deductible	50% after deductible
24 visits per calendar year*		ax. of \$25 per visit*
Home Health Care — in lieu of hospital 30 visits per calendar year*	0% after deductible	50% after deductible
<b>Durable Medical Equipment</b> Aetna will pay up to \$2,000 per calendar year*	0% after deductible	50% after deductible
PHARMACY		
Pharmacy Deductible per individual	Integrated Med	ical/Rx Deductible
	Integrated Med  0% after Medical/ Rx deductible	50% after Medical/ Rx deductible

0% after Medical/

0% after Medical/

0% after Medical/

Rx deductible

Rx deductible

Rx deductible

Unlimited

50% after Medical/

50% after Medical/

9

Rx deductible

Rx deductible

Not covered

Unlimited

Oral Contraceptives Included **Preferred Brand** 

Oral Contraceptives Included

Oral Contraceptives Included **Self Injectables** 

Calendar Year Maximum

per individual\*

**Non-Preferred Brand** 

Payment for out-of-network facility care is determined based upon Aetna's Allowable Fee Schedule. Payment for other out-of-network facility care is determined based upon the negotiated charge that would apply if such

+	Payment for out-of-network facility care is determined based upon Aetna's
	Allowable Fee Schedule. Payment for other out-of-network facility care is
	determined based upon the negotiated charge that would apply if such
	services or supplies were received from a Preferred Provider.

0% after Medical/

Rx deductible

Unlimited

Not covered

Unlimited

4)

#### Managed Choice Open

4)	Access and PP	O Value 1500
MEMBER BENEFITS	In-Network	Out-of-Network*
Deductible		
Individual	\$1,500	\$3,000
Family	\$3,000	\$6,000
Coinsurance (Member's responsibility)	30% after deductible up to	50% after deductible up to
(Member 3 responsibility)	out-of-pocket max.	out-of-pocket max.
		ket max. is satisfied
	30 once out-or-poc	Ket max. is satisfied
Coinsurance Maximum Individual	\$1,500	\$7,000
Family	\$3,000	\$14,000
Out-of-Pocket Maximum	4-/	4,
Individual	\$3,000	\$10,000
Family	\$6,000	\$20,000
	Includes o	deductible
Lifetime Maximum* per insured	\$1,000,000	\$1,000,000
Non-Specialist Office Visit	Visit 1-2 \$30 copay,	50%
Unlimited visits General Physician, Family	deductible waived. Visit 3+ 30% after	after deductible
Practitioner, Pediatrician or Internist	deductible. Specialist	
ractioner, redictioner or interms	and Non Specialist	
5 1 1 1 1 1 1 1 1	share visit max.	500/
Specialist Visit Unlimited visits	Visit 1-2 \$30 copay, deductible waived.	50%
Grantilled Visits	Visit 3+ 30% after	after deductible
	deductible. Specialist	
	and Non Specialist	
Hamital Admira!	share visit max.	F00/
Hospital Admission	after deductible	50% after deductible
Outpatient Surgery	30%	50%
	after deductible	after deductible
Urgent Care Facility	\$50 copay	50%
	deductible waived	after deductible
Emergency Room		vaived if admitted) e after deductible
Annual Routine Gyn Exam	\$0 copay	50%
No waiting period,	deductible waived	after deductible
no calendar year max. Annual Pap/Mammogram		
Maternity	Not o	overed
Materinty		ncy complications
Preventive Health —	\$50 copay	50%
Routine Physical	deductible waived	after deductible
Aetna will pay up to \$200 per exam*	Includes lah w	ork and X-rays
No waiting period	30%	50%
Lab/X-Ray	after deductible	after deductible
Skilled Nursing — in lieu of hospital	30%	50%
30 days per calendar year*	after deductible	after deductible
Physical/Occupational Therapy	30%	50%
and Chiropractic Care	after deductible	after deductible
24 visits per calendar year*		ax. of \$25 per visit*
Home Health Care — in lieu of hospital	30% after deductible	50% after deductible
30 visits per calendar year*	arter deductible	arter deductible
Durable Medical Equipment	30%	50%
Aetna will pay up to \$2,000 per	after deductible	after deductible
calendar year*		
PHARMACY	4500	¢500
Pharmacy Deductible per individual	\$500	\$500
Generic	\$20 copay	sly to generic \$20 copay plus 50%
Oral Contraceptives Included	deductible waived	deductible waived
Preferred Brand	\$40 copay	\$40 copay plus 50%
Oral Contraceptives Included	after deductible	after deductible
Non-Preferred Brand Oral Contraceptives Included	Not covered Aetna Discount Applies	Not covered
		Not covered
Solt Injectables	Droforrod Consu	
Self Injectables	Preferred Copay Applies / Non	NOT COVERED
Self Injectables	Preferred Copay Applies / Non Preferred Not	Not covered
	Applies / Non	Not covered
Calendar Year Maximum per individual*	Applies / Non Preferred Not	\$5,000

Maximum applies to combined in and out-of-network benefits.

