



Blue Shield 65 Plus (HMO) summary of benefits

Riverside County (partial)
January 1, 2013 to December 31, 2013

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blueshieldca.com/findamedicareplan.com

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SECTION I - INTRODUCTION TO SUMMARY OF BENEFITS

Thank you for your interest in Blue Shield 65 Plus (HMO). Our plan is offered by CALIFORNIA PHYSICIANS' SERVICE/Blue Shield of California, a Medicare Advantage Health Maintenance Organization (HMO) that contracts with the Federal government.

This Summary of Benefits tells you some features of our plan. It doesn't list every service that we cover or list every limitation or exclusion. To get a complete list of our benefits, please call Blue Shield 65 Plus (HMO) and ask for the "*Evidence of Coverage*."

You Have Choices In Your Health Care

As a Medicare beneficiary, you can choose from different Medicare options. One option is the Original (fee-for-service) Medicare Plan. Another option is a Medicare health plan, like Blue Shield 65 Plus (HMO).

You may have other options too. You make the choice. No matter what you decide, you are still in the Medicare Program.

You may join or leave a plan only at certain times. Please call Blue Shield 65 Plus (HMO) at the telephone number listed at the end of this introduction or 1-800-MEDICARE (1-800-633-4227) for more information. TTY/TDD users should call 1-877-486-2048. You can call this number 24 hours a day, 7 days a week.

How Can I Compare My Options?

You can compare Blue Shield 65 Plus (HMO) and the Original Medicare Plan using this Summary of Benefits. The charts in this booklet list some important health benefits. For each benefit, you can see what our plan covers and what the Original Medicare Plan covers.

Our members receive all of the benefits that the Original Medicare Plan offers. We also offer more benefits, which may change from year to year.

Where Is Blue Shield 65 Plus (HMO) Available?

The service area for this plan includes:
Riverside* County, CA. You must live in one of these areas to join the plan.

*** denotes partial county**

The service area for Riverside County includes **only the ZIP Codes listed below**. You must live in one of these ZIP Codes to join the plan.

91752	92220	92223	92320
92501	92502	92503	92504
92505	92506	92507	92508
92509	92513	92514	92515
92516	92517	92518	92519
92521	92522	92530	92531
92532	92543	92544	92545
92546	92548	92551	92552
92553	92554	92555	92556
92557	92562	92563	92564
92567	92570	92571	92572
92581	92582	92583	92584
92585	92586	92587	92589
92590	92591	92592	92593
92595	92596	92599	92860
92877	92878	92879	92880
92881	92882	92883	

Who Is Eligible To Join Blue Shield 65 Plus (HMO)?

You can join Blue Shield 65 Plus (HMO) if you are entitled to Medicare Part A and enrolled in Medicare Part B and live in the service area. However, individuals with End-Stage Renal Disease are generally not eligible to enroll in Blue Shield 65 Plus (HMO) unless they are members of our organization and have been since their dialysis began.

Can I Choose My Doctors?

Blue Shield 65 Plus (HMO) has formed a network of doctors, specialists, and hospitals. You can only use doctors who are part of our network. The health providers in our network can change at any time. You can ask for a current provider directory. For an updated list, visit us at www.blueshieldca.com/findaprovider. Our customer service number is listed at the end of this introduction.

What Happens If I Go To A Doctor Who's Not In Your Network?

If you choose to go to a doctor outside of our network, you must pay for these services yourself. Neither the plan nor the Original Medicare Plan will pay for these services except in limited situations (for example, emergency care).

Where Can I Get My Prescriptions If I Join This Plan?

Blue Shield 65 Plus (HMO) has formed a network of pharmacies. You must use a network pharmacy to receive plan benefits. We may not pay for your prescriptions if you use an out-of-network pharmacy, except in certain cases.

The pharmacies in our network can change at any time. You can ask for a pharmacy directory

or visit us at

www.blueshieldca.com/med_pharmacy. Our customer service number is listed at the end of this introduction.

Blue Shield 65 Plus (HMO) has a list of preferred pharmacies. At these pharmacies, you may get your drugs at a lower co-pay or co-insurance. You may go to a non-preferred pharmacy, but you may have to pay more for your prescription drugs.

Does My Plan Cover Medicare Part B Or Part D Drugs?

Blue Shield 65 Plus (HMO) does cover both Medicare Part B prescription drugs and Medicare Part D prescription drugs.

What Is A Prescription Drug Formulary?

Blue Shield 65 Plus (HMO) uses a formulary. A formulary is a list of drugs covered by your plan to meet patient needs. We may periodically add, remove, or make changes to coverage limitations on certain drugs or change how much you pay for a drug.

If we make any formulary change that limits our members' ability to fill their prescriptions, we will notify the affected members before the change is made. We will send a formulary to you and you can see our complete formulary on our Web site at www.blueshieldca.com/med_formulary.

If you are currently taking a drug that is not on our formulary or subject to additional requirements or limits, you may be able to get a temporary supply of the drug. You can contact us to request an exception or switch to an alternative drug listed on our formulary with your physician's help. Call us to see if you can get a temporary supply of the drug or for more details about our drug transition policy.

How Can I Get Extra Help With My Prescription Drug Plan Costs or Get Extra Help With Other Medicare Costs?

You may be able to get extra help to pay for your prescription drug premiums and costs as well as get help with other Medicare costs. To see if you qualify for getting extra help, call:

- 1-800-MEDICARE (1-800-633-4227). TTY/TDD users should call 1-877-486-2048, 24 hours a day/7 days a week and see www.medicare.gov 'Programs for People with Limited Income and Resources' in the publication Medicare & You.
- The Social Security Administration at 1-800-772-1213 between 7 a.m. and 7 p.m., Monday through Friday. TTY/TDD users should call 1-800-325-0778 or
- Your State Medicaid Office.

What Are My Protections In This Plan?

