

# Regence HSA Individual Direct Plan Highlights

## Silver HSA 2500, Bronze HSA 5000

### 1/1/2016



#### Plan Information

- Provider networks: Members have direct access to their choice of providers. Member cost-sharing is lowest for In-Network providers. If a member chooses an Out-of-Network provider, the member may be required to pay costs above the allowed amount.
- Ambulatory Surgical Center: While many surgical procedures are best performed in a hospital setting, many can be safely and effectively performed in an Ambulatory Surgery Center (ASC) at a lower cost. If your doctor recommends that you have one of these surgeries, you may pay less out-of-pocket if you choose to have it performed at an ASC. For more information, or a list of services that can be performed at an ASC, contact Regence customer service.
- Telehealth visits (conducted via phone, secure online video, mobile app or web) for primary care services are available from an approved In-Network telehealth provider.
- Members get access to Optimum Value Medication List generics and certain medications for chronic conditions, before satisfying a deductible on the Silver HSA 2500 plan.
- Member responsibility for In-Network services is indicated below, after In-Network deductible is met and until out-of-pocket maximum is met, except where noted. Out-of-Network services are covered 50% on all plans after Out-of-Network deductible is met and until out-of-pocket maximum is met, except where noted.

#### Calendar Year Deductible

| In-Network     | Silver HSA 2500  | Bronze HSA 5000  |
|----------------|------------------|------------------|
| Single/Family  | \$2,500/\$5,000  | \$5,000/\$10,000 |
| Out-of-Network | Silver HSA 2500  | Bronze HSA 5000  |
| Single/Family  | \$6,000/\$12,000 | \$10,000/None    |

#### Calendar Year Out-of-Pocket Maximum<sup>1</sup>

| In-Network     | Silver HSA 2500   | Bronze HSA 5000  |
|----------------|-------------------|------------------|
| Single/Family  | \$5,000/\$10,000  | \$6,250/\$12,500 |
| Out-of-Network | Silver HSA 2500   | Bronze HSA 5000  |
| Single/Family  | \$20,550/\$41,100 | \$12,500/None    |

<sup>1</sup> Separate deductible and separate out-of-pocket maximum amounts per calendar year for In-Network and Out-of-Network providers. The calendar year deductible and out-of-pocket maximum applies to all covered expenses except where noted. When the out-of-pocket maximum is reached, this plan provides benefits at 100% of the allowed amount for the remainder of the calendar year. An individual family member will not exceed \$6,850 for in-network out-of-pocket expenses within the calendar year.

## 10 Essential Health Benefits - Covered Services

### 1. Ambulatory Patient Services (Outpatient Care)

#### In-Network Member Responsibility

|   | Silver HSA 2500 | Bronze HSA 5000 |
|---|-----------------|-----------------|
| Office Visits   | 20%             | 30%             |
| Ambulatory Surgical Center services and supplies                    | 10%             | 30%             |
| Hospital outpatient services and supplies                           | 20%             | 30%             |
| Acupuncture<br>• 12 visits per calendar year                        | 20%             | 30%             |
| Spinal Manipulations<br>• 10 spinal manipulations per calendar year | 20%             | 30%             |

### 2. Emergency Services

In-Network benefits apply regardless of provider network

|                | Silver HSA 2500 | Bronze HSA 5000 |
|----------------|-----------------|-----------------|
| Emergency Room | 20%             | 30%             |
| Ambulance      | 20%             | 30%             |

### 3. Hospitalization

|                                 | Silver HSA 2500 | Bronze HSA 5000 |
|---------------------------------|-----------------|-----------------|
| Inpatient services and supplies | 20%             | 30%             |

### 4. Maternity and Newborn Care

|   | Silver HSA 2500 | Bronze HSA 5000 |
|---|-----------------|-----------------|
| Pregnancy care, childbirth and complications of pregnancy, and Newborn Care | 20%             | 30%             |

**5. Mental Health and Substance Use Disorder Services, including Behavioral Health Treatment**

|                     | <b>Silver HSA 2500</b> | <b>Bronze HSA 5000</b> |
|---------------------|------------------------|------------------------|
| Inpatient Services  | 20%                    | 30%                    |
| Outpatient Services | 20%                    | 30%                    |