Self Injectables

per individual\*

Calendar Year Maximum

<sup>\*\*</sup> Copay is billed separately and not due at time of service. Copay does not count towards coinsurance or out-of-pocket maximum.

MEMBER BENEFITS	In-Network	Out-of-Network+
Deductible	\$2.F00	\$E,000
Individual Family	\$2,500 \$5,000	\$5,000 \$10,000
Coinsurance	30% after	50% after
(Member's responsibility)	deductible up to	deductible up to
,,,,	out-of-pocket max.	out-of-pocket max.
	\$0 once out-of-poo	ket max. is satisfied
Coinsurance Maximum		
Individual	\$2,500	\$5,000
Family Out-of-Pocket Maximum	\$5,000	\$10,000
Individual	\$5,000	\$10,000
Family	\$10,000	\$20,000
,		deductible
Lifetime Maximum* per insured	\$1,000,000	\$1,000,000
Non-Specialist Office Visit	Visit 1-2 \$30 copay,	50%
Unlimited visits	deductible waived.	after deductible
General Physician, Family	Visit 3+ 30% after	
Practitioner, Pediatrician or Internist	deductible. Specialist and Non Specialist	
	share visit max.	
Specialist Visit	Visits 1-2 \$30 copay,	50%
Unlimited visits	deductible waived;	after deductible
	Visit 3+ 30% after	
	deductible. Specialist	
	and Non Specialist share visit max.	
Hospital Admission	30%	50%
	after deductible	after deductible
Outpatient Surgery	30%	50%
outputter our gery	after deductible	after deductible
Urgent Care Facility	\$50 copay	50%
,	deductiblé waived	after deductible
Emergency Room		vaived if admitted)
Annual Bautine Cun Fuen		e after deductible 50%
Annual Routine Gyn Exam No waiting period,	\$0 copay deductible waived	after deductible
no calendar year max.	deductible walved	arter deductible
Annual Pap/Mammogram		
Maternity	Not co	overed
		ancy complications
Preventive Health —	\$50 copay	50%
Routine Physical	deductible waived	after deductible
Aetna will pay up to \$200 per exam*	Includes lab w	ork and X-rays
No waiting period	200/	500/
Lab/X-Ray	30%	50%
Chilled Numeiner in lique of baserital	after deductible 30%	after deductible 50%
Skilled Nursing — in lieu of hospital	after deductible	after deductible
30 days per calendar year* Physical/Occupational Therapy	30%	50%
and Chiropractic Care	after deductible	after deductible
24 visits per calendar year*		ax. of \$25 per visit*
Home Health Care —	30%	50%
in lieu of hospital	after deductible	after deductible
30 visits per calendar year*	arter deductible	arter deductible
Durable Medical Equipment	30%	50%
Aetna will pay up to \$2,000 per	after deductible	after deductible
calendar year*		
PHARMACY		
Pharmacy Deductible	\$500	\$500
per individual	Does not ap	oly to generic
Generic	\$20 copay	\$20 copay plus 509
Oral Contraceptives Included	deductible waived	deductible waived
Preferred Brand	\$40 copay	\$40 copay plus 509
Oral Contraceptives Included	after deductible	after deductible
Non-Preferred Brand	Not covered	Not covered
Oral Contraceptives Included	Aetna Discount	
C-If Indianate Indian	Applies	N
Self Injectables	Preferred Copay	Not covered
	Applies / Non	
	Preferred Not	
Calendar Year Maximum	Covered \$5,000	\$5,000

+	Payment for out-of-network facility care is determined based upon Aetna's
	Allowable Fee Schedule. Payment for other out-of-network facility care is
	determined based upon the negotiated charge that would apply if such
	services or supplies were received from a Preferred Provider.