All Medicare Advantage Plans agree to stay in the program for a full calendar year at a time. Plan benefits and cost-sharing may change from calendar year to calendar year. Each year, plans can decide whether to continue to participate with Medicare Advantage.

A plan may continue in their entire service area (geographic area where the plan accepts members) or choose to continue only in certain areas. Also, Medicare may decide to end a contract with a plan. Even if your Medicare Advantage Plan leaves the program, you will not lose Medicare coverage. If a plan decides not to continue for an additional calendar year, it must send you a letter at least 90 days before your coverage will end. The letter will explain your options for Medicare coverage in your area.

As a member of Blue Shield 65 Plus (HMO), you have the right to request an organization

determination, which includes the right to file an appeal if we deny coverage for an item or service, and the right to file a grievance.

You have the right to request an organization determination if you want us to provide or pay for an item or service that you believe should be covered. If we deny coverage for your requested item or service, you have the right to appeal and ask us to review our decision.

You may ask us for an expedited (fast) coverage determination or appeal if you believe that waiting for a decision could seriously put your life or health at risk, or affect your ability to regain maximum function. If your doctor makes or supports the expedited request, we must expedite our decision.

Finally, you have the right to file a grievance with us if you have any type of problem with us or one of our network providers that does not involve coverage for an item or service.

If your problem involves quality of care, you also have the right to file a grievance with the Quality Improvement Organization (QIO) for your state. Please refer to the Evidence of Coverage (EOC) for the QIO contact information.

As a member of Blue Shield 65 Plus (HMO), you have the right to request a coverage determination, which includes the right to request an exception, the right to file an appeal if we deny coverage for a prescription drug, and the right to file a grievance.

You have the right to request a coverage determination if you want us to cover a Part D drug that you believe should be covered.

An exception is a type of coverage determination. You may ask us for an exception if you believe you need a drug that is not on our

list of covered drugs or believe you should get a non-preferred drug at a lower out-of-pocket cost.

You can also ask for an exception to cost utilization rules, such as a limit on the quantity of a drug. If you think you need an exception, you should contact us before you try to fill your prescription at a pharmacy. Your doctor must provide a statement to support your exception request. If we deny coverage for your prescription drug(s), you have the right to appeal and ask us to review our decision.

Finally, you have the right to file a grievance if you have any type of problem with us or one of our network pharmacies that does not involve coverage for a prescription drug.

If your problem involves quality of care, you also have the right to file a grievance with the Quality Improvement Organization (QIO) for your state. Please refer to the Evidence of Coverage (EOC) for the QIO contact information.

What Is A Medication Therapy Management (MTM) Program?

A Medication Therapy Management (MTM) Program is a free service we offer. You may be invited to participate in a program designed for your specific health and pharmacy needs. You may decide not to participate but it is recommended that you take full advantage of this covered service if you are selected. Contact Blue Shield 65 Plus (HMO) for more details.

What Types of Drugs May be Covered Under Medicare Part B?

Some outpatient prescription drugs may be covered under Medicare Part B. These may include, but are not limited to, the following types of drugs. Contact Blue Shield 65 Plus (HMO) for more details.

-- Some Antigens: If they are prepared by a doctor and administered by a properly instructed person (who could be the patient) under doctor supervision.

-- Osteoporosis Drugs: Injectable osteoporosis drugs for some women.

-- Erythropoietin (Epoetin Alfa or Epogen®): By injection if you have end-stage renal disease (permanent kidney failure requiring either dialysis or transplantation) and need this drug to treat anemia.

-- Hemophilia Clotting Factors: Self-administered clotting factors if you have hemophilia.

-- Injectable Drugs: Most injectable drugs administered incident to a physician's service.

-- Immunosuppressive Drugs: Immunosuppressive drug therapy for transplant patients if the transplant took place in a Medicare-certified facility and was paid for by Medicare or by a private insurance company that was the primary payer for Medicare Part A coverage.

-- Some Oral Cancer Drugs: If the same drug is available in injectable form.

-- Oral Anti-Nausea Drugs: If you are part of an anti-cancer chemotherapeutic regimen.

-- Inhalation and Infusion Drugs administered through Durable Medical Equipment.

Where Can I Find Information on Plan Ratings

The Medicare program rates how well plans perform in different categories (for example, detecting and preventing illness, ratings from patients and customer service).

If you have access to the web, you may use the web tools on www.medicare.gov and select

"Health and Drug Plans" then "Compare Drug and Health Plans" to compare the plan ratings for Medicare plans in your area.

You can also call us directly to obtain a copy of the plan ratings for this plan. Our customer service number is listed below.

Please call Blue Shield of California for more information about Blue Shield 65 Plus (HMO).

Visit us at **www.blueshieldca.com/findamedicareplan** or, call us:

Customer Service Hours for
October 1 – February 14:
Sunday, Monday, Tuesday, Wednesday,
Thursday, Friday, Saturday,
7:00 a.m. - 8:00 p.m. Pacific

Customer Service Hours for
February 15 – September 30:
Monday, Tuesday, Wednesday, Thursday,
Friday, 7:00 a.m. - 8:00 p.m. Pacific

Current members should call toll-free (800)-776-4466 for questions related to the Medicare Advantage Program or the Medicare Part D Prescription Drug program. (TTY/TDD (800)-794-1099)

Prospective members should call toll-free (800)-488-8000 for questions related to the Medicare Advantage Program or the Medicare Part D Prescription Drug program. (TTY/TDD (888)-595-0000)

Current members should call locally (800)-776-4466 for questions related to the Medicare Advantage Program or the Medicare Part D Prescription Drug program. (TTY/TDD (800)-794-1099)

Prospective members should call locally (800)-488-8000 for questions related to the Medicare

Advantage Program or the Medicare Part D Prescription Drug program. (TTY/TDD (888)-595-0000)

For more information about Medicare, please call Medicare at 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048. You can call 24 hours a day, 7 days a week. Or, visit www.medicare.gov on the web.

This document may be available in other formats such as Braille, large print or other alternate formats.

