# FCHP Select Care QHD 2000 HSA



Benefit Summary—Benefits effective January 1, 2014 and beyond

# The FCHP difference

You get everything you need to help you live a healthy life when you choose FCHP. FCHP Select Care QHD 2000 HSA has a high deductible to keep your monthly premium low. A deductible is an amount you must pay out-of-pocket before FCHP pays for covered services. It can be partnered with a health savings account to help pay for out-of-pocket costs. Plus, you get:

- A fitness reimbursement of up to \$400 for families (\$200 for individual contracts) that can be used for gym memberships at the gym of your choice with no limitations, school and town sports fees, home fitness equipment, exercise classes, ski lift tickets, and more!
- \$0 copayments for routine physical exams and other preventive services, including mammograms, cholesterol screenings and immunizations
- \$0 copayments for routine annual eye exams
- Pedi-Dental up to age 19 included.
- Nurse Connect: A free 24/7 nurse call line
- Member discounts on products and services to keep you healthy and features you won't find anywhere else.
- The Healthy Health Plan! A program that rewards subscribers for being—and becoming—healthy. Simply click on the My Healthy Health Plan link on fchp.org, fill out your health assessment, and you will be eligible to receive up to \$200 in financial incentives! See the Value-added features section for more details.

## How to receive care:

With FCHP Select Care QHD 2000 HSA, you can choose to get your care from doctors, specialists, hospitals and health care facilities in the FCHP Select Care network. You can be seen at physician practices, community hospitals and medical

facilities across Massachusetts and Southern New Hampshire, giving you a wide choice of health care providers. For a complete list of FCHP Select Care providers, visit the "Find a Doctor" tool on fchp.org.

### Choosing a primary care provider (PCP)

Your relationship with your PCP is very important because he or she will work with FCHP to provide or arrange most of your care. As a member of FCHP Select Care QHD 2000 HSA, you must select a PCP. To do this, just complete the section on your FCHP membership enrollment form. If you need help choosing a PCP, please visit the "Find a Doctor" tool on fchp.org or call Customer Service.

## Obtaining specialty care

When you want to visit a specialist, talk with your PCP first. He or she will help arrange specialty care for you. The following services do not require a referral when you see a provider in the FCHP Select Care network: routine obstetrics/gynecology care, screening eye exams and behavioral health services. For more information on referral procedures for specialty services, consult your FCHP Select Care Member Handbook/Evidence of Coverage.

#### **Emergency medical care**

Emergency services do not require referral or authorization. When you have an emergency medical condition, you should go to the nearest emergency department or call your local emergency communications system (police, fire department or 911). For more information on emergency benefits and plan procedures for emergency services, consult your FCHP Select Care Member Handbook/Evidence of Coverage.

| Plan specifics   |  |
|--|--|
| Benefit period   |  |
| The benefit period, sometimes referred to as a "benefit year," is the 12-month span of plan coverage, and the time during which the deductible, out-of-pocket maximum and specific benefit maximums accumulate.  | Varies by employer                     |
| Deductible   |  |
| A deductible is the amount of allowed charges you pay per benefit period before payment is made by the plan for certain covered services. The amount that is put toward your deductible is calculated based on the allowed charge or the provider's actual charge—whichever is less. | \$2,000 individual/<br>\$4,000 family  |
| Embedded deductible  |  |
| Please note that once any one member in a family accumulates \$2,500 of services that are subject to the family deductible, that individual member's deductible is considered met, and that family member will receive benefits for covered services less any applicable copayments. | \$2,500                                |
| Out-of-pocket maximum  |  |
| The out-of-pocket maximum is the total amount of deductible, coinsurance and copayments you are responsible for in a benefit period. The out-of-pocket maximum does not include your premium charge or any amounts you pay for services that are not covered by the plan.            | \$6,350 individual/<br>\$12,700 family |
| Benefits   | Your cost                              |
| Office   |  |
| Routine physical exams (according to MHQP preventive guidelines)   | \$0                                    |
| Office visits (primary care provider)  | \$55 per visit<br>after deductible     |
| Office visits (specialist)   | \$70 per visit<br>after deductible     |
| Office visits (limited service clinics, e.g., Minute Clinic)   | \$55 per visit<br>after deductible     |
| Routine eye exams (one every 12 months)  | \$0                                    |
| Short-term rehabilitative services (60 visits per benefit period)  | \$55 per visit<br>after deductible     |
| Prenatal care  | \$55 first visit only                  |
| Preventive services  Tests, immunizations and services geared to help screen for diseases and improve early detection when symptoms or diagnosis are not present   | Covered in full                        |
| Diagnostic services Tests, immunizations and services that are intended to diagnose, check the status of, or treat a disease or condition  | Covered in full after deductible       |
| Imaging (CAT, PET, MRI, Nuclear cardiology)  | \$750 copayment after deductible       |
| Chiropractic care (12 visits per benefit period)   | \$55 per visit                         |

after deductible

Chiropractic care (12 visits per benefit period)