	Access and PPO Value 5000	
MEMBER BENEFITS	In-Network	Out-of-Network+
<b>Deductible</b> Individual Family	\$5,000 \$10,000	\$10,000 \$20,000
Coinsurance (Member's responsibility)	30% after deductible up to out-of-pocket max.	50% after deductible up to out-of-pocket max.
Coinsurance Maximum	\$0 once out-of-poc	ket max. is satisfied
Individual Family	\$5,000 \$10,000	\$2,500 \$5,000
<b>Out-of-Pocket Maximum</b> Individual Family	\$10,000 \$20,000	\$12,500 \$25,000
Lifetime Maximum* per insured	\$1,000,000	deductible \$1,000,000
Non-Specialist Office Visit Unlimited visits General Physician, Family Practitioner, Pediatrician or Internist	Visit 1-2 \$30 copay, deductible waived. Visit 3+ 30% after deductible. Specialist and Non Specialist share visit max.	50% after deductible
Specialist Visit Unlimited visits	Visit 1-2 \$30 copay, deductible waived. Visit 3+ 30% after deductible. Specialist and Non Specialist share visit max.	50% after deductible
Hospital Admission	30% after deductible	50% after deductible
Outpatient Surgery	30% after deductible	50% after deductible
Urgent Care Facility	\$50 copay	50%
Emergency Room	deductible waived after deductible  \$100 copay** (waived if admitted) 30% coinsurance after deductible	
Annual Routine Gyn Exam No waiting period, no calendar year max. Annual Pap/Mammogram	\$0 copay deductible waived	50% after deductible
Maternity Not covered		
Preventive Health —	\$50 copay	ncy complications
Routine Physical	deductiblé waived	after deductible
Aetna will pay up to \$200 per exam* No waiting period	Includes lab w	ork and X-rays
Skilled Nursing — in lieu of hospital 30 days per calendar year* Physical/Occupational Therapy and Chiropractic Care	30% after deductible 30% after deductible 30% after deductible after deductible	50% after deductible 50% after deductible 50% after deductible
24 visits per calendar year*		ax. of \$25 per visit*
Home Health Care — in lieu of hospital 30 visits per calendar year*	30% after deductible	50% after deductible
Durable Medical Equipment Aetna will pay up to \$2,000 per calendar year*	30% after deductible	50% after deductible
PHARMACY Pharmacy Deductible per individual	\$500	\$500
<u> </u>	Does not app \$20 copav	oly to generic
Generic Oral Contraceptives Included	deductible waived	\$20 copay plus 50% deductible waived
Preferred Brand Oral Contraceptives Included	\$40 copay after deductible	\$40 copay plus 50% after deductible
Non-Preferred Brand Oral Contraceptives Included	Not covered Aetna Discount Applies	Not covered
Self Injectables	Preferred Copay Applies / Non Preferred Not Covered	Not covered
Calendar Year Maximum per individual*	\$5,000	\$5,000
* Maximum applies to combined in	n and out-of-network b	penefits.

Maximum applies to combined in and out-of-network benefits.

Copay is billed separately and not due at time of service. Copay does not count towards coinsurance or out-of-pocket maximum.

### 5)

#### Preventive and Hospital Care 1250

<u> </u>	Care 1250		
MEMBER BENEFITS	In-Network	Out-of-Network+	
<b>Deductible</b> Individual Family	\$1,250 \$2,500	\$2,500 \$5,000	
Coinsurance (Member's responsibility)	20% after deductible up to out-of-pocket max.	50% after deductible up to out-of-pocket max.	
	\$0 once out-of-poo	ket max. is satisfied	
<b>Coinsurance Maximum</b> Individual Family	\$3,000 \$6,000	\$7,500 \$15,000	
<b>Out-of-Pocket Maximum</b> Individual Family	\$4,250 \$8,500	\$10,000 \$20,000	
	Includes o	deductible	
Lifetime Maximum* per insured	\$1,00	0,000	
Non-Specialist Office Visit General Physician, Family Practitioner, Pediatrician or Internist	Not covered	Not covered	
Specialist Visit	Not covered	Not covered	
Hospital Admission	20% after deductible	50% after deductible	
Outpatient Surgery	20% after deductible	50% after deductible	
Urgent Care Facility	Not covered	Not covered	
Emergency Room	\$100 copay** (waived if admitted) 20% coinsurance after deductible		
Annual Routine Gyn Exam No waiting period, no calendar year max. Annual Pap/Mammogram	\$0 copay deductible waived	50% after deductible	
Maternity	Not covered Except for pregnancy complications		
Preventive Health — Routine Physical	\$25 copay deductible waived	50% after deductible	
Aetna will pay up to \$200 per exam*	Includes lab work and X-rays		
Lab/X-Ray	Not covered	Not covered	
<b>Skilled Nursing</b> — in lieu of hospital 30 days per calendar year*	20% after deductible	50% after deductible	
Physical/Occupational Therapy and Chiropractic Care	Not covered	Not covered	
Home Health Care — in lieu of hospital 30 visits per calendar year*	20% after deductible	50% after deductible	
Durable Medical Equipment	Not covered	Not covered	
PHARMACY			
Pharmacy Deductible per individual	Not Applicable	Not Applicable	
<b>Generic</b> Oral Contraceptives Included	\$15 copay	\$15 copay plus 50%	
Preferred Brand Oral Contraceptives Included	Not covered Aetna Discount Applies	Not covered	
Non-Preferred Brand Oral Contraceptives Included	Not covered Aetna Discount Applies	Not covered	
Self Injectables	Not covered	Not covered	
Calendar Year Maximum per individual*	Unlimited	Unlimited	