This document may be available in a non-English language. For additional information, call customer service at the phone number listed above.

Este documento puede estar disponible en braille, en letra grande o en otros formatos alternativos.

Este documento puede estar disponible en otro idioma que no sea el inglés. Para obtener información adicional, llame a servicio al cliente, al número de teléfono que figura arriba.

If you have any questions about this plan's benefits or costs, please contact Blue Shield of California for details.

SECTION II – SUMMARY OF BENEFITS

Benefit	Original Medicare	Blue Shield 65 Plus (HMO)
Important Information		
<p>1 – Premium and Other Important Information</p>	<p>In 2012 the monthly Part B Premium was \$99.90 and may change for 2013 and the annual Part B deductible amount was \$140 and may change for 2013.</p> <p>If a doctor or supplier does not accept assignment, their costs are often higher, which means you pay more.</p> <p>Most people will pay the standard monthly Part B premium. However, some people will pay a higher premium because of their yearly income (over \$85,000 for singles, \$170,000 for married couples). For more information about Part B premiums based on income, call Medicare at 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048. You may also call Social Security at 1-800-772-1213. TTY users should call 1-800-325-0778.</p>	<p>General \$0 monthly plan premium in addition to your monthly Medicare Part B premium.</p> <p>Most people will pay the standard monthly Part B premium in addition to their MA plan premium. However, some people will pay higher Part B and Part D premiums because of their yearly income (over \$85,000 for singles, \$170,000 for married couples). For more information about Part B and Part D premiums based on income, call Medicare at 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048. You may also call Social Security at 1-800-772-1213. TTY users should call 1-800-325-0778.</p> <p>In-Network \$3,400 out-of-pocket limit for Medicare-covered services.</p>
<p>2 – Doctor and Hospital Choice</p> <p>(For more information, see Emergency Care – #15 and Urgently Needed Care – #16.)</p>	<p>You may go to any doctor, specialist or hospital that accepts Medicare.</p>	<p>In-Network You must go to network doctors, specialists, and hospitals.</p> <p>Referral required for network hospitals and specialists (for certain benefits).</p>

If you have any questions about this plan's benefits or costs, please contact Blue Shield of California for details.

Benefit	Original Medicare	Blue Shield 65 Plus (HMO)
SUMMARY OF BENEFITS		
Inpatient Care		
3 – Inpatient Hospital Care (includes Substance Abuse and Rehabilitation Services)	<p>In 2012 the amounts for each benefit period were:</p> <p>Days 1-60: \$1156 deductible</p> <p>Days 61-90: \$289 per day</p> <p>Days 91-150: \$578 per lifetime reserve day</p> <p>These amounts may change for 2013.</p> <p>Call 1-800-MEDICARE (1-800-633-4227) for information about lifetime reserve days.</p> <p>Lifetime reserve days can only be used once.</p> <p>A “benefit period” starts the day you go into a hospital or skilled nursing facility. It ends when you go for 60 days in a row without hospital or skilled nursing care. If you go into the hospital after one benefit period has ended, a new benefit period begins. You must pay the inpatient hospital deductible for each benefit period. There is no limit to the number of benefit periods you can have.</p>	<p>In-Network</p> <p>No limit to the number of days covered by the plan each hospital stay.</p> <p>\$500 out-of-pocket limit every year.</p> <p>For Medicare-covered hospital stays:</p> <ul style="list-style-type: none"> - Days 1-10: \$50 copay per day - Days 11-90: \$0 copay per day <p>\$0 copay for each additional hospital day.</p> <p>Except in an emergency, your doctor must tell the plan that you are going to be admitted to the hospital.</p>

If you have any questions about this plan's benefits or costs, please contact Blue Shield of California for details.

Benefit	Original Medicare	Blue Shield 65 Plus (HMO)
Inpatient Care		
4 – Inpatient Mental Health Care	<p>In 2012 the amounts for each benefit period were:</p> <p>Days 1-60: \$1156 deductible</p> <p>Days 61-90: \$289 per day</p> <p>Days 91-150: \$578 per lifetime reserve day</p> <p>These amounts may change for 2013.</p> <p>You get up to 190 days of inpatient psychiatric hospital care in a lifetime. Inpatient psychiatric hospital services count toward the 190-day lifetime limitation only if certain conditions are met. This limitation does not apply to inpatient psychiatric services furnished in a general hospital.</p>	<p>In-Network</p> <p>You get up to 190 days of inpatient psychiatric hospital care in a lifetime. Inpatient psychiatric hospital services count toward the 190-day lifetime limitation only if certain conditions are met. This limitation does not apply to inpatient psychiatric services furnished in a general hospital.</p> <p>\$900 copay for each Medicare-covered hospital stay.</p> <p>Except in an emergency, your doctor must tell the plan that you are going to be admitted to the hospital.</p>
5 – Skilled Nursing Facility (SNF) (in a Medicare-certified skilled nursing facility)	<p>In 2012 the amounts for each benefit period after at least a 3-day covered hospital stay were:</p> <p>Days 1-20: \$0 per day</p> <p>Days 21-100: \$144.50 per day</p> <p>These amounts may change for 2013.</p> <p>100 days for each benefit period.</p> <p>A “benefit period” starts the day you go into a hospital or SNF. It ends when you go for 60 days in a row without hospital or skilled nursing care. If you go into the</p>	<p>General</p> <p>Authorization rules may apply.</p> <p>In-Network</p> <p>Plan covers up to 100 days each benefit period</p> <p>No prior hospital stay is required.</p> <p>For SNF stays:</p> <ul style="list-style-type: none"> - Days 1-10: \$50 copay per day - Days 11-100: \$100 copay per day

If you have any questions about this plan's benefits or costs, please contact Blue Shield of California for details.