**6. Prescription Medications<sup>2</sup>**

|   | <b>Silver HSA 2500</b>     | <b>Bronze HSA 5000</b>     |
|---|----------------------------|----------------------------|
| <b>Calendar Year Deductible</b><br>In-Network medical deductible applies unless otherwise specified | Medical deductible applies | Medical deductible applies |
| <b>Tier 1: Generics</b>   | 20% Retail / 15% Mail      | 25% Retail / 20% Mail      |
| <b>Tier 2: Brand Name (Category 1)</b>  | 35% Retail / 30% Mail      | 35% Retail / 30% Mail      |
| <b>Tier 3: Brand Name (Category 2)</b>  | 50% Retail / 40% Mail      | 50% Retail / 40% Mail      |
| <b>Tier 4: Specialty Medications</b>  | 40%                        | 40%                        |

<sup>2</sup> All out-of-pocket expenses go towards In-Network Medical Out-of-Pocket Maximum. Essential Formulary applies to all plans. Members can receive a 5% discount for prescription medications at Preferred Pharmacies.

Retail: Up to 90-day supply for Tiers 1, 2 and 3.

Mail-Order: Up to 90-day supply. Specialty Medications: Covered at participating retail pharmacies for first fill only. After first fill members use specialty pharmacies. Up to 30-day supply per fill.

Self- Adminstrable Cancer Chemotherapy: Members use specialty pharmacies. Up to 30-day supply per fill.

**7. Rehabilitative and Habilitative Services and Devices**

|  | Silver HSA 2500 | Bronze HSA 5000 |
|--|-----------------|-----------------|
| <b>Rehabilitation Services (Inpatient)</b><br>• 30 days per calendar year    | 20%             | 30%             |
| <b>Rehabilitation Services (Outpatient)</b><br>• 25 visits per calendar year | 20%             | 30%             |
| <b>Habilitative Services (Inpatient)</b><br>• 30 days per calendar year      | 20%             | 30%             |
| <b>Habilitative Services (Outpatient)</b><br>• 25 visits per calendar year   | 20%             | 30%             |
| <b>Durable Medical Equipment</b>   | 20%             | 30%             |

**8. Laboratory Services**

|   | Silver HSA 2500 | Bronze HSA 5000 |
|---|-----------------|-----------------|
| Outpatient Radiology and Laboratory and Diagnostic imaging including X-rays | 20%             | 30%             |
| Complex Outpatient Imaging (CTs, MRIs, PETs)                                | 20%             | 30%             |

**9. Preventive Services**

|                                      | Silver HSA 2500 | Bronze HSA 5000 |
|--------------------------------------|-----------------|-----------------|
| In-Network not subject to deductible | 0%              | 0%              |

## 10. Pediatric Services

|  | Silver HSA 2500  | Bronze HSA 5000  |
|--|--|--|
| <b>Pediatric Dental</b> <ul style="list-style-type: none"> <li>• Various limits apply</li> <li>• Covered for members up to age 19</li> <li>• Member responsibility indicated is for both in-Network / Out-of-Network services</li> </ul>   | Preventive: 0% / Basic: 20% / Major: 50%<br><br>In-Network medical deductible applies<br><br>Applies to In-Network out-of-pocket maximum | Preventive: 0% / Basic: 20% / Major: 50%<br><br>In-Network medical deductible applies<br><br>Applies to In-Network out-of-pocket maximum |
| <b>Pediatric Vision</b> <ul style="list-style-type: none"> <li>• Covered for members up to age 19</li> <li>• Member responsibility indicated is for both in-Network / Out-of-Network services</li> <li>• One routine eye exam per calendar year</li> <li>• One pair (two lenses) and one frame per calendar year</li> <li>• Contacts in lieu of glasses</li> </ul> | Eye exam: 0% / Vision Hardware: 0%<br><br>Deductible waived on all services<br><br>Applies to In-Network out-of-pocket maximum           | Eye exam: 0% / Vision Hardware: 0%<br><br>Deductible waived on all services<br><br>Applies to In-Network out-of-pocket maximum           |

## Additional Information

### All Plans

|                                 |  |
|---------------------------------|--|
| <b>Outside the Service Area</b> | Members have the security of knowing they can access Blue Cross and/or Blue Shield (Blue Plan) providers across the country and worldwide through the BlueCard® Program. Plan benefits apply as described within this document, and members may receive discounts on their services. |
|---------------------------------|--|