Payment for out-of-network facility care is determined based upon Aetna's Allowable Fee Schedule. Payment for other out-of-network facility care is determined based upon the negotiated charge that would apply if such services or supplies were received from a Preferred Provider.

	3000 (HSA Compatible)***		
MEMBER BENEFITS	In-Network	Out-of-Network*	
<b>Deductible</b> Individual Family	\$3,000 \$6,000	\$6,000 \$12,000	
<b>Coinsurance</b> (Member's responsibility)	20% after deductible up to out-of-pocket max.	50% after deductible up to out-of-pocket max.	
	\$0 once out-of-poo	ket max. is satisfied	
<b>Coinsurance Maximum</b> Individual Family	\$2,000 \$4,000	\$4,000 \$8,000	
<b>Out-of-Pocket Maximum</b> Individual Family	\$5,000 \$10,000	\$10,000 \$20,000	
Lifetime Maximum* per insured	\$1,000,000		
Non-Specialist Office Visit General Physician, Family Practitioner, Pediatrician or Internist	Not covered	Not covered	
Specialist Visit	Not covered	Not covered	
Hospital Admission	20% after deductible	50% after deductible	
Outpatient Surgery	20% after deductible	50% after deductible	
Urgent Care Facility	Not covered	Not covered	
Emergency Room	\$100 copay** (waived if admitted) 20% coinsurance after deductible		
Annual Routine Gyn Exam No waiting period, no calendar year max. Annual Pap/Mammogram	\$0 copay deductible waived	50% after deductible	
Maternity	Not covered Except for pregnancy complications		
Preventive Health — Routine Physical Aetna will pay up to \$200 per exam*	\$35 copay deductible waived	50% after deductible ork and X-rays	
Lab/X-Ray	Not covered	Not covered	
<b>Skilled Nursing</b> — in lieu of hospital 30 days per calendar year*	20% after deductible	50% after deductible	
Physical/Occupational Therapy and Chiropractic Care	Not covered	Not covered	
Home Health Care — in lieu of hospital 30 visits per calendar year*	20% after deductible	50% after deductible	
Durable Medical Equipment	Not covered	Not covered	
PHARMACY Pharmacy Deductible per individual	Not Applicable	Not Applicable	
Generic Oral Contraceptives Included	Not covered Aetna Discount Applies	Not covered	
Preferred Brand Oral Contraceptives Included	Not covered Aetna Discount Applies	Not covered	
Non-Preferred Brand Oral Contraceptives Included	Not covered Aetna Discount Applies	Not covered	
Self Injectables	Not covered	Not covered	
Calendar Year Maximum per individual*	Not Applicable	Not Applicable	

- \* Maximum applies to combined in and out-of-network benefits.
- \*\* Copay is billed separately and not due at time of service. Copay does not count towards coinsurance or out-of-pocket maximum.
- \*\*\* Brokers: please see broker information about commissions for these plans.
- Payment for out-of-network facility care is determined based upon Aetna's Allowable Fee Schedule. Payment for other out-of-network facility care is determined based upon the negotiated charge that would apply if such services or supplies were received from a Preferred Provider.