Benefit	Original Medicare	Blue Shield 65 Plus (HMO)
Inpatient Care		
5 – Skilled Nursing Facility (SNF) (continued)	hospital after one benefit period has ended, a new benefit period begins. You must pay the inpatient hospital deductible for each benefit period. There is no limit to the number of benefit periods you can have.	
6 – Home Health Care (includes medically necessary intermittent skilled nursing care, home health aide services, and rehabilitation services, etc.)	\$0 copay.	General Authorization rules may apply. In-Network \$10 copay for each Medicare-covered home health visit
7 – Hospice	You pay part of the cost for outpatient drugs and inpatient respite care. You must get care from a Medicare-certified hospice.	General You must get care from a Medicare-certified hospice. Your plan will pay for a consultative visit before you select hospice.
Outpatient Care		
8 – Doctor Office Visits	20% coinsurance	General Authorization rules may apply. In-Network \$0 copay for each Medicare-covered primary care doctor visit. \$10 copay for each Medicare-covered specialist visit.
9 – Chiropractic Services	Supplemental routine care not covered 20% coinsurance for manual manipulation of the spine to correct subluxation (a displacement or misalignment of a joint or body part) if you	General Authorization rules may apply. In-Network \$10 copay for each Medicare-covered chiropractic visit

If you have any questions about this plan's benefits or costs, please contact Blue Shield of California for details.

Benefit	Original Medicare	Blue Shield 65 Plus (HMO)
Outpatient Care		
9 – Chiropractic Services <i>(continued)</i>	get it from a chiropractor or other qualified providers.	Medicare-covered chiropractic visits are for manual manipulation of the spine to correct subluxation (a displacement or misalignment of a joint or body part) if you get it from a chiropractor.
10 – Podiatry Services	Supplemental routine care not covered. 20% coinsurance for medically necessary foot care, including care for medical conditions affecting the lower limbs.	General Authorization rules may apply. In-Network \$10 copay for each Medicare-covered podiatry visit Medicare-covered podiatry visits are for medically-necessary foot care.
11 – Outpatient Mental Health Care	35% coinsurance for most outpatient mental health services Specified copayment for outpatient partial hospitalization program services furnished by a hospital or community mental health center (CMHC). Copay cannot exceed the Part A inpatient hospital deductible. "Partial hospitalization program" is a structured program of active outpatient psychiatric treatment that is more intense than the care	General Authorization rules may apply. In-Network \$30 copay for each Medicare-covered individual therapy visit \$30 copay for each Medicare-covered group therapy visit \$30 copay for each Medicare-covered individual therapy visit with a psychiatrist \$30 copay for each Medicare-covered group

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Benefit	Original Medicare	Blue Shield 65 Plus (HMO)
Outpatient Care		
11 – Outpatient Mental Health Care (continued)	received in your doctor's or therapist's office and is an alternative to inpatient hospitalization.	therapy visit with a psychiatrist \$30 copay for Medicare-covered partial hospitalization program services
12 – Outpatient Substance Abuse Care	20% coinsurance	General Authorization rules may apply. In-Network \$30 copay for Medicare-covered individual substance abuse outpatient treatment visits \$30 copay for Medicare-covered group substance abuse outpatient treatment visits
13 – Outpatient Services	20% coinsurance for the doctor's services Specified copayment for outpatient hospital facility services. Copay cannot exceed the Part A inpatient hospital deductible. 20% coinsurance for ambulatory surgical center facility services	General Authorization rules may apply. In-Network \$50 copay for each Medicare-covered ambulatory surgical center visit \$150 copay for each Medicare-covered outpatient hospital facility visit
14 – Ambulance Services (medically necessary ambulance services)	20% coinsurance	General Authorization rules may apply. In-Network \$250 copay for Medicare-covered ambulance benefits.

If you have any questions about this plan's benefits or costs, please contact Blue Shield of California for details.

Benefit	Original Medicare	Blue Shield 65 Plus (HMO)
Outpatient Care		
15 – Emergency Care (You may go to any emergency room if you reasonably believe you need emergency care.)	20% coinsurance for the doctor's services Specified copayment for outpatient hospital facility emergency services. Emergency services copay cannot exceed Part A inpatient hospital deductible for each service provided by the hospital. You don't have to pay the emergency room copay if you are admitted to the hospital as an inpatient for the same condition within 3 days of the emergency room visit. Not covered outside the U.S. except under limited circumstances.	General \$65 copay for Medicare-covered emergency room visits \$10,000 plan coverage limit for supplemental emergency services outside the U.S. and its territories every year.
16 – Urgently Needed Care (This is NOT emergency care, and in most cases, is out of the service area.)	20% coinsurance, or a set copay NOT covered outside the U.S. except under limited circumstances.	General \$10 copay for Medicare-covered urgently-needed-care visits
17 – Outpatient Rehabilitation Services (Occupational Therapy, Physical Therapy, Speech and Language Therapy)	20% coinsurance	General Authorization rules may apply. In-Network \$25 copay for Medicare-covered Occupational Therapy visits \$25 copay for Medicare-covered Physical Therapy and/or Speech and Language Pathology visits

If you have any questions about this plan's benefits or costs, please contact Blue Shield of California for details.

Benefit	Original Medicare	Blue Shield 65 Plus (HMO)
Outpatient Medical Services and Supplies		
18 – Durable Medical Equipment (includes wheelchairs, oxygen, etc.)	20% coinsurance	General Authorization rules may apply. In-Network 20% of the cost for Medicare-covered durable medical equipment
19 – Prosthetic Devices (includes braces, artificial limbs and eyes, etc.)	20% coinsurance	General Authorization rules may apply. In-Network 20% of the cost for Medicare-covered prosthetic devices
20 – Diabetes Programs and Supplies	20% coinsurance for diabetes self-management training 20% coinsurance for diabetes supplies 20% coinsurance for diabetic therapeutic shoes or inserts	General Authorization rules may apply. In-Network \$0 copay for Medicare-covered Diabetes self-management training 20% of the cost for Medicare-covered Diabetes monitoring supplies 20% of the cost for Medicare-covered Therapeutic shoes or inserts

If you have any questions about this plan's benefits or costs, please contact Blue Shield of California for details.