## Questions and Answers

|   |   |
|---|---|
| <b>How do I find out more about the providers available in my network?</b>                      | <ul style="list-style-type: none"> <li>You can visit <a href="http://www.regence.com/find-a-doctor">www.regence.com/find-a-doctor</a> to search for providers in your network.</li> <li>The available network is Preferred.</li> </ul>  |
| <b>Do I need to select a Primary Care Provider (PCP)?</b>                                       | <ul style="list-style-type: none"> <li>No.</li> </ul>   |
| <b>What if I need to access care after hours, or if my regular provider's office is closed?</b> | <ul style="list-style-type: none"> <li>If you are experiencing a medical emergency, you should call 911. If your medical situation is urgent, and you do not feel you can wait to see your regular provider, you can visit <a href="http://www.regence.com/find-a-doctor">www.regence.com/find-a-doctor</a> to search for urgent care or emergency care services.</li> </ul>  |
| <b>What if I need access to specialty care? Do I need a referral?</b>                           | <ul style="list-style-type: none"> <li>You can receive care from any in-network provider without a referral. For some services, prior authorization may be required.</li> </ul>   |
| <b>What if I need information in another language?</b>  | <ul style="list-style-type: none"> <li>If you need help obtaining this information in other languages, please contact our Customer Service number at 1-800-541-8981 for additional information. (TTY users should call 711). Hours are 8:00 a.m. to 8:00 p.m., Monday through Friday (from October 1 through February 14, our telephone hours are 8:00 a.m. to 8:00 p.m., seven days a week).</li> <li><i>Esta información se encuentra disponible gratis en otros idiomas. Comuníquese con nuestro Servicios para Miembros al 1-800-541-8981 para obtener información adicional. Los usuarios de TTY deben llamar al 711. Las horas de atención son de 8:00 a.m. a 8:00 p.m., de lunes a viernes (del 1 de octubre al 14 de febrero, nuestro horario telefónico es de 8:00 a.m. a 8:00 p.m., siete días a la semana).</i></li> </ul> |
| <b>How is my privacy protected?</b>   | <ul style="list-style-type: none"> <li>Regence is committed to the confidentiality and security of your personal information. We maintain physical, administrative and technical safeguards to protect against unauthorized access, use, or disclosure of your personal information.</li> <li>You can view our full privacy practices online at <a href="https://www.regence.com/web/regence_individual/privacy-practices">https://www.regence.com/web/regence_individual/privacy-practices</a></li> </ul>  |

**General Medical Exclusions**

**Coverage is not provided for any of the following, including direct complications or consequences that arise from:**

|   |   |
|---|---|
| <b>Cosmetic/Reconstructive Services and Supplies</b>        | Except for reconstruction for functional injury and disease, to treat a congenital anomaly, and for breast reconstruction following a medically necessary mastectomy to the extent required by law.   |
| <b>Counseling in the absence of illness</b>                 | Unless a covered benefit or required by law.  |
| <b>Custodial Care</b>                                       | Non-skilled care and helping with activities of daily living unless member is eligible for Palliative Care benefits.  |
| <b>Dental Examinations and Treatments</b>                   | Except when covered under the Pediatric Dental benefit.   |
| <b>Fees, Taxes, Interest</b>                                | Charges for shipping and handling, postage, interest, or finance charges that a provider might bill; except sales taxes for durable medical equipment and mobility enhancing equipment.   |
| <b>Government Programs</b>                                  | Benefits that are covered, or would be covered in the absence of this plan, by any federal, state or governmental program.  |
| <b>Infertility Treatment</b>                                | Except to the extent covered services are required to diagnose such condition.  |
| <b>Investigational Services</b>                             | Treatment or procedures (health interventions) and services, supplies, and accommodations provided in connection with investigational treatments or procedures.   |
| <b>Military Service Related Conditions</b>                  | The treatment of any condition caused by or arising out of a member's active participation in a war or insurrection or conditions incurred in or aggravated during performance in the Uniformed Services.   |
| <b>Motor Vehicle Coverage and Other Insurance Liability</b> |   |
| <b>Non-Direct Patient Care</b>                              | Includes appointments scheduled and not kept, charges for preparing medical reports, itemized bills or claim forms, and visits or consultations that are not in person (except as specifically allowed under the telemedicine and telehealth medical benefits). |
| <b>Obesity or Weight Reduction/Control</b>                  | Medical treatment, medications, surgical treatment (including reversals), programs, or supplies that are intended to result in or relate to weight reduction, regardless of diagnosis.  |
| <b>Orthognathic Surgery</b>                                 | Except for congenital anomaly, temporomandibular joint disorder, injury, and sleep apnea.   |
| <b>Personal Comfort Items</b>                               | Items that are primarily for comfort, convenience, cosmetics, environmental control, or education.  |
| <b>Physical Exercise Programs and Equipment</b>             | Includes hot tubs or membership fees at spas, health clubs, or other such facilities; applies even if the program, equipment, or membership is recommended by the member's provider.  |
| <b>Private Duty Nursing</b>                                 | Includes ongoing shift care in the home.  |