#### Aetna Advantage Plan options Individual Dental PPO max plan

MEMBER BENEFITS	Preferred	NonPreferred
Annual Deductible per Member (Does not apply to Diagnostic and Preventive Services)	\$25; \$75 family max.	\$25; \$75 family max.
Annual Maximum Benefit	Unlimited	Unlimited
DIAGNOSTIC SERVICES		
Oral exams		
Periodic oral exam	100% ded. waived	50% ded. waived
Comprehensive oral exam	100% ded. waived	50% ded. waived
Problem-focused oral exam	100% ded. waived	50% ded. waived
X-rays		
Bitewing — single film	100% ded. waived	50% ded. waived
Complete series	100% ded. waived	50% ded. waived
PREVENTIVE SERVICES		
Adult cleaning	100% ded. waived	50% ded. waived
Child cleaning	100% ded. waived	50% ded. waived
Sealants — per tooth	Discount	Not covered
Fluoride application — with cleaning	100% ded. waived	50% ded. waived
Space maintainers	Discount	Not covered
BASIC SERVICES		
Amalgam fillings — 2 surfaces	100% after ded.	50% after ded.
Resin fillings — 2 surfaces	Discount	Not covered
Oral Surgery		
Extraction — exposed root or erupted tooth	Discount	Not covered
Extraction of impacted tooth — soft tissue	Discount	Not covered
MAJOR SERVICES		
Complete upper denture	Discount	Not covered
Partial upper denture (resin based)	Discount	Not covered
Crown — Porcelain with noble metal	Discount	Not covered
Pontic — Porcelain with noble metal	Discount	Not covered
Inlay — Metallic (3 or more surfaces)	Discount	Not covered
Oral Surgery		
Removal of impacted tooth — partially bony	Discount	Not covered
Endodontic Services		
Bicuspid root canal therapy	Discount	Not covered
Molar root canal therapy	Discount	Not covered
Periodontic Services		
Scaling & root planing — per quadrant	Discount	Not covered
Osseous surgery — per quadrant	Discount	Not covered
ORTHODONTIC SERVICES	Discount	Not covered

Access to negotiated discounts: members are eligible to receive non-covered services, including cosmetic services such as tooth whitening, at the PPO negotiated rate when visiting a participating PPO dentist.

Nonpreferred (Out-of-Network) Coverage is limited to a maximum of the Plan's payment, which is based on the contracted maximum fee for participating providers in the particular geographic area. Above list of covered services is representative. A summary of exclusions is listed later in this brochure. For a full list of benefit coverage and exclusions refer to the plan documents. All products not available in all counties.

This material is for informational purposes only and is neither an offer of coverage nor dental advice. It contains only a partial, general description of plan benefits or programs and does not constitute a contract. This material is for information only and is not an offer or invitation to contract.



MCOA and PPO 7500 with Unlimited Primary Care Visits

0)	plus Dental		
MEMBER BENEFITS	In-Network	Out-of-Network+	
<b>Deductible</b> Individual Family	\$7,500 \$15,000	\$10,000 \$20,000	
<b>Coinsurance</b> (Member's responsibility)	20% after deductible up to out-of-pocket max.	50% after deductible up to out-of-pocket max.	
Coinsurance Maximum	po once our or poe	KCt max. is sausiicu	
Individual Family	\$2,500 \$5,000	\$2,500 \$5,000	
<b>Out-of-Pocket Maximum</b> Individual Family	\$10,000 \$20,000	\$12,500 \$25,000	
	Includes deductible		
Lifetime Maximum* per insured		0,000	
Non-Specialist Office Visit Unlimited visits General Physician, Family Practitioner, Pediatrician or Internist	\$30 copay deductible waived	50% after deductible	
Specialist Visit Unlimited visits	20% after deductible	50% after deductible	
Hospital Admission	20% after deductible	50% after deductible	
Outpatient Surgery	20% after deductible	50% after deductible	
Urgent Care Facility	\$50 copay deductible waived	50% after deductible	
Emergency Room	\$150 copay** (waived if admitted) after deductible		
Annual Routine Gyn Exam	\$0 copay	50%	
No waiting period, no calendar year max. Annual Pap/Mammogram	deductible waived	after deductible	
Maternity	Not covered Except for pregnancy complications		
Preventive Health — Routine Physical Aetna will pay up to \$200 per exam*	\$30 copay deductible waived	50% after deductible	
No waiting period	Includes lab work and X-rays		
Lab/X-Ray	20% after deductible	50% after deductible	
<b>Skilled Nursing</b> — in lieu of hospital 30 days per calendar year*	20% after deductible	50% after deductible	
Physical/Occupational Therapy and Chiropractic Care 24 visits per calendar year*	20% after deductible Aetna will pay up to	after deductible \$25 per visit max.*	
Home Health Care — in lieu of hospital 30 visits per calendar year*	20% after deductible	50% after deductible	
<b>Durable Medical Equipment</b> Aetna will pay up to \$2000 per calendar year*	20% after deductible	50% after deductible	
PHARMACY  Pharmagy Dadystible	Not Applicable	Not Applied	
Pharmacy Deductible per individual	Not Applicable	Not Applicable	
Generic Oral Contraceptives Included	\$15 copay deductible waived	\$15 copay plus 50% deductible waived	
Preferred Brand Oral Contraceptives Included	Not covered Aetna Discount Applies	Not covered	
Non-Preferred Brand Oral Contraceptives Included	Not covered Aetna Discount Applies	Not covered	
Self Injectables	Not covered	Not covered	
Calendar Year Maximum per individual*	Unlimited	Unlimited	