Benefit	Original Medicare	Blue Shield 65 Plus (HMO)
Outpatient Medical Services and Supplies		
<p>21 – Diagnostic Tests, X-Rays, Lab Services, and Radiology Services</p>	<p>20% coinsurance for diagnostic tests and x-rays \$0 copay for Medicare-covered lab services</p> <p>Lab Services: Medicare covers medically necessary diagnostic lab services that are ordered by your treating doctor when they are provided by a Clinical Laboratory Improvement Amendments (CLIA) certified laboratory that participates in Medicare. Diagnostic lab services are done to help your doctor diagnose or rule out a suspected illness or condition. Medicare does not cover most supplemental routine screening tests, like checking your cholesterol.</p>	<p>General Authorization rules may apply.</p> <p>In-Network \$0 copay for Medicare-covered lab services \$0 copay for Medicare-covered diagnostic procedures and tests \$0 copay for Medicare-covered X-rays \$50 copay for Medicare-covered diagnostic radiology services (not including X-rays) 20% of the cost for Medicare-covered therapeutic radiology services</p> <p>If the doctor provides you services in addition to Outpatient Diagnostic Procedures, Tests and Lab Services, separate cost sharing of \$0 to \$10 may apply</p> <p>If the doctor provides you services in addition to Outpatient Diagnostic and Therapeutic Radiology Services, separate cost sharing of \$0 to \$10 may apply</p>

If you have any questions about this plan's benefits or costs, please contact Blue Shield of California for details.

Benefit	Original Medicare	Blue Shield 65 Plus (HMO)
Outpatient Medical Services and Supplies		
22 – Cardiac and Pulmonary Rehabilitation Services	<p>20% coinsurance for Cardiac Rehabilitation services</p> <p>20% coinsurance for Pulmonary Rehabilitation services</p> <p>20% coinsurance for Intensive Cardiac Rehabilitation services</p> <p>This applies to program services provided in a doctor's office. Specified cost sharing for program services provided by hospital outpatient departments.</p>	<p>General Authorization rules may apply.</p> <p>In-Network \$20 copay for Medicare-covered Cardiac Rehabilitation Services \$20 copay for Medicare-covered Intensive Cardiac Rehabilitation Services \$20 copay for Medicare-covered Pulmonary Rehabilitation Services</p>
Preventive Services, Wellness/Education and other Supplemental Benefit Programs		
23 – Preventive Services, Wellness/Education and other Supplemental Benefit Programs	<p>No coinsurance, copayment or deductible for the following:</p> <ul style="list-style-type: none"> - Abdominal Aortic Aneurysm Screening - Bone Mass Measurement. Covered once every 24 months (more often if medically necessary) if you meet certain medical conditions. - Cardiovascular Screening - Cervical and Vaginal Cancer Screening. Covered once every 2 years. Covered once a year for women with Medicare at high risk. - Colorectal Cancer Screening - Diabetes Screening - Influenza Vaccine - Hepatitis B Vaccine for people with Medicare who are at risk - HIV Screening. \$0 copay for the HIV screening, but 	<p>General Authorization rules may apply. \$0 copay for all preventive services covered under Original Medicare at zero cost sharing. Any additional preventive services approved by Medicare mid-year will be covered by the plan or by Original Medicare.</p> <p>In-Network The plan covers the following supplemental education/wellness programs:</p> <ul style="list-style-type: none"> - Health Club Membership/Fitness Classes - Nursing Hotline

If you have any questions about this plan's benefits or costs, please contact Blue Shield of California for details.

Benefit	Original Medicare	Blue Shield 65 Plus (HMO)
Preventive Services, Wellness/Education and other Supplemental Benefit Programs		
<p>23 – Preventive Services, Wellness/Education and other Supplemental Benefit Programs (continued)</p>	<p>you generally pay 20% of the Medicare-approved amount for the doctor's visit. HIV screening is covered for people with Medicare who are pregnant and people at increased risk for the infection, including anyone who asks for the test. Medicare covers this test once every 12 months or up to three times during a pregnancy.</p> <ul style="list-style-type: none"> - Breast Cancer Screening (Mammogram). Medicare covers screening mammograms once every 12 months for all women with Medicare age 40 and older. Medicare covers one baseline mammogram for women between ages 35-39. - Medical Nutrition Therapy Services. Nutrition therapy is for people who have diabetes or kidney disease (but aren't on dialysis or haven't had a kidney transplant) when referred by a doctor. These services can be given by a registered dietician and may include a nutritional assessment and counseling to help you manage your diabetes or kidney disease. - Personalized Prevention Plan Services (Annual Wellness Visits) - Pneumococcal Vaccine. You may only need the Pneumonia vaccine once in your lifetime. Call your doctor for more information. - Prostate Cancer Screening Prostate Specific Antigen (PSA) test only. Covered 	

If you have any questions about this plan's benefits or costs, please contact Blue Shield of California for details.

Benefit	Original Medicare	Blue Shield 65 Plus (HMO)
Preventive Services, Wellness/Education and other Supplemental Benefit Programs		
<p>23 – Preventive Services, Wellness/Education and other Supplemental Benefit Programs (continued)</p>	<p>once a year for all men with Medicare over age 50.</p> <ul style="list-style-type: none"> - Smoking and Tobacco Use Cessation (counseling to stop smoking and tobacco use). Covered if ordered by your doctor. Includes two counseling attempts within a 12-month period. Each counseling attempt includes up to four face-to-face visits. - Screening and behavioral counseling interventions in primary care to reduce alcohol misuse - Screening for depression in adults - Screening for sexually transmitted infections (STI) and high-intensity behavioral counseling to prevent STIs - Intensive behavioral counseling for Cardiovascular Disease (bi-annual) - Intensive behavioral therapy for obesity - Welcome to Medicare Preventive Visits (initial preventive physical exam). When you join Medicare Part B, then you are eligible as follows. During the first 12 months of your new Part B coverage, you can get either a Welcome to Medicare Preventive Visit or an Annual Wellness Visit. After your first 12 months, you can get one Annual Wellness Visit every 12 months. 	