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|  |  |
|--|--|
| <b>Riot, Rebellion and Illegal Acts</b>                              | Services and supplies for treatment of an illness, injury or condition caused by a member's voluntary participation in a riot, armed invasion, or aggression, insurrection, or rebellion or sustained by a member while committing an illegal act or felony. |
| <b>Routine Foot Care</b>   |  |
| <b>Routine Hearing Exams, Hearing Aids and other Hearing Devices</b> | Routine hearing exam, hearing aids (externally worn or surgically implanted), and other hearing devices.   |
| <b>Self-Help, Self-Care, Training, or Instructional Programs</b>     | Includes, but is not limited to control weight, or provide general fitness (childbirth classes); Programs that teach a person how to use durable medical equipment or how to care for a family member.   |
| <b>Services and Supplies Provided by a Member of Your Family</b>     |  |
| <b>Services and Supplies That Are Not Medically Necessary</b>        |  |
| <b>Services to Alter Refractive Character of the Eye</b>             |  |
| <b>Sexual Dysfunction</b>  | Regardless of cause, except for counseling provided by covered, licensed practitioners.  |
| <b>Third-Party Liability</b>   | Services and supplies for treatment of illness or injury for which a third party is responsible.   |
| <b>Travel and Transportation Expenses</b>                            | Other than covered ambulance services and for transplant services for the patient and caregiver.   |
| <b>Work-Related Conditions</b>                                       | Except for subscribers and their dependents who are owners, partners, or corporate officers and are exempt from L&I coverage.  |

*This is a brief summary of benefits; it is not a certificate of coverage. All benefits must be medically necessary. For full coverage provisions, refer to the contract.*



## Plan Features

- Pediatric Dental coverage for members up to age 19.
- Member's coinsurance amounts apply to In-Network medical out-of-pocket maximum.
- The following Pediatric Dental benefits are embedded in the Gold Connect 1500, Silver Connect 4000, Gold 1000, Silver 3000, Silver HSA 2500, Bronze HSA 5000 and Bronze Essential 6850 plans.

## Calendar Year Deductible

- **Silver HSA 2500 and Bronze HSA 5000:**  
In-Network deductible applies to all dental services
- **All other plans:**  
Deductible waived on all services

## Covered Services (per member)

| Preventive and Diagnostic Services  | Member Responsibility<br>In-Network/Out-of-Network |
|---|--|
| <p><b>X-rays:</b></p> <ul style="list-style-type: none"> <li>• Bitewing x-rays: 2 sets per calendar year</li> <li>• Complete intra-oral mouth x-rays: once in a 3-year period</li> <li>• Occlusal intraoral x-rays: once in a 2-year period</li> <li>• Panoramic mouth x-rays: once in a 3-year period</li> </ul> <p><b>Cleanings:</b> 2 per calendar year</p> <p><b>Routine oral examinations:</b> 2 per calendar year, beginning before 1 year of age</p> <p><b>Topical fluoride application:</b> 3 treatments per calendar year</p> <p><b>Sealants (permanent bicuspid and molars)</b></p> <p><b>Space maintainers:</b> age 12 years and under, subject to necessity</p> | 0%   |

### Basic Services

**Fillings:** Consisting of composite and amalgam restorations

**Oral Surgery:** Uncomplicated and complex oral surgery procedures

**General dental anesthesia or intravenous sedation:** Subject to necessity

**Emergency treatment for pain relief**

**Periodontal Maintenance:** once per quadrant in a calendar-year for age 13 years and older

**Periodontal debridement**

**Scaling and Root Planing:** Once in a 2-year period per quadrant age 13 and older

**Endodontic services** including root canal treatment, pulpotomy and apicoectomy

20%

### Major Services

**Crowns, inlays and onlays:** once within a 5-year period after placement, age 12 years and older

**Dentures (full or partial):**

- Full: once 5 years after placement
- Partial: once within a 3-year period

**Bridges (fixed partial dentures):** once within a 7-year period after placement

**Dental Implants:** once per tooth within a 7-year period

**Orthodontia:** Covered when medically necessary

50%

*This is a brief summary of benefits; it is not a certificate of coverage. All benefits must be medically necessary. For full coverage provisions, refer to the contract.*