- \* Maximum applies to combined in and out-of-network benefits.
- \*\* Copay is billed separately and not due at time of service. Copay does not count towards coinsurance or out-of-pocket maximum.
- Payment for out-of-network facility care is determined based upon Aetna's Allowable Fee Schedule. Payment for other out-of-network facility care is determined based upon the negotiated charge that would apply if such services or supplies were received from a Preferred Provider.

# Aetna special programs

Aetna Advantage plans include special programs<sup>1</sup> to complement our standard health insurance coverage. These programs include health information programs and tools, and offer you access to substantial savings on products to help you stay healthy. These programs are offered in addition to your Aetna Advantage Plan and are NOT insurance.

#### Aetna Vision<sup>SM</sup> Discount Program

Aetna Vision<sup>SM</sup> discount program offers special savings on eye exams, contact lenses, frames, lenses, LASIK eye surgery, and eye care accessories.

### Aetna Natural Products and Services<sup>SM</sup> Discount Program

Eligible Aetna members and their families can access complementary health care products and services at reduced rates through the Aetna Natural Products and Services discount program. Members can save on acupuncture, chiropractic care, massage therapy and dietetic counseling as well as on over-the-counter vitamins, herbal and nutritional supplements and other health-related products.

#### Aetna Fitness<sup>SM</sup> Discount Program

Eligible Aetna members and their families can access the GlobalFit™ national network of nearly 10,000 fitness clubs, in the United States and Canada, at preferred rates\*. In addition, members can access other programs such as at-home weight loss programs, home fitness options and even one-on-one health coaching\*\* services.

- Availability varies by plan. Talk with your Aetna representative for details.
- At some clubs, participation in this program may be restricted to new club members.
- \*\* Provided by WellCall, Inc. through GlobalFit.

### Aetna Weight Management<sup>SM</sup> Discount Program

The Weight Management<sup>5M</sup> discount program can help you achieve your weight loss goals by providing you with a sensible weight loss plan and balanced nutrition guide to fit your lifestyle. This program provides Aetna members and their eligible family members access to discounts on Jenny Craig<sup>®</sup> weight loss programs and products.

#### Aetna Hearing<sup>SM</sup> Discount Program

Aetna's Hearing<sup>™</sup> discount program helps Aetna members and their families save on hearing exams, hearing services and hearing aids.

#### Aetna Rx Home Delivery®

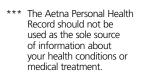
With this mail order prescription drug program, order prescription medications through our convenient and easy-to-use mail order pharmacy. To learn more or obtain order forms, visit **www.AetnaRxHomeDelivery.com**.

#### Informed Health® Line

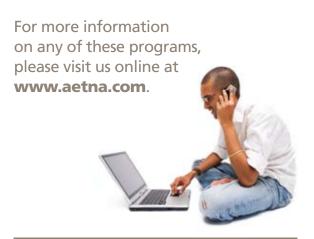
Our 24-hour toll-free number that puts you in touch with experienced registered nurses and an audio library for information on thousands of health topics.

#### Aetna's Secure Member Website

Register and log on to Aetna's secure member website, to check claims status, contact Aetna Member Services, estimate the costs of health care services, and more. Our new Aetna's Secure Member Website provides a starting point to find answers about health care, types of treatment, cost of services and more to help members make more informed decisions. Plus, members have access to their own Personal Health Record\*\*\*, a single, secure place where they can view their medical history and add other health information.