If you have any questions about this plan's benefits or costs, please contact Blue Shield of California for details.

Benefit	Original Medicare	Blue Shield 65 Plus (HMO)
Preventive Services, Wellness/Education and other Supplemental Benefit Programs		
24 – Kidney Disease and Conditions	20% coinsurance for renal dialysis 20% coinsurance for kidney disease education services	General Authorization rules may apply. In-Network 10% of the cost for Medicare-covered renal dialysis \$0 copay for Medicare covered kidney disease education services
Prescription Drug Benefits		
25 – Outpatient Prescription Drugs	Most drugs are not covered under Original Medicare. You can add prescription drug coverage to Original Medicare by joining a Medicare Prescription Drug Plan, or you can get all your Medicare coverage, including prescription drug coverage, by joining a Medicare Advantage Plan or a Medicare Cost Plan that offers prescription drug coverage.	Drugs covered under Medicare Part B General 20% of the cost for Medicare Part B chemotherapy drugs and other Part B drugs.
		Drugs covered under Medicare Part D General This plan uses a formulary. The plan will send you the formulary. You can also see the formulary at www.blueshieldca.com/med_formulary on the web. Different out-of-pocket costs may apply for people who -have limited incomes, -live in long term care facilities, or

If you have any questions about this plan's benefits or costs, please contact Blue Shield of California for details.

Benefit	Original Medicare	Blue Shield 65 Plus (HMO)
Prescription Drug Benefits		
<p>25 – Outpatient Prescription Drugs (continued)</p>		<p>-have access to Indian/Tribal/Urban (Indian Health Service) providers.</p> <p>The plan offers national in-network prescription coverage (i.e., this would include 50 states and the District of Columbia). This means that you will pay the same cost-sharing amount for your prescription drugs if you get them at an in-network pharmacy outside of the plan's service area (for instance when you travel).</p> <p>Total yearly drug costs are the total drug costs paid by both you and a Part D plan.</p> <p>The plan may require you to first try one drug to treat your condition before it will cover another drug for that condition.</p> <p>Some drugs have quantity limits.</p> <p>Your provider must get prior authorization from Blue Shield 65 Plus (HMO) for certain drugs.</p> <p>You must go to certain pharmacies for a very limited number of drugs, due to special handling, provider coordination, or patient education requirements that cannot be met by most pharmacies in your network. These drugs are listed on the plan's website, formulary, printed materials, as well as on the Medicare Prescription Drug Plan Finder on Medicare.gov.</p> <p>If the actual cost of a drug is less than the normal cost-sharing amount for that drug, you will pay the actual cost,</p>

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Benefit	Original Medicare	Blue Shield 65 Plus (HMO)
Prescription Drug Benefits		
25 – Outpatient Prescription Drugs <i>(continued)</i>		<p>not the higher cost-sharing amount.</p> <p>The plan charges a minimum cost sharing amount for certain low-cost drugs.</p> <p>If you request a formulary exception for a drug and Blue Shield 65 Plus (HMO) approves the exception, you will pay Tier 4: Injectable Drugs cost sharing for that drug.</p>
		<p>In-Network</p> <p>\$0 deductible.</p>
		<p>Initial Coverage</p> <p>You pay the following until total yearly drug costs reach \$2,970:</p> <p>Retail Pharmacy</p> <p>Tier 1: Preferred Generic</p> <ul style="list-style-type: none"> - \$6 copay for a one-month (30-day) supply of drugs in this tier from a preferred pharmacy - \$12 copay for a three-month (90-day) supply of drugs in this tier from a preferred pharmacy - \$6 copay for a one-month (30-day) supply of drugs in this tier from a non-preferred pharmacy - \$18 copay for a three-month (90-day) supply of drugs in this tier from a non-preferred pharmacy <p>Tier 2: Preferred Brand</p> <ul style="list-style-type: none"> - \$45 copay for a one-month (30-day) supply of drugs in this tier from a preferred pharmacy

If you have any questions about this plan's benefits or costs, please contact Blue Shield of California for details.

Benefit	Original Medicare	Blue Shield 65 Plus (HMO)
Prescription Drug Benefits		
25 – Outpatient Prescription Drugs <i>(continued)</i>		<ul style="list-style-type: none"> - \$90 copay for a three-month (90-day) supply of drugs in this tier from a preferred pharmacy - \$45 copay for a one-month (30-day) supply of drugs in this tier from a non-preferred pharmacy - \$135 copay for a three-month (90-day) supply of drugs in this tier from a non-preferred pharmacy <p>Tier 3: Non-Preferred Brand</p> <ul style="list-style-type: none"> - \$90 copay for a one-month (30-day) supply of drugs in this tier from a preferred pharmacy - \$180 copay for a three-month (90-day) supply of drugs in this tier from a preferred pharmacy - \$90 copay for a one-month (30-day) supply of drugs in this tier from a non-preferred pharmacy - \$270 copay for a three-month (90-day) supply of drugs in this tier from a non-preferred pharmacy <p>Tier 4: Injectable Drugs</p> <ul style="list-style-type: none"> - 25% coinsurance for a one-month (30-day) supply of drugs in this tier from a preferred pharmacy - 25% coinsurance for a three-month (90-day) supply of drugs in this tier from a preferred pharmacy - 25% coinsurance for a one-month (30-day) supply of drugs in this tier from a non-preferred pharmacy

If you have any questions about this plan's benefits or costs, please contact Blue Shield of California for details.