| Benefits  | Your cost   |
|---|---|
| Prescriptions   |   |
| Please note: Specialty medication that falls under the medical benefit will apply towards your deductible. For more information, please contact FCHP's Customer Service Department at 1-800-868-5200. | Tier 1/Tier 2/Tier 3/<br>Tier 4   |
| Prescription drugs, insulin and insulin syringes  | \$5/\$30/50%/50%<br>(30-day supply)<br>after deductible                 |
| Generic contraceptives and contraceptive devices  | \$0<br>(30-day supply)<br>after deductible                              |
| Brand contraceptives with no generic equivalent (prior authorization required)  | With prior<br>authorization: \$0<br>(30-day supply)<br>after deductible |
| Brand contraceptives with a generic equivalent (prior authorization required)   | Tier 3: 50%<br>Tier 4: 50%<br>(30-day supply)<br>after deductible       |
| Prescription medication refills obtained through the mail order program   | \$10/\$60/50%/50%<br>(90-day supply)<br>after deductible                |
| Prilosec OTC, Prevacid 24HR, omeprazole OTC (prescription required)   | \$5 after deductible  |
| Inpatient hospital services   |   |
| Room and board in a semiprivate room (private when medically necessary)   | \$1000 copayment after deductible                                       |
| Physicians' and surgeons' services  | Covered in full after deductible  |
| Physical and respiratory therapy  | Covered in full after deductible  |
| Intensive care services   | Covered in full after deductible  |
| Maternity care  | Covered in full after deductible  |
| Same-day surgery  |   |
| Same-day surgery in a hospital outpatient or ambulatory care setting  | \$1000 copayment after deductible                                       |
| Emergencies   |   |
| Emergency room visit  | \$1000 copayment<br>after deductible<br>(waived if admitted)            |
| Skilled nursing   |   |
| Skilled care in a semiprivate room  | \$1000 copayment after deductible                                       |

| Benefits   | Your cost                        |
|--|----------------------------------|
| Substance abuse  |                                  |
| Office visits  | \$55 per visit                   |
| Office visits  | after deductible                 |
| Detoxification in an inpatient setting   | Covered in full                  |
|  | after deductible Covered in full |
| Rehabilitation in an inpatient setting   | after deductible                 |
| Mental health  |                                  |
| Office visits  | \$55 per visit                   |
| Office visits  | after deductible                 |
| Services in a general or psychiatric hospital  | Covered in full                  |
|  | after deductible                 |
| Other health services  |                                  |
| Skilled home health care services  | Covered in full                  |
|  | after deductible                 |
| Durable medical equipment  | 30% coinsurance                  |
|  | after deductible Covered in full |
| Medically necessary ambulance services   | after deductible                 |
| Value-added features   |                                  |
| It Fits!, an annual benefit period fitness reimbursement (including school and town sports programs, gym memberships, home fitness equipment, Weight Watchers®, aerobics, Pilates and yoga classes)  | \$200 individual<br>\$400 family |
| The Healthy Health Plan!, a program that rewards subscribers for being—and becoming—healthy. If you're already in great health, terrific! If you could use a little help to get healthier, you can choose to enroll in a customized action health plan that may include regular health coaching, wellness workshops, interactive tools and more! | Included                         |
| Oh Baby!, a program that provides prenatal vitamins, a convertible car seat, breast pump and other "little extras" for expectant parents—all at no additional cost.  | Included                         |
| Free 24/7 nurse call line  | Included                         |
| Free chronic care management   | Included                         |
|  | Included                         |
| Free stop-smoking program  | maluaea                          |
| Member discount program  | Included                         |
| Free online access to health and wellness encyclopedia   | Included                         |
| CVS Caremark ExtraCare Health Card – provides 20% discount on CVS/pharmacy-brand health related items.   | Included                         |
| FCHP Family Fun – provides discounts at Massachusetts and New Hampshire attractions  | Included                         |
|  | <u> </u>                         |

#### **Exclusions**

Hearing aids and the evaluation for a hearing aid (for age 22 and above)

Long-term rehabilitative services

Cosmetic surgery

Experimental procedures or services that are not generally accepted medical practice

Dental services not described in your Schedule of Benefits

Routine foot care

Custodial confinement

**Some services may require preauthorization.** A complete list of benefits and exclusions is in the FCHP Select Care *Member Handbook/Evidence of Coverage*, available by request. This is only a summary of benefits and exclusions.

## Questions?

If you have any questions, please contact Fallon Community Health Plan Customer Service at 1-800-868-5200 (TTY users, please call TRS Relay 711), or visit our Web site at fchp.org.



This health plan **meets minimum creditable coverage standards** and **will satisfy** the individual mandate that you have health insurance. As of January 1, 2009, the Massachusetts Health Care Reform Law requires that Massachusetts residents, eighteen (18) years and older, must have health coverage that meets the minimum creditable coverage standards set by the Commonwealth Health Insurance Connector.

Benefits may vary by employer group.

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