### WANT TO SAVE ON DENTAL EXPENSES?

Vital Savings by Aetna® is a discount program that provides you with dental savings. This is not insurance. Enrolling in the program will give you access to a network of providers who have agreed to accept discounted rates for services. To sign up today, visit www.vitalsavings.com or call 1-877-698-4825.

The Vital Savings by Aetna® program (the "Program") is not insurance. The Program provides Members with access to discounted fees pursuant to schedules negotiated by Aetna Life Insurance Company for the Vital Savings by Aetna® discount program. The Program does not make payments directly to the providers participating in the Program. Each Member is obligated to pay for all services or products but will receive a discount from the providers who have contracted with the Discount Medical Plan Organization to participate in the Program. Aetna Life Insurance Company, 151 Farmington Avenue, Hartford, CT 06156, 1-877-698-4825, is the Discount Medical Plan Organization.

## Things you need to know

#### To qualify for an Aetna Advantage Plan, you must be:

- Under age 64 3/4 (If applying as a couple, both you and your spouse must be under 64 3/4.)
- Under age 24 for unmarried dependent children
- Legal residents in a state with products offered by the Aetna Advantage Plans
- Legal U.S. residents for at least six continuous months

#### Your premium payments

Your rates are guaranteed not to increase for 12 months from your effective date once you've been accepted for coverage. After that, your premiums may change. Final rates are subject to underwriting review.

#### Your coverage

Your coverage remains in effect as long as you pay the required premium charges on time, and as long as you maintain eligibility in the plan. Coverage will be terminated if you become ineligible due to any of the following circumstances:

- Non-payment of premiums
- Becoming a resident of a state or location in which Aetna Advantage Plans are not available
- Obtaining duplicate coverage
- For other reasons permissible by law

Discount programs provide access to discounted prices and are NOT insured benefits.

#### **EASY-PAY**

### Simple Automatic Payments via Electronic Funds Transfer (EFT)

**Registration:** Complete the payment section of the Aetna Advantage Plans enrollment form. Select the EFT option to approve the automatic withdrawal of your initial premium and all subsequent premium payments.

**Invoices:** You will not receive a paper invoice when you are enrolled in EFT. Payments will appear on your bank statement as "Aetna Autodebit Coverage."

**Terminating:** To terminate EFT, you will need to provide Aetna with 10 days written notice prior to the date your next EFT payment will be deducted. Without this written notice, your bank account may be debited for the next month's premium. You will then need to contact Aetna to have funds placed back in the checking account.

**Refunds:** To process an EFT refund (placing money back in member's checking account), Aetna will require at least five days after the withdrawal was made to ensure valid payment.

**Rejected transactions:** If the EFT payment rejects for any reason, Aetna will automatically terminate the EFT and send you a letter saying you will receive paper invoices. Processing time to reinstate EFT will be 30–60 days. If an EFT payment is rejected, you will need to pay that payment by paper check or credit card.

**Timing:** Payments for Cycle 1 accounts (1st of the month effective date) will be taken from your bank account between the 3rd and the 10th of the month the premium is due. Payments for Cycle 2 accounts (15th of the month effective date) will be taken from your bank account between the 18th and 23rd of the month the premium is due.

#### Levels of coverage & enrollment

- You may be enrolled in your selected plan at the premium charge.
- You may be enrolled in your selected plan at a higher premium, based on medical underwriting.
- You may be declined coverage based on medical underwriting.

#### Medical underwriting requirements

The Aetna Advantage Plans are generally not guaranteed issue plans and require medical underwriting. Some individuals may be federally eligible under the Health Insurance Portability Accountability ACT (HIPAA), or the Illinois Comprehensive Health Insurance Plan (CHIP) under Illinois laws and regulations.

All applicants, enrolling spouses and dependents are subject to medical underwriting to determine eligibility and appropriate premium rate level.

We offer various premium rate levels based on the medical underwriting of each applicant.

#### 10-day right to review

Do not cancel your current insurance until you are notified that you have been accepted for coverage. We'll review your enrollment form to determine if you meet underwriting requirements. If you're denied, you'll be notified by mail. If you're approved, you'll be sent an Aetna Advantage Plan contract and ID card.

If, after reviewing the contract, you find that you're not satisfied for any reason, simply return the contract to us within 10 days. We will refund any premium you've paid (including any contract fees or other charges) less the cost of any services paid on behalf of you or any covered dependent.