Benefit	Original Medicare	Blue Shield 65 Plus (HMO)
Prescription Drug Benefits		
25 – Outpatient Prescription Drugs <i>(continued)</i>		<p>- 25% coinsurance for a three-month (90-day) supply of drugs in this tier from a non-preferred pharmacy</p> <p>Tier 5: Specialty Tier</p> <p>- 33% coinsurance for a one-month (30-day) supply of drugs in this tier from a preferred pharmacy</p> <p>- 33% coinsurance for a three-month (90-day) supply of drugs in this tier from a preferred pharmacy</p> <p>- 33% coinsurance for a one-month (30-day) supply of drugs in this tier from a non-preferred pharmacy</p> <p>- 33% coinsurance for a three-month (90-day) supply of drugs in this tier from a non-preferred pharmacy</p>
		<p>Long Term Care Pharmacy</p> <p>Tier 1: Preferred Generic</p> <p>- \$6 copay for a one-month (31-day) supply of generic drugs in this tier</p> <p>Tier 2: Preferred Brand</p> <p>\$45 copay for a one-month (31-day) supply of drugs in this tier</p> <p>Tier 3: Non-Preferred Brand</p> <p>- \$90 copay for a one-month (31-day) supply of brand drugs in this tier</p>

If you have any questions about this plan's benefits or costs, please contact Blue Shield of California for details.

Benefit	Original Medicare	Blue Shield 65 Plus (HMO)
Prescription Drug Benefits		
25 – Outpatient Prescription Drugs <i>(continued)</i>		<p>Tier 4: Injectable Drugs - 25% coinsurance for a one-month (31-day) supply of drugs in this tier</p> <p>Tier 5: Specialty Tier - 33% coinsurance for a one-month (31-day) supply of drugs in this tier</p> <p>Please note that brand drugs must be dispensed incrementally in long-term care facilities. Generic drugs may be dispensed incrementally. Contact your plan about cost-sharing billing/collection when less than a one-month supply is dispensed.</p>
		<p>Mail Order</p> <p>Tier 1: Preferred Generic - \$12 copay for a three-month (90-day) supply of drugs in this tier</p> <p>Tier 2: Preferred Brand - \$90 copay for a three-month (90-day) supply of drugs in this tier</p> <p>Tier 3: Non-Preferred Brand - \$180 copay for a three-month (90-day) supply of drugs in this tier</p>

If you have any questions about this plan's benefits or costs, please contact Blue Shield of California for details.

Benefit	Original Medicare	Blue Shield 65 Plus (HMO)
Prescription Drug Benefits		
25 – Outpatient Prescription Drugs <i>(continued)</i>		<p>Tier 4: Injectable Drugs - 25% coinsurance for a three-month (90-day) supply of drugs in this tier</p> <p>Tier 5: Specialty Tier - 33% coinsurance for a three-month (90-day) supply of drugs in this tier</p> <p>Coverage Gap After your total yearly drug costs reach \$2,970, you receive limited coverage by the plan on certain drugs. You will also receive a discount on brand name drugs and generally pay no more than 47.5% of the plan's costs for brand drugs and 79% of the plan's costs for generic drugs until your yearly out-of-pocket drug costs reach \$4,750.</p> <p>Additional Coverage Gap The plan covers most formulary generics (65% - 99% of formulary generic drugs) through the coverage gap.</p> <p>The plan offers additional coverage in the gap for the following tiers.</p>

If you have any questions about this plan's benefits or costs, please contact Blue Shield of California for details.

Benefit	Original Medicare	Blue Shield 65 Plus (HMO)
Prescription Drug Benefits		
25 – Outpatient Prescription Drugs <i>(continued)</i>		<p>You pay the following:</p> <p>Retail Pharmacy</p> <p>Tier 1: Preferred Generic</p> <ul style="list-style-type: none"> - \$6 copay for a one-month (30-day) supply of all drugs covered in this tier from a preferred pharmacy - \$12 copay for a three-month (90-day) supply of all drugs covered in this tier from a preferred pharmacy - \$6 copay for a one-month (30-day) supply of all drugs covered in this tier at a non-preferred pharmacy - \$18 copay for a three-month (90-day) supply of all drugs covered in this tier from a non-preferred pharmacy
		<p>Long Term Care Pharmacy</p> <p>Tier 1: Preferred Generic</p> <ul style="list-style-type: none"> - \$6 copay for a one-month (31-day) supply of all generic drugs covered in this tier
		<p>Mail Order</p> <p>Tier 1: Preferred Generic</p> <ul style="list-style-type: none"> - \$12 copay for a three-month (90-day) supply of all drugs covered in this tier

If you have any questions about this plan's benefits or costs, please contact Blue Shield of California for details.

Benefit	Original Medicare	Blue Shield 65 Plus (HMO)
Prescription Drug Benefits		
25 – Outpatient Prescription Drugs <i>(continued)</i>		<p>Catastrophic Coverage</p> <p>After your yearly out-of-pocket drug costs reach \$4,750, you pay the greater of:</p> <ul style="list-style-type: none"> - 5% coinsurance, or - \$2.65 copay for generic (including brand drugs treated as generic) and a \$6.60 copay for all other drugs.
		<p>Out-of-Network</p> <p>Plan drugs may be covered in special circumstances, for instance, illness while traveling outside of the plan's service area where there is no network pharmacy. You may have to pay more than your normal cost-sharing amount if you get your drugs at an out-of network pharmacy. In addition, you will likely have to pay the pharmacy's full charge for the drug and submit documentation to receive reimbursement from Blue Shield 65 Plus (HMO).</p>
		<p>Out-of-Network Initial Coverage</p> <p>You will be reimbursed up to the plan's cost of the drug minus the following for drugs purchased out-of-network until total yearly drug costs reach \$2,970:</p>

If you have any questions about this plan's benefits or costs, please contact Blue Shield of California for details.

Benefit	Original Medicare	Blue Shield 65 Plus (HMO)
Prescription Drug Benefits		
25 – Outpatient Prescription Drugs <i>(continued)</i>		<p>Tier 1: Preferred Generic - \$6 copay for a one-month (30-day) supply of drugs in this tier</p> <p>Tier 2: Preferred Brand - \$45 copay for a one-month (30-day) supply of drugs in this tier</p> <p>Tier 3: Non-Preferred Brand - \$90 copay for a one-month (30-day) supply of drugs in this tier</p> <p>Tier 4: Injectable Drugs - 25% coinsurance for a one-month (30-day) supply of drugs in this tier</p> <p>Tier 5: Specialty Tier - 33% coinsurance for a one-month (30-day) supply of drugs in this tier</p>
		<p>Out-of-Network Coverage Gap</p> <p>You will be reimbursed up to 21% of the plan allowable cost for generic drugs purchased out-of network until total yearly out-of pocket drug costs reach \$4,750.</p> <p>Please note that the plan allowable cost may be less than the out-of network pharmacy price paid for your drug(s).</p>

If you have any questions about this plan's benefits or costs, please contact Blue Shield of California for details.

Benefit	Original Medicare	Blue Shield 65 Plus (HMO)
Prescription Drug Benefits		
25 – Outpatient Prescription Drugs <i>(continued)</i>		<p>You will be reimbursed up to 52.5% of the plan allowable cost for brand name drugs purchased out-of network until your total yearly out of-pocket drug costs reach \$4,750.</p> <p>Please note that the plan allowable cost may be less than the out-of network pharmacy price paid for your drug(s).</p>
		<p>Additional Out-of-Network Coverage Gap</p> <p>The plan covers many formulary generics (65% - 99% of formulary generic drugs) through the coverage gap.</p> <p>You will be reimbursed for these drugs purchased out-of-network up to the plan's cost of the drug minus the following:</p> <p>Tier 1: Preferred Generic - \$6 copay for a one-month (30-day) supply of all drugs covered in this tier</p>

If you have any questions about this plan's benefits or costs, please contact Blue Shield of California for details.

Benefit	Original Medicare	Blue Shield 65 Plus (HMO)
Prescription Drug Benefits		
25 – Outpatient Prescription Drugs <i>(continued)</i>		<p>Out-of-Network Catastrophic Coverage</p> <p>After your yearly out-of-pocket drug costs reach \$4,750, you will be reimbursed for drugs purchased out-of-network up to the plan's cost of the drug minus your cost share, which is the greater of:</p> <ul style="list-style-type: none"> - 5% coinsurance, or - \$2.65 copay for generic (including brand drugs treated as generic) and a \$6.60 copay for all other drugs.
Outpatient Medical Services and Supplies		
26 – Dental Services	Preventive dental services (such as cleaning) not covered.	<p>General Authorization rules may apply.</p> <p>In-Network In general, preventive dental benefits (such as cleaning) not covered. \$0 to \$10 copay for Medicare-covered dental benefits</p>
27 – Hearing Services	<p>Supplemental routine hearing exams and hearing aids not covered.</p> <p>20% coinsurance for diagnostic hearing exams.</p>	<p>General Authorization rules may apply.</p> <p>In-Network Hearing aids not covered. \$0 copay for Medicare covered diagnostic hearing exams</p>

If you have any questions about this plan's benefits or costs, please contact Blue Shield of California for details.

Benefit	Original Medicare	Blue Shield 65 Plus (HMO)
Outpatient Medical Services and Supplies		
27 – Hearing Services (continued)		\$0 to \$10 copay for supplemental routine hearing exams
28 – Vision Services	<p>20% coinsurance for diagnosis and treatment of diseases and conditions of the eye.</p> <p>Supplemental routine eye exams and glasses not covered.</p> <p>Medicare pays for one pair of eyeglasses or contact lenses after cataract surgery.</p> <p>Annual glaucoma screenings covered for people at risk.</p>	<p>General Authorization rules may apply.</p> <p>In-Network - \$0 copay for one pair of Medicare-covered eyeglasses or contact lenses after cataract surgery. - \$0 copay for Medicare-covered exams to diagnose and treat diseases and conditions of the eye. - \$20 copay for up to 1 supplemental routine eye exam(s) every year - \$20 copay for up to 1 pair(s) of lenses every year - \$20 copay for up to 1 frame(s) every two years If the doctor provides you services in addition to eye exams, separate cost sharing of \$0 to \$10 may apply \$75 plan coverage limit for eye glass frames every two years.</p>
Over-the-Counter Items	Not covered.	General The plan does not cover Over-the-Counter items.
Transportation (Routine)	Not covered.	In-Network This plan does not cover supplemental routine transportation.
Acupuncture	Not covered.	In-Network This plan does not cover Acupuncture.

SECTION III

Additional Benefit Information

Emergency Care and Urgently Needed Care

Benefit Categories 15 & 16 on page 12

Emergency Care

You pay \$65 for each visit to an emergency room. World-wide coverage.

Urgently Needed Care

You pay \$10 for each visit to an urgent care center in the United States.

You pay \$65 for each visit to an urgent care center, emergency room or physician office that is outside of the United States.

You have a \$10,000 combined annual limit for covered emergency or urgently needed services outside of the United States.

Diagnostic Tests, X-Rays, and Lab Services –

Benefit Category 21 on page 14

Whether you pay \$0, \$50, or 20% coinsurance depends on the type of services obtained.

1) You will pay \$0 for basic Diagnostic Tests, X-ray Services, Supplies, Blood and Laboratory Services. These services require prior authorization (approval in advance) from your Physician Group or Blue Shield 65 Plus (HMO) to be covered, except for emergency and urgent out-of-area services.

2) You will pay a \$50 copay for complex Diagnostic Radiology Services, including but not limited to: MRI scans, PET scans, Nuclear Medicine studies, CT scans, EKGs, Cardiac Stress Tests, SPECT, Myelogram, Cystogram and Angiogram.

3) You will pay 20% of the Medicare-allowed amount for Therapeutic Radiology Services. Services including, but not limited to: radiation therapy, chemotherapy, radium and isotope therapy.

Remember, your total annual out-of-pocket maximum for Medicare Part A and B covered services is \$3,400.