#### **Duplicate coverage**

If you are currently covered by another carrier, you must agree to discontinue the other coverage before or on the effective date of the Aetna Advantage Plan. Do not cancel your current insurance until you are notified that you have been accepted for coverage and are certain that you are keeping your Aetna Advantage Plan coverage.

#### Limitations & exclusions

#### Medical

These medical plans do not cover all health care expenses and include exclusions and limitations. You should refer to your plan documents to determine which health care services are covered and to what extent.

The following is a partial list of services and supplies that are generally not covered. However, your plan documents may contain exceptions to this list based on state mandates or the plan design or rider(s). Services and supplies that are generally not covered include, but are not limited to:

- All medical and hospital services not specifically covered in, or which are limited or excluded by your plan documents, including costs of services before coverage begins and after coverage terminates
- Ambulance coverage is limited to \$1,000 per trip
- Cosmetic surgery
- Custodial care
- Donor egg retrieval
- Weight control services including surgical procedures for the treatment of obesity, medical treatment, and weight control/loss programs
- Experimental and investigational procedures, (except for coverage for medically necessary routine patient care costs for Members participating in a cancer clinical trial)
- Charges in connection with pregnancy care other than for pregnancy complications
- Immunizations for travel or work
- Implantable drugs and certain injectable drugs including injectable infertility drugs
- Infertility services including artificial insemination and advanced reproductive technologies such as IVF, ZIFT, GIFT, ICSI and other related services unless specifically listed as covered in your plan documents
- Non-medically necessary services or supplies
- Orthotics
- Over-the-counter medications and supplies
- Radial keratotomy or related procedures
- Reversal of sterilization
- Services for the treatment of sexual dysfunction or inadequacies including therapy, supplies or counseling
- Special or private duty nursing
- Therapy or rehabilitation other than those listed as covered in the plan documents

#### PRE-EXISTING CONDITIONS

During the first 12 months following your effective date of coverage, no coverage will be provided for the treatment of a pre-existing condition unless you have prior creditable coverage.

A pre-existing condition is an illness, disease, physical condition, or injury for which medical advice, or treatment was recommended or received and/or the use of prescription drugs of any kind within six months preceding the effective date of coverage. Services or supplies for the treatment of a pre-existing condition are not covered for the first 12 months after the member's effective date. If the member had continuous prior creditable coverage within the 90 days immediately preceding the signature on the application and meets certain other requirements, then the pre-existing condition exclusion of 12 months may not apply.

 Mental health in-network services for Managed Choice Open Access plans not covered, except for severe biologically based mental or nervous disorders

#### **Dental**

Listed below are some of the charges and services for which these dental plans do not provide coverage. For a complete list of exclusions and limitations, refer to plan documents.

- Dental Services or supplies that are primarily used to alter, improve or enhance appearance. Negotiated rates for cosmetic procedures available when a participating dentist is accessed
- Experimental services, supplies or procedures
- Treatment of any jaw joint disorder, such as temporomandibular joint disorder
- Replacement of lost or stolen appliances and certain damaged appliances
- Services that Aetna defines as not necessary for the diagnosis, care or treatment of a condition involved
- All other limitations and exclusions in your plan documents

#### Call your broker.



#### If you need this material translated into another language, please call Member Services at 1-866-565-1236.

Si usted necesita este material en otro lenguaje, por favor llame a Servicios al Miembro al 1-866-565-1236.

This material is for information only and is not an offer or invitation to contract. Plan features and availability may vary by location. Plans may be subject to medical underwriting or other restrictions. Rates and benefits may vary by location. Health/Dental insurance plans contain exclusions and limitations. Investment services are independently offered by the HSA Administrator. Providers are independent contractors and are not agents of Aetna. Provider participation may change without notice. Aetna does not provide care or guarantee access to health services. Not all health services are covered. See health insurance plan documents for a complete description of benefits, exclusions, limitations and conditions of coverage. Plan features are subject to change. Aetna receives rebates from drug makers that may be taken into account in determining Aetna's Preferred Drug List. Rebates do not reduce the amount a member pays the pharmacy for covered prescriptions. Home Delivery refers to Aetna Rx Home Delivery, LLC, a licensed pharmacy subsidiary of Aetna Inc., that operates through mail order. Health information programs provide general health information and are not a substitute for diagnosis or treatment by a physician or other health care professional. Plan for Your Health is a public education program from Aetna and The Financial Planning Association. Information is believed to be accurate as of production date, however, it is subject to change.

For more information about Aetna plans, refer to **www.aetna.com**